

**THE SEVENTH PROGRESS REPORT ON  
THE DEPARTMENT OF VETERANS AFFAIRS'  
COMPENSATED WORK THERAPY / TRANSITIONAL RESIDENCE  
PROGRAM**

**July 2006**

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## **EXECUTIVE SUMMARY**

### **I. INTRODUCTION**

The Compensated Work Therapy/Transitional Residence (CWT/TR) Program is currently in its sixteenth year of operation. From the program's inception in September 1990 to the end of FY 2005 there have been 7,876 admissions and 7,223 discharges. Originally implemented as a 14-site program with 236 beds, the CWT/TR program currently consists of 35 programs, with 581 operational beds located at 32 medical centers.

The goals of the CWT/TR program are to help veterans who suffer from severe substance abuse disorders, psychiatric problems, and homelessness to: 1) remain sober and/or improve their mental health status, 2) obtain and sustain employment and stable housing in the community, 3) manage their lives in an independent and productive manner, and 4) minimize their reliance on institutional care. To support this psychosocial rehabilitation program, VA received special authority through Public Laws 102-54 and 105-114 for VA to purchase, to lease or to use underutilized space on VA medical center grounds. The legislation also authorized VA to charge veterans a program fee to live in these residences. Money for the program fee is derived from earnings obtained by working in VA's Compensated Work Therapy (CWT) program and/or competitive work in the community.

This report, the seventh in a series of progress reports, describes the ongoing operation of the program during fiscal years 2004 and 2005.

### **II. PROGRAM STRUCTURE**

Currently there are 35 CWT/TR programs at 32 medical centers (some sites have more than one CWT/TR program). Seventeen of the CWT/TR programs (53%) have a primary mission of treating veterans with substance abuse disorders, 12 sites (38%) are designed to treat veterans who are homeless and mentally ill, 2 (6%) CWT/TR programs treat veterans with PTSD, one of which focuses on women veterans, and the remaining 3 sites (9%) are general programs that treat individuals with a range of difficulties. As of the close of FY 2005, VA owned 51 residential properties, had leased 7 properties, is using (or has plans to use) underutilized space at 12 VA medical center facilities, and has plans to lease an additional 2 properties.

Unlimited expansion authority was granted to the CWT/TR program in 1997 with P.L. 105-114, which authorized \$500,000 per year in General Post Funds (GPF) to be used to establish new programs.

During the past nine years, the CWT/TR program has experienced a 53% increase in bed capacity and a 62% increase in the number of veterans treated. Although the program has grown between FY 1996 and FY 2005, the number of FTEE has decreased over this same period. In those programs continually operating since FY 1996 there has been a 32% decrease in FTEE.

In NEPEC's 5<sup>th</sup> Progress Report on CWT/TR, it was noted the staffing declines might have contributed to declines in bed census and in follow-up rates. It is noteworthy that despite these continued staffing declines, the CWT/TR bed census has remained stable from a high of 81% in FY03 to 78% on FY05.

### **III. CLINICAL OPERATION**

The program is reaching its intended target population as virtually every veteran carries a clinical psychiatric diagnosis and 78.5% of veterans reported being homeless at least once in their lifetime. The CWT/TR program has developed a national network of therapeutic community residences that provide active treatment. Veterans earn, on average, \$238.27 per week.

In FY 2004 and 2005, 54.5% of veterans successfully completed the program. After discharge, 42.3% were competitively employed, and 75.8% had housing arrangements. The mean length of stay in the program was approximately six and a half months.

Outcome data indicate that veterans are substantially better off in the 3 months after discharge from the program when compared to the 3 months prior to admission. Clinical improvement was noted on virtually all outcome measures, most importantly in substance abuse (61.1% reduction in alcohol problems and a 78.0% reduction in drug problems); psychiatric problems (16.7% reduction); employment (30-fold increase in days worked in competitive employment); income (109.0% increase in total monthly income); housing status (181.7% increase in days housed, 76.3% decrease in days institutionalized and a 57.4% decrease in days homeless); as well as in number of social contacts (30.2% increase).

### **IV. CONCLUSION**

The CWT/TR Program provides rehabilitative services for thousands of disabled veterans. This program provides a combination of rehabilitative support and high expectations that result in significant and sustained clinical improvement. CWT/TR staff working independently in these community-based programs should be commended for their dedication and skill in maintaining and/or improving critical program outcomes during this period of reduced resources.



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## ACKNOWLEDGMENTS

The evaluation of the Compensated Work Therapy / Transitional Residence (CWT/TR) is accomplished through the work and cooperation of many people. In VA Central Office, Paul Smits and Jamie Ploppert skillfully guide the program under the leadership of Ira Katz, MD, and Antoinette Zeiss, Ph.D. They have all provided invaluable support to both the program and its evaluation. This report was prepared with the unflagging support of staff at the Northeast Program Evaluation Center, especially David Bruce and Bernice Zigler of our programming staff.

We would like to express our sincere appreciation for the work of the CWT/TR Program's site coordinators, clinicians and especially the evaluation assistants - all of which is represented in this report.

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July 2006  
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## CHAPTER I: INTRODUCTION

Since 1990, VA has been actively developing community-based approaches to address the problems of veterans most severely disabled by chronic substance abuse, especially those who are homeless, have concomitant mental illnesses, and co-existing vocational deficits. The passage of Public Laws 102-54, 102-86, and 105-114 authorized VA to implement a major new program in this effort, the Compensated Work Therapy / Transitional Residence (CWT/TR) Program<sup>1</sup>. This report, the seventh in a series of progress reports, describes the ongoing operation of this program during fiscal years 2004 and 2005.

### **A. The Compensated Work Therapy/Transitional Residence (CWT/TR) Program**

The CWT/TR Program is currently in its sixteenth year of operation. From the program's inception in September 1990 to the end of FY 2005 there have been 7,876 admissions and almost 7,223 discharges. Originally implemented as a 14-site program with 236 beds, the CWT/TR program currently consists of 35 programs, with 581 operational beds located at 32 medical centers.

The CWT/TR Program is based on the premise that many veterans with severe substance abuse disorders and/or serious mental illnesses need extended residential treatment, but that such treatment should require responsible community-oriented behavior, such as working at a job and paying rent, in addition to maintaining sobriety and participating in treatment. To support this program special authority was obtained through Public Laws 102-54 and 105-114 for VA to purchase, lease or use underutilized space on VA medical center grounds. The legislation also authorized VA to charge veterans a program fee to live in these residences. Money for the program fee is derived from earnings obtained by working in VA's Compensated Work Therapy (CWT) Program<sup>2</sup>. The program fee is charged primarily to increase the responsibility of veterans for their recovery, and only secondarily to defray the cost of maintaining the houses. CWT is a therapeutic work-for-pay program in which private sector businesses or federal agencies contract with VA for work to be performed by veterans.

Currently there are 35 CWT/TR programs at 32 medical centers (some sites have more than one CWT/TR program). Seventeen of the CWT/TR programs (53%) have a primary mission of treating veterans with substance abuse disorders, 12 sites (38%) are designed to treat veterans who are homeless and mentally ill, 2 (6%) CWT/TR programs treat veterans with PTSD, one of which focuses on women veterans, and the remaining 3 sites (9%) are general programs that treat individuals with a range of difficulties. As of the close of FY 2005, VA owned 51 residential properties, had leased 7 properties, is using (or has plans to use) underutilized space at 12 VA medical center facilities, and has plans to lease an additional 2 properties.

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<sup>1</sup> The Compensated Work Therapy/Transitional Residence (CWT/TR) Program has also been called the Compensated Work Therapy /Therapeutic Residence Program and the Veterans Industries/Therapeutic Residence (VI/TR) Program.

<sup>2</sup> VA's CWT program is also called Veterans Industries.

During the past nine years, the CWT/TR program has experienced a 53% increase in bed capacity and a 62% increase in the number of veterans treated. Although the program has grown between FY 1996 and FY 2005, the number of FTEE has decreased over this same period. In those programs continually operating since FY 1996 there has been a 32% decrease in FTEE.

In NEPEC's 5<sup>th</sup> Progress Report on CWT/TR, it was noted the staffing declines might have contributed to declines in bed census and in follow-up rates. It is noteworthy that despite these continued staffing declines, the CWT/TR bed census has remained stable from a high of 81% in FY03 to 78% on FY05.

### ***1. Target Populations***

The CWT/TR Program was originally implemented and funded with two target populations in mind, the veteran with severe substance abuse who frequently relies on institutional care, and the homeless mentally ill veteran who underutilizes VA services. During the demonstration phase of CWT/TR, the targeted population was the veteran meeting these criteria for whom full competitive employment was an expected outcome. VHA leadership has since expanded the CWT/TR target population to include veterans diagnosed with post-traumatic stress disorder (PTSD) and veterans with serious psychiatric or physical disabilities and concomitant vocational deficits. Additionally, this expanded authority encourages use of the model for program design and development that will maximize the functional status of veterans whose level of disability may preclude full employment. The primary objectives for these veterans are greater independence, improved social status, reduced hospitalization and community work based on their needs, abilities, strengths and desires.

### ***2. Program Goals***

The central goals of the CWT/TR Program are to help veterans who suffer from severe substance abuse disorders, psychiatric problems, homelessness and/or vocational deficits to: 1) remain sober and/or improve their mental health status, 2) obtain and sustain employment and stable housing in the community, 3) manage their lives in an independent and productive manner, and 4) minimize their reliance on institutional care. Basic psychosocial rehabilitation services provided by the program include:

1) A therapeutic residential treatment setting in which veterans are provided an opportunity to re-learn, or to practice independent living skills, under the supervision of house managers and clinicians.

2) A supportive work setting that encourages and develops behaviors that are conducive to achieving and maintaining competitive employment.

3) Long-term sobriety maintenance and mental health aftercare treatment that provide the veteran with the continuing professional support needed to maintain sobriety and reinforce the psychiatric recovery process.

## **B. Evaluation of the CWT/TR Program**

Since its inception in 1990, the CWT/TR program has been evaluated and monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, Connecticut. The goals of the evaluation are to assess whether the program: 1) has been implemented as planned; 2) is reaching the intended target populations, and; 3) is effective in improving veteran health status, employment performance, income, residential status, social functioning and reducing the use of VA inpatient care. Key findings from the evaluation presented in previous reports and papers indicate that:

- VA has demonstrated considerable success in implementing a conceptually sound, administratively novel and operationally complex demonstration program.
- The program reached its intended target population.
- The CWT/TR program has developed a national network of therapeutic community residences that provide psychosocial rehabilitation services. The work program provides a supportive, low-pressured work setting that is task-oriented.
- Short-term and long-term outcome data indicated that veterans are substantially better off after discharge from the program. Clinical improvement was noted in virtually all outcome measures 3 months after discharge, including such areas as substance misuse, psychiatric problems, employment, income, housing status, and social contacts.
- Activities that increase veteran responsibility and accountability (i.e., employment, paying a program fee, urine toxicology screening) were associated with long-term positive outcomes.

### ***1. Evaluation Methods***

The evaluation has been divided into two principal phases. The initial or implementation phase employed a comprehensive longitudinal and cross-sectional design requiring the collection of: 1) detailed baseline data at admission; 2) clinical process data documenting vocational and residential treatment as well as formal treatment for substance abuse; and, 3) detailed outcome data three and twelve months after discharge<sup>3</sup>. The original 14 CWT/TR sites participated in this evaluation phase.

The second and current phase is the monitoring phase, in which all sites use a simpler and more economical monitoring data collection system. The monitoring phase captures workload levels, selected patient characteristics, and clinical outcomes. Originally, outcomes were collected at both three and twelve months after discharge, but

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<sup>3</sup> Twelve-month outcome data collection began in 1992.

after FY 1999 twelve-month outcomes were no longer reported. Monitoring phase data instruments contain selected questions from the instruments used in the implementation phase, which allows for comparison with data collected during the first phase of the evaluation. Detailed descriptions of all the patient-specific instruments used to collect data in these two phases can be found in the first progress report (Leda, Rosenheck and Medak, 1993).

Data obtained during fiscal years 1998 and 1999 utilized data collection forms from both evaluation phases.

## **2. Data Collection**

Client-level data. Tracking the ongoing performance of the CWT/TR program is accomplished in large part by collecting data on every enrolled participant. Information is collected on each veteran at four time points: at admission, one month after admission, discharge, and three months after discharge.

***At admission,*** clinicians conduct face-to-face interview to obtain veterans' sociodemographic status; military, residential, employment and legal histories; past and current alcohol and drug use, psychiatric and medical status, prior health service utilization, social support network, and psychiatric diagnoses.

***At one month after admission,*** veterans complete a questionnaire to assess their perceptions of the CWT/TR work and residential treatment environments.

***At discharge,*** clinicians document aspects of the veterans' participation in the program, including the number of hours worked in paid employment, earnings received, total amount of program fees paid, and discharge status.

***At three months after discharge,*** clinicians conduct another face-to-face interview similar to that done at admission. Detailed descriptions of all the patient-specific instruments used to collect data can be found in the First Progress Report (Leda, Rosenheck, and Medak, 1993).

Program-specific data Program-specific data provides important information about program operations, and supplements client-level data. Program level data is collected from two sources. First, VA Central Office provided NEPEC with information on cumulative occupancy rates at each CWT/TR from FY 1999 through FY 2005<sup>4</sup>. Additionally, data on FTEE for FY 1996 through FY 2005 were obtained from annual program surveys of VA's Psychosocial Rehabilitation Program (PRRTP), also monitored by NEPEC. The CWT/TR is one type of PRRTP program<sup>5</sup>.

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<sup>4</sup> These data were originally derived from Gains and Loss (G & L) sheets submitted by each CWT/TR program sites to VA Central Office or the KLF from VSSC.

<sup>5</sup> PRRTP, a relatively new level of VA bed care, complements acute inpatient psychiatric treatment and provides continuity of care to veterans with serious mental illnesses and/or addictive disorders who require symptom reduction, additional structure and supervision to address multiple and severe psychosocial deficits, including homelessness. See VHA Directive 2001-010 for more information.

### ***3. Assessing Program Performance***

The performance of each CWT/TR program is assessed with two types of measures that reflect essential aspects of program operation:

***Descriptive measures*** are those data that provide basic information on the characteristics of the veterans being served by the program (e.g. age, marital status, service era, etc).

***Critical monitor measures*** evaluate the VA's progress towards meeting the goals and objectives of the CWT/TR Program as set forth by VHA Headquarters. Critical monitors are used to identify sites whose performance is substantially different from other sites.

There are seventeen critical monitors, organized into four categories:

- ***Veteran characteristics*** (e.g., the extent to which the CWT/TR program serves the intended target population)
- ***Program participation*** (e.g., length of stay, hours worked, and type of discharge)
- ***Veteran satisfaction*** (veterans' perception of the treatment setting)
- ***Outcomes*** (e.g., housing and employment arrangements at the time of discharge from the program, percent improved with alcohol, drug, mental health and medical problems).

Outlined below are four objectives and the corresponding critical monitors that reflect the goals of the CWT/TR program as identified by VHA Headquarters.

#### **Objective 1.**

Preference for admissions should be given to veterans who have chronic substance abuse problems or psychiatric problems, are unemployed and/or homeless.

Critical monitors selected to address this objective are:

- average number of days worked in competitive employment (Table 20)
- percent of veterans with no residence when last living in the community (i.e. homeless; Table 24a)<sup>6</sup>
- percent of veterans diagnosed with a mental disorder (Table 30)

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<sup>6</sup> This critical monitor is only applicable to those CWT/TR sites whose target population is the homeless mentally ill.

**Objective 2.**

The program is to provide time-limited vocational and residential treatment.

Critical monitors selected to address this objective are:

- average length of program stay (Table 35)
- average hours worked per week while in the program (Table 36a)
- percent of successful program completions (Table 37)
- percent of disciplinary discharges (Table 37)
- percent of premature program departures (Table 37)

**Objective 3.**

The CWT/TR Program is to provide excellent services as perceived by veterans.

Critical monitors selected to address this objective are:

- veterans' perception of the residential treatment environment (Table 39d)
- veterans' perception of the therapeutic work environment (Table 40d)

**Objective 4.**

The CWT/TR Program's primary mission is to reduce substance abuse relapses, improve the health status, employment performance and access to social and material resources among veterans and, to reduce further use of VA bed care services.

Critical monitors selected to address this objective are:

- percent of veterans re-located and re-interviewed 3 months after discharge (Table 41b)
- clinical improvement in alcohol problems 3 months after discharge (Table 42a)
- clinical improvement in drug problems 3 months after discharge (Table 42a)
- percent who are abstinent 3 months after discharge (Table 42a)
- clinical improvement of psychiatric problems 3 months after discharge (Table 42a)
- improvement in employment 3 months after discharge (Table 42b)
- improvement in housing status 3 months after discharge (Table 42c)

Evaluation of sites on these standards follows three methods:

Generally, the average of all CWT/TR sites is used as the norm for evaluating the performance of each individual site. Those sites that are one standard deviation above or below the mean in the *undesirable* direction are considered “outliers.”

Outliers for *outcome measures* are derived differently. Outcome measures are first risk adjusted for baseline characteristics, and the median site is identified based on the risk-adjusted outcomes. Sites who are statistically different from the median site in the *undesirable* direction after adjusting for baseline measures are considered outliers. Selection of the baseline characteristics differs depending on the outcome measure, but they include age, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems and the veteran's perception of his/her health problems.

The third standard is an absolute *practice standard*. Practice standards are established by VHA Headquarters and they codify how health care should be conducted. Two critical monitors have an absolute practice standard; "*percentage of admissions must have had no residence when last living in the community*" (standard is set at 75% for sites targeting homeless veterans) and "*percent of veterans re-located and re-interviewed three months after discharge*" (standard is set at 50%).

The critical monitors are identified in the tables (see Appendix B) by shading the heading of the relevant column. For example, the average number of days worked in competitive employment prior to admission can be found in the first set of columns in Table 20. Sites whose results are statistically different from the mean or median site in the undesirable direction or are below the practice standard are considered outliers, and are noted in the site tables with a shaded box.

The identification of a site as an outlier on a critical monitor is intended to inform the program director, medical center leadership, network leadership and VHA Headquarters that the site is divergent from other sites with respect to that critical monitor. Each site is asked to carefully consider the measures on which they are outliers. In some instances this information is used to take corrective action in order to align the site more closely with the mission and goals of the program. In other instances sites have been identified as outliers because of legitimate idiosyncrasies in the operation of the program that do not warrant corrective action. **It must be emphasized that these monitors should not be considered by themselves to be indicators of the quality of care delivered at particular sites.** Statistical norms reflect how health care is practiced, on average, without specifying exactly what is and what is not "good" practice. The importance of statistical outliers must be determined by follow-up discussions with, or visits to, the sites.

This year, because of low follow-up rates, outliers on three-month outcome data were not calculated.

#### ***4. Overview of the Monitoring Process***

Figure 1 provides a summary overview of the monitoring process. It begins with the definition of CWT/TR Program goals and the program's mission that are communicated to sites by VHA leadership through monthly national conference calls and national conferences. Data collection forms are mailed to NEPEC by program sites.

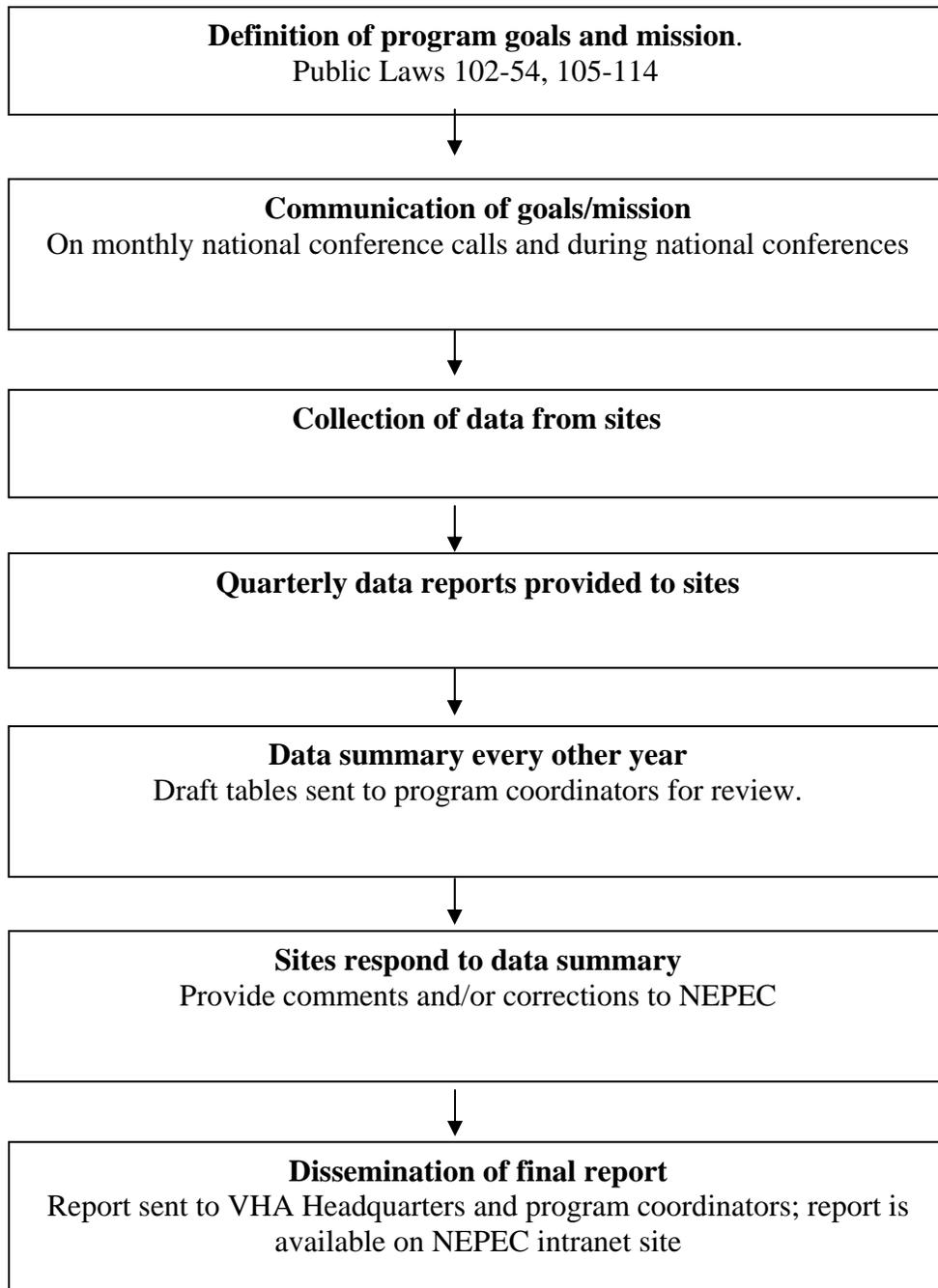
These data are aggregated and reported back to sites on a quarterly basis. Every other year a progress report is written. Well before the report is issued, preliminary tables for the report are distributed to CWT/TR program sites. Program Coordinators review the tables and have an opportunity to note erroneous data. Data presented in this report have been reviewed by CWT/TR staff at each program and by VA Central Office. Data have been corrected or amended where appropriate.

### **C. Organization of This Report**

This report is divided into two sections. The first section contains two chapters. The next chapter examines changes in the program, over-time, from FY 1991 through to FY 2005. In addition, site-specific data on the characteristics of the veterans admitted to the program, veteran participation, veteran satisfaction and, short-term outcomes are presented for fiscal years 2004 and 2005.

The second section of this report contains two appendices. Appendix A describes the measures used in the evaluation and Appendix B contains 44 data tables.

**Figure 1. CWT/TR Monitoring Process**



## CHAPTER II: CLINICAL OPERATION

### A. National Performance

Tables 1 - 8 present summary national data on program structure, veteran characteristics, program participation, discharge outcomes and veteran satisfaction by fiscal year. Table 9 reports short-term outcome data on 610 veterans discharged during FY 2004 and FY 2005 and re-interviewed 3 months after discharge. Highlighted below are key findings:

#### *Program Structure*

- Currently there are 35 CWT/TR programs at 32 medical centers (some sites have more than one CWT/TR program. Seventeen of the CWT/TR programs (53%) have a primary mission of treating veterans with substance abuse disorders, 12 sites (38%) are designed to treat veterans who are homeless and mentally ill, 2 (6%) CWT/TR programs treat veterans with PTSD, one of which focuses on women veterans, and the remaining 3 sites (9%) are general programs that treat individuals with a range of difficulties. The 35 CWT/TR programs and their respective primary target populations are presented in Table 1a.
- The CWT/TR program is expanding. As of the close of FY 2005, VA has purchased 51 residential properties, leases 7 properties, is using (or has plans to use) underutilized space at 12 VA medical center facilities, and has plans to lease an additional 2 properties. During the past nine years, the CWT/TR program has experienced a 53% increase in the number of beds, a 62% increase in discharges, and a 17% increase in turnover rate (Tables 1c and 1d). This trend should continue, as unlimited expansion authority was granted to the CWT/TR Program through Public Law 105-114. VA leadership estimates establishing 25 – 35 additional beds each year.
- Although the program has grown between FY 1996 and FY 2005, the number of FTEE has decreased over this same period. In those programs continually operating since FY 1996 there has been a 32% decrease in FTEE.

#### *Veteran Characteristics*

- From the program's inception in September 1990 to the end of FY 2005 there have been 7,876 admissions (Table 10).
- There has been a slight increase in the average age of CWT/TR participants since the beginning of the program in FY 1991 (41.1 years) to FY 2005 (47.5 years; Table 2).

- During FY 2004 and FY 2005 almost half of the veterans were white (44.4% in FY 2004, 46.4% in FY 2005), and almost half were African American (46.9% in FY 2004 and 47.7% in FY 2005). The remainder was either Hispanic (3.0% in FY 2004 and 2.6% in FY 2005) or classified as other (5.7% in FY 2004 and 3.8% in FY 2005; Table 2).
- Between 57.5% (FY 2004) and 56.4% (FY 2005) veterans reported that their usual pattern of employment for the three years prior to admission to the CWT/TR program was employment in a full-time competitive job (Table 2).
- While in FY 2005 only 2.2% of veterans reported to be usually retired or disabled in the past 3 years prior to admission (Table 2), 17.8% were currently receiving a VA and/or social security disability benefit (Table 3) suggesting that a certain subgroup of participants are in transition.
- The majority of veterans reported being homeless at least once in their lifetime (82% in FY 2004, 77.7% in FY 2005) and more than half of veterans (56.6% in FY 2004, 51.8% in FY 2005) were homeless prior to their CWT/TR admission (Table 3).
- Nearly all veterans had a diagnosis of a substance abuse disorder at admission (96% in FY 2004, 93.4% in FY 2005). In FY 2005, 81% had a diagnosis of an alcohol misuse disorder and 66.7% had a diagnosis of a drug misuse disorder (Table 4).
- There has been a gradual increase in the mean years of alcohol abuse reported at admission, from 14.6 years in FY 1991 to 18.7 years in FY 2005. There has also been a small increase in the longest period of sobriety at any point in the veterans' lifetime prior to admission to the program (1.2 years in FY 1991 to 2.3 years in FY 2005; Table 4).
- The proportion of veterans diagnosed with a serious mental illness<sup>7</sup> has increased over time, from 20.1% in FY 1991 to 52.3% in FY 2005. Similar increases are noted for veterans diagnosed with both a substance abuse disorder and a serious mental illness, ranging from a low of 15.1% in FY 1994 to a high of 47.3% in FY 2005 (Table 4).
- CWT/TR participants reported extensive past use of inpatient substance abuse, psychiatric and medical treatment. Among veterans admitted during FY 2005, 70.9% had a hospitalization for alcohol problems, 58.2% for drug problems, 36.3% for psychiatric problems and 57% for medical problems (Table 5).

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<sup>7</sup> Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia, other psychotic disorders; affective disorders; PTSD or other anxiety disorders.

- During FY 2004 and 2005, three-quarters of veterans admitted to the CWT/TR program had been incarcerated at least once in their lifetime. At admission, 21.6% (FY 2004) and 21% (FY 2005) of veterans were either on probation or parole (Table 5).

### *Program Participation*

- From the program's inception in September 1990 to the end of FY 2005 there have been 7,876 admissions (Table 10) and 7,223 discharges (Table 11).
- In FY 2004 and 2005, the average length of stay was approximately six and a half months. About half of all veterans were judged to have successfully completed the program (53.3% in FY 2004, 51.3% in FY 2005; Table 6).
- While participating in the CWT/TR program, veterans work an average of 33 hours per week with average weekly earnings of approximately \$231 (Table 6).
- On average veterans pay approximately \$217 in program fees per month (Table 6).
- The proportion of veterans who have arrangements for competitive employment after discharge from the residence was 41.3% in FY 2004 and 39.7% in FY 2005 (Table 6).
- During FY 2004 and FY 2005, approximately 74% of veterans had arrangements to live in an apartment, room or house at the time of discharge (Table 6).

### *Veteran Satisfaction*

- Compared to a normative sample (individuals in other residential treatment programs and work settings), veterans perceive both the residential and work therapy treatment environments in the CWT/TR program very positively (Tables 7 and 8).

### *Treatment Outcomes*

Three-month outcome data for veterans discharged during fiscal years 2004 and 2005 indicate that veterans are substantially better off than they had been at the time of admission to the CWT/TR program (see Table 9). We report on 23 measures: health status (14 measures), social adjustment (5 measures) and residential status (4 measures).

Paired t-tests were conducted to test if the changes in each of these measures from admission to the 3-month post-discharge follow-up interview represent significant change. Significant clinical improvements were noted in the majority of outcome measures examined, including:

- alcohol problems (61.1% reduction in the ASI index for alcohol),
- drug problems (78% reduction in the ASI index for drugs),
- psychiatric problems (16.7% reduction in the ASI index for psychiatric symptoms),
- employment (30-fold increase in days worked in competitive employment),
- income (109% increase in total monthly income),
- housing status (181.7% increase in days housed, a 76.3% decrease in days institutionalized and a 57.4% decrease in days homeless),
- social contacts (30.2% increase)

Limitations of outcome findings. Several limitations of the above outcome findings require comment. Improvement over time maybe attributable to veterans participation in a continuum of substance abuse and mental health treatment in which the CWT/TR program is one of several components. Additionally, the rate of follow-up interviews was modest; only 43.6% of veterans discharged during FY 2004 and 2005 were re-located and re-interviewed 3 months after discharge, and thus outcome findings may be biased (for example, post-discharge outcomes of veterans not interviewed are unknown and may be presumed to be poorer). Table 12 shows that follow-up rates across sites vary substantially, from a low of 0% to a high of 100%. Despite these potential limitations, the outcomes suggest a positive impact of participation and we believe that the degree of clinical improvement reported here would not have occurred in the absence of CWT/TR treatment.

## **B. Site Performance**

Tables 10 – 44 report site-specific data for FY 2004, FY 2005 and both years combined. Data are reported on 34 CWT/TR programs that were operational during fiscal years 2004 and 2005 (or portions of those fiscal years). The 17 critical monitors have been identified in these tables by shaded column titles (e.g. see Table 20, the column labeled “Days worked in Competitive Employment Past 30 Days”). Sites whose results are considered outliers are identified with a shaded box. In calculating statistical norms (average or median of all sites) for critical monitors, data were not included from sites with 10 or fewer veterans.

Tables 43a, 43b, 43c, and 44 provide summaries of the outlier status of each site. Measurements were not calculated for those sites that had data on 10 or fewer veterans, and so the number of sites varies by table. Because of low follow-up rates, outliers on three-month outcome data were not calculated.

## **C. Summary**

The Compensated Work Therapy/Transitional Residence (CWT/TR) Program is currently in its sixteenth year of operation. From the program's inception in September 1990 to the end of FY 2005 there have been 7,876 admissions and 7,223 discharges. Originally implemented as a 14-site program with 236 beds, the CWT/TR program currently consists of 35 programs, with 581 operational beds located at 32 medical centers sites.

The program is reaching its intended target population as demonstrated by the high rates of psychiatric diagnoses among admitted veterans. Most veterans also have a reported history of homelessness at some point in their lives.

The CWT/TR program has developed a national network of therapeutic community residences that provide active treatment. Veterans earn, on average, \$231 per week, providing income to pay the program fee, averaging \$217 per month. Mean length of stay is approximately 6.5 months and approximately half of veterans judged to have successfully completed the program. Clinical improvement, defined as significant change from admission to 3 months post-discharge, was noted in virtually all outcome measures including substance abuse, psychiatric problems, employment, income, housing status, and social contacts.

CWT/TR staff working independently in these community-based programs should be commended for their dedication and skill in maintaining and/or improving critical program outcomes during this period of reduced resources.

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## **APPENDICES**

- A. Definition of Measures
- B. Site-Specific Tables



## Appendix A: Description of Measures

### *Health Status Measures*

**Craving scale** measures the degree of craving or use of alcohol and/or drugs in 9 situations.

**Serious mental illness** is defined as having at least one of the following clinical psychiatric diagnoses: PTSD or another anxiety disorder, affective disorder, schizophrenia, or other psychotic disorder.

**Dually diagnosed** is defined as having a substance abuse/dependency disorder and a serious mental illness.

### *Social Adjustment Measures*

**Social network scale** is the number of people in nine categories with whom the veteran felt close.

**Social contact scale** is a weighted sum that measures the frequency with which the veteran had face-to-face contact with the people in his/her social network.

### *Residential Measures*

**Housing index** is a weighted sum; the number of nights housed is multiplied by 2, the number of nights institutionalized is multiplied by 1, and the number of nights homeless is multiplied by 0.

### *Program Participation Measures*

**Accumulated length of stay** is the sum of time spent in the CWT/TR program plus any time spent in acute or intermediate treatment programs prior to entering CWT/TR treatment.

### *Veteran Satisfaction Measures*

**COPES index** is the mean of 9 of the 10 COPES subscales. The anger and aggression subscale has been omitted.

**WES index** is the mean of 9 of the 10 WES subscales. The work pressure subscale has been omitted.



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	TARGET POPULATIONS							
	Severe Substance Abuse	# Beds	Homeless Mentally Ill	# Beds	Post Traumatic Stress Disorder	# Beds	General CWT/TR	# Beds
<b>VISN 1</b>	Boston, MA†† Brockton, MA†††† Northampton, MA	20 10 16	Bedford, MA	42	Boston, MA†† West Haven, CT†††	8 9		
<b>VISN 2</b>			Albany, NY	11				
<b>VISN 3</b>			Lyons, NJ <i>Bronx, NY†</i>	12 <b>8-12</b>			<i>Castle Point, NY†</i>	<b>8-12</b>
<b>VISN 4</b>	Pittsburgh, PA Butler, PA Lebanon, PA††	12 10 10	Lebanon, PA††	10			<i>Philadelphia, PA†</i>	<b>8-12</b>
<b>VISN 5</b>			Washington, DC†††	30			Martinsburg, WV††† Perry Point, MD	10 23
<b>VISN 6</b>	Hampton, VA	21						
<b>VISN 7</b>			Atlanta, GA Birmingham, AL	12 12			Tuskegee, AL††† Tuscaloosa, AL	12 12
<b>VISN 8</b>	Gainesville, FL	7						
<b>VISN 10</b>	Cleveland, OH	25						
<b>VISN 11</b>	Battle Creek, MI Danville, IL	9 6						
<b>VISN 12</b>	North Chicago, IL	22	Milwaukee, WI	10			Tomah, WI	10
<b>VISN 15</b>	Kansas City, MO Topeka, KS	30 22						
<b>VISN 16</b>	Little Rock, AR	25	Oklahoma City, OK	20				
<b>VISN 17</b>			Bonham, TX Dallas, TX <i>Temple, TX†</i>	5 19 <b>6-9</b>				
<b>VISN 18</b>							<i>Albuquerque, NM†</i>	<b>8-12</b>
<b>VISN 20</b>	American Lake, WA	24						
<b>VISN 21</b>	Palo Alto, CA	10	San Francisco, CA	11				
<b>VISN 23</b>	Fort Meade, SD	8	Hot Springs, SD††	10	Hot Springs, SD††	6		

† Sites that are italicized are new sites that are not yet operational.

†† These sites have two CWT/TR programs each targeting a different veteran population. Lebanon has a dual program.

††† These sites became operational in FY 2006 and thus will not be represented in the data tables for FY04 and FY05.

†††† Brockton opened mid-year in FY05 and their data is included with Boston.

**Table 1b. Residences and Bed Capacity in the CWT/TR Program**

VISN	Site	Number of Houses Purchased	Number of Properties Leased	Use of Underutilized Space on VA Grounds	Number of Beds Currently Operational	Number of Houses Planned for Purchase	Number of Beds Planned/in Renovation
1	Bedford, MA	1			42		
1	Boston, MA	2			20		
1	Boston (Women), MA	1			8		
1	Brockton, MA			1 former staff quarters	10		
1	Northampton, MA	1			16		
1	West Haven, CT	1			9		
2	Albany, NY	3			11		
3	<i>Bronx, NY†</i>	1					8 - 12
3	<i>Castle Point, NY†</i>			1 former staff quarters			8 - 12
3	Lyons, NJ	1			12		
4	Butler, PA			1 former staff quarters	10		
4	Lebanon, PA	1		1 former director's residence	20		
4	<i>Philadelphia, PA†</i>		1 planned				8 - 12
4	Pittsburgh, PA	2			12		
5	Martinsburg, WV			1 former director's residence	10		
5	Perry Point, MD			5 former staff residences	23		
5	Washington, DC		1		30		
6	Hampton, VA	4			21		
7	Atlanta, GA	2			12		
7	Birmingham, AL	1			12		
7	Tuscaloosa, AL			1 former staff quarters	12		
7	Tuskegee, AL		3		12		
8	Gainesville, FL		2		7		
10	Cleveland, OH	1			25		
11	Battle Creek, MI	2			9		
11	Danville, IL			1 former staff residence	6		
12	Milwaukee, WI			1 former staff quarters	10		
12	North Chicago, IL	4			22		
12	Tomah, WI			1 former VA ward	10		
15	Kansas City, KS	1			30		
15	Topeka, KS	2			22		
16	Little Rock, AR	3		1 former VA ward	25		
16	Oklahoma City, OK	1			20		
17	Bonham, TX			1 former VA ward	5		
17	Dallas, TX	4			19		
17	<i>Temple, TX†</i>		1				6 - 9
18	<i>Albuquerque, NM†</i>		1 planned				8 - 12
20	American Lake, WA	5			24		
21	Palo Alto	2			10		
21	San Francisco, CA	2			11		
23	Fort Meade, SD	2			8		
23	Hot Springs, SD	1		1 former staff qtr.(10 beds)	16		
<b>Program Total</b>		<b>51</b>	<b>7 (2 planned)</b>	<b>12 (and 1 planned)</b>	<b>581</b>		<b>38 - 57</b>

† Sites that are italicized are new sites that are not yet operational.

**Table 1c. Staffing Trends in the CWT/TR Program by Site and by Fiscal Year †**

VISN	Site	FTEE††											Number of Beds ††, †††															
		FY 96	FY 97	FY 98	FY 99	FY 00	FY 01	FY 02	FY 03	FY 04	FY 05	%change FY96 to FY05	%change FY00 to FY05	FY 96	FY 97	FY 98	FY 99	FY 00	FY 01	FY 02	FY 03	FY 04	FY 05	%change FY96 to FY05	%change FY00 to FY05			
1	Bedford, MA	4.40	4.40	4.65	4.45	5.50	4.25	4.62	4.20	5.23	4.15	-5.7%	-24.5%	50	50	42	42	42	42	42	42	42	42	42	42	42	-16.0%	0.0%
1	Boston Women					1.50	1.50	2.15	2.15	2.15	2.15		43.3%					8	8	8	7	7	7				-12.5%	
1	Boston, MA	5.30	4.67	4.59	4.10	3.50	3.50	3.30	3.30	3.05	3.20	-39.6%	-8.6%	20	20	20	20	20	20	20	20	20	30			50.0%	50.0%	
1	Northampton, MA	2.00	2.00	2.50	1.45	1.65	1.48	1.18	1.12	1.61	1.61	-19.5%	-2.4%	16	16	16	16	16	16	16	16	16	16			0.0%	0.0%	
2	Albany, NY	1.80	1.40	1.67	2.10	1.72	1.92	1.29	1.03	1.12	1.80	0.0%	4.6%	11	11	14	14	14	11	11	11	11	11			0.0%	-21.4%	
3	Lyons, NJ				0.10	2.00	1.80	2.30	1.08	1.80	1.25		-37.5%					12	12	12	12	12	12				0.0%	
4	Butler, PA									1.35																	10	
4	Lebanon, PA	2.20	1.30	2.00	0.70	1.55	0.80	0.61	0.70	0.70	1.15	-47.7%	-25.8%	10	10	10	10	20	20	20	20	20	20			100.0%	0.0%	
4	Pittsburgh, PA	8.20	4.00	2.60	2.15	2.05	2.05	1.60	1.85	1.85	1.85	-77.4%	-9.8%	12	12	12	12	12	12	12	12	12	12			0.0%	0.0%	
5	Perry Point, MD								2.30	2.10	1.30											23	23	23				
6	Hampton, VA	4.30	4.30	3.50	3.40	3.30	3.30	3.25	3.25	3.70	3.25	-24.4%	-1.5%	26	26	26	26	21	21	21	21	21	21			-19.2%	0.0%	
7	Atlanta, GA	1.60	1.50	1.90	1.35	2.65	1.93	1.30	1.35	1.55	1.55	-3.1%	-41.5%	6	6	12	12	12	12	12	12	12	12			100.0%	0.0%	
7	Birmingham, AL								0.50	0.50												12	12					
7	Tuscaloosa, AL									1.00													12					
8	Gainesville, FL					1.00	1.01	0.96	0.13	0.10								7	7	7	7	7						
10	Cleveland, OH		4.00	4.00	4.00	4.00	3.00	3.00	4.00	4.00	5.05		26.2%		20	25	25	25	25	25	25	25	25					0.0%
11	Battle Creek, MI	2.30	2.50	3.58	1.20	1.70	1.85	2.15	2.15	0.95	2.75	19.6%	61.8%	12	17	17	9	9	9	9	9	9	9			-25.0%	0.0%	
11	Danville, IL							0.65	0.56	0.55	0.56											6	6	6	6			
12	Milwaukee, WI						1.80	2.04	2.04	1.74	1.74							10	10	10	10	10						
12	North Chicago, IL	6.90	7.50	3.00	2.00	3.00	4.05	4.00	3.00	3.00	4.00	-42.0%	33.3%	22	22	20	20	20	22	22	22	22	22			0.0%	10.0%	
12	Tomah, WI					2.00	1.50	1.03	1.65	1.33	1.60		-20.0%					10	10	10	10	10	10					0.0%
14	Knoxville, IA	3.50	1.53			program closed								9	9	program closed												
15	Kansas City, MO	7.00	5.43	4.54	2.65	2.65	1.65	2.50	2.60	2.39	2.65	-62.1%	0.0%	38	30	30	30	30	30	30	30	30	30	30	30		-21.1%	0.0%
15	Topeka, KS †																											
16	Little Rock, AR	5.50	4.00	4.00	3.40	3.43	3.44	3.41	3.00	3.43	3.00	-45.5%	-12.5%	25	25	25	25	25	25	25	25	25	25			0.0%	0.0%	
16	Oklahoma City, OK	3.50	2.85	6.55	2.85	2.70	2.70	3.00	3.00	3.00	3.00	-14.3%	11.1%	27	25	20	20	20	20	20	20	20	20			-25.9%	0.0%	
17	Bonham, TX							0.85	1.01	1.55												5	5	5				
17	Dallas, TX	2.80	2.55	2.25	2.35	2.98	2.98	2.37	1.42	1.42	3.00	7.1%	0.7%	20	20	20	20	20	20	20	19	19	19			-5.0%	-5.0%	
20	American Lake, WA			4.31	4.85	4.25	4.25	4.25	4.75	3.75	3.50		-17.6%				24	24	24	24	24	24	24					0.0%
21	Palo Alto, CA	4.00	1.05	1.50	0.90	2.50	1.75	1.75	1.75	1.75	1.75	-56.3%	-30.0%	10	10	10	10	10	10	10	10	10	10			0.0%	0.0%	
21	San Francisco, CA	2.00	2.50	1.17	0.98	1.53	1.25	1.25	1.25	1.25	1.20	-40.0%	-21.6%	5	11	11	11	11	11	11	11	11	11			120.0%	0.0%	
23	Fort Meade, SD	2.40	4.08	3.24	2.49	2.00	0.85	1.00	0.65	0.70	0.70	-70.8%	-65.0%	10	10	10	10	10	8	8	8	8	8	12		20.0%	20.0%	
23	Hot Springs, SD								5.32	4.57												6	18					
<b>National Total</b>		<b>69.70</b>	<b>61.56</b>	<b>61.55</b>	<b>47.47</b>	<b>58.16</b>	<b>54.60</b>	<b>55.01</b>	<b>55.96</b>	<b>61.08</b>	<b>66.83</b>	<b>-4.1%</b>	<b>14.9%</b>	<b>329</b>	<b>350</b>	<b>364</b>	<b>368</b>	<b>391</b>	<b>405</b>	<b>411</b>	<b>437</b>	<b>455</b>	<b>503</b>			<b>52.9%</b>	<b>28.6%</b>	
<b>Sites Operational FY96-05</b>		<b>66.20</b>	<b>56.03</b>	<b>53.24</b>	<b>38.52</b>	<b>44.41</b>	<b>39.75</b>	<b>38.58</b>	<b>35.62</b>	<b>36.70</b>	<b>40.61</b>	<b>-38.7%</b>	<b>-8.6%</b>	<b>320</b>	<b>321</b>	<b>315</b>	<b>307</b>	<b>312</b>	<b>309</b>	<b>309</b>	<b>308</b>	<b>308</b>	<b>322</b>			<b>0.6%</b>	<b>3.2%</b>	

† Data on Topeka is excluded from this table because their CWT/TR program is not classified as a PRRTTP.

†† Data on FTEE and number of beds are derived from the Annual Summary Results of the Psychosocial Residential Rehabilitation Program (see references).

††† Data on number of beds reflect the number of operational beds at the end of each fiscal year.

**Table 1c (cont'd). Staffing Trends in the CWT/TR Program by Site and by Fiscal Year †**

VISN	Site	Staff-to-Bed-Ratio										%change FY96 to FY05	%change FY00 to FY05
		FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04	FY05		
1	Bedford, MA	0.09	0.09	0.11	0.11	0.13	0.10	0.11	0.10	0.10	0.10	12.3%	-24.5%
1	Boston Women					0.19	0.19	0.27	0.31	0.31	0.31		63.8%
1	Boston, MA	0.27	0.23	0.23	0.21	0.18	0.18	0.16	0.17	0.10	0.10	-61.3%	-41.4%
1	Northampton, MA	0.13	0.13	0.16	0.09	0.10	0.09	0.07	0.07	0.10	0.21	68.0%	103.6%
2	Albany, NY	0.16	0.13	0.12	0.15	0.12	0.17	0.12	0.09	0.16	0.16	0.0%	33.2%
3	Lyons, NJ				0.01	0.17	0.15	0.19	0.09	0.10	0.10		-37.5%
4	Butler, PA										0.13		
4	Lebanon, PA	0.22	0.13	0.20	0.07	0.08	0.04	0.03	0.04	0.06	0.06	-73.9%	-25.8%
4	Pittsburgh, PA	0.68	0.33	0.22	0.18	0.17	0.17	0.13	0.15	0.15	0.15	-77.4%	-9.8%
5	Perry Point, MD							0.15	0.06	0.06			
6	Hampton, VA	0.17	0.17	0.13	0.13	0.16	0.16	0.15	0.15	0.15	0.15	-6.4%	-1.5%
7	Atlanta, GA	0.27	0.25	0.16	0.11	0.22	0.16	0.11	0.11	0.13	0.13	-51.6%	-41.5%
7	Birmingham, AL								0.04	0.04			
7	Tuscaloosa, AL									0.08			
8	Gainesville, FL						0.14	0.14	0.14	0.01	0.01		
10	Cleveland, OH		0.20	0.16	0.16	0.16	0.12	0.12	0.16	0.20	0.20		26.2%
11	Battle Creek, MI	0.19	0.15	0.21	0.13	0.19	0.21	0.24	0.24	0.31	0.31	59.4%	61.8%
11	Danville, IL							0.11	0.09	0.09	0.09		
12	Milwaukee, WI						0.18	0.20	0.20	0.17	0.17		
12	North Chicago, IL	0.31	0.34	0.15	0.10	0.15	0.18	0.18	0.14	0.18	0.18	-42.0%	21.2%
12	Tomah, WI				0.20	0.15	0.10	0.17	0.16	0.16			-20.0%
14	Knoxville, IA	0.39	0.17				program closed						
15	Kansas City, MO	0.18	0.18	0.15	0.09	0.09	0.06	0.08	0.09	0.09	0.09	-52.0%	0.0%
15	Topeka, KS †												
16	Little Rock, AR	0.22	0.16	0.16	0.14	0.14	0.14	0.14	0.12	0.12	0.12	-45.5%	-12.5%
16	Oklahoma City, OK	0.13	0.11	0.33	0.14	0.14	0.14	0.15	0.15	0.15	0.15	15.7%	11.1%
17	Bonham, TX								0.17	0.31	0.31		
17	Dallas, TX	0.14	0.13	0.11	0.12	0.15	0.15	0.12	0.07	0.16	0.16	12.8%	6.0%
20	American Lake, WA			0.18	0.20	0.18	0.18	0.18	0.20	0.15	0.15		-17.6%
21	Palo Alto, CA	0.40	0.11	0.15	0.09	0.25	0.18	0.18	0.18	0.18	0.18	-56.3%	-30.0%
21	San Francisco, CA	0.40	0.23	0.11	0.09	0.14	0.11	0.11	0.11	0.11	0.11	-72.7%	-21.6%
23	Fort Meade, SD	0.24	0.41	0.32	0.25	0.20	0.11	0.12	0.08	0.09	0.06	-75.7%	-70.8%
23	Hot Springs, SD								0.68	0.63			
<b>National Total</b>		<b>0.21</b>	<b>0.18</b>	<b>0.17</b>	<b>0.13</b>	<b>0.15</b>	<b>0.13</b>	<b>0.13</b>	<b>0.13</b>	<b>0.13</b>	<b>0.13</b>	<b>-37.3%</b>	<b>-10.7%</b>
<b>Sites Operational FY96-05</b>		<b>0.21</b>	<b>0.18</b>	<b>0.17</b>	<b>0.13</b>	<b>0.14</b>	<b>0.13</b>	<b>0.12</b>	<b>0.11</b>	<b>0.13</b>	<b>0.13</b>	<b>-35.8%</b>	<b>-6.6%</b>

† Data on Topeka is excluded from this table because their CWT/TR program is not classified as a PR RTP.

†† Data on FTEE and number of beds are derived from the Annual Summary Results of the Psychosocial Residential Rehabilitation Program (see references).

††† Data on number of beds reflect the number of operational beds at the end of each fiscal year.

**Table 1d. Trends in Bed Turnover rate in the CWT/TR Program by Site and by Fiscal Year**

VISN	Site	Number of Beds†											Number of Discharges††													
		FY 96	FY 97	FY 98	FY 99	FY 00	FY 01	FY 02	FY 03	FY 04	FY 05	%change FY96 to FY05	%change FY00 to FY05	FY 96	FY 97	FY 98	FY 99	FY 00	FY 01	FY 02	FY 03	FY 04	FY 05	%change FY96 to FY05	%change FY00 to FY05	
1	Bedford, MA	50	50	42	42	42	42	42	42	42	42	-16.0%	0.0%	39	74	100	110	100	93	88	79	75	67	71.8%	-33.0%	
1	Boston Women					8	8	8	7	7	7		-12.5%					4	11	9	3	9	8		100.0%	
1	Boston, MA	20	20	20	20	20	20	20	20	30		50.0%	50.0%	30	28	29	21	24	20	14	18	17	23	-23.3%	-4.2%	
1	Northampton, MA	16	16	16	16	16	16	16	16	16		0.0%	0.0%	24	19	29	23	29	26	27	26	26	28	16.7%	-3.4%	
2	Albany, NY	11	11	14	14	14	11	11	11	11		0.0%	-21.4%	17	13	16	28	25	25	19	25	24	21	23.5%	-16.0%	
3	Lyons, NJ				12	12	12	12	12	12						1	12	9	18	14	15	13			8.3%	
4	Butler, PA†††										10												1			
4	Lebanon, PA	10	10	10	10	20	20	20	20	20		100.0%	0.0%	16	18	23	18	20	35	45	36	18	39	143.8%	95.0%	
4	Pittsburgh, PA	12	12	12	12	12	12	12	12	12		0.0%	0.0%	21	21	20	34	17	24	19	22	19	16	-23.8%	-5.9%	
5	Perry Point, MD									23	23											1	32	40		
6	Hampton, VA	26	26	26	26	21	21	21	21	21		-19.2%	0.0%	34	56	52	55	37	36	33	42	34	41	20.6%	10.8%	
7	Atlanta, GA	6	6	12	12	12	12	12	12	12		100.0%	0.0%	3	4	8	11	14	14	3	13	11	8	166.7%	-42.9%	
7	Birmingham, AL									12	12												2	0		
7	Tuscaloosa, AL†††										12													10		
8	Gainesville, FL					7	7	7	7	7								9	19	17	10	12				
10	Cleveland, OH		20	25	25	25	25	25	25	25			0.0%		25	57	49	56	49	38	52	50	65		16.1%	
11	Battle Creek, MI	12	17	17	9	9	9	9	9	9		-25.0%	0.0%	31	31	38	30	19	14	14	22	20	26	-16.1%	36.8%	
11	Danville, IL							6	6	6	6										16	11	8	7		
12	Milwaukee, WI					10	10	10	10	10								1	6	9	8	10				
12	North Chicago, IL	22	22	20	20	20	22	22	22	22		0.0%	10.0%	30	31	34	35	32	34	21	20	26	17	-43.3%	-46.9%	
12	Tomah, WI				10	10	10	10	10	10			0.0%					14	25	21	21	19	20		42.9%	
14	Knoxville, IA	9	9	program closed										21	13	program closed										
15	Kansas City, MO	38	30	30	30	30	30	30	30	30		-21.1%	0.0%	41	50	51	29	25	16	16	21	24	20	-51.2%	-20.0%	
15	Topeka, KS††††													41	43	18	26	26	20	30	20	22	21	-48.8%	-19.2%	
16	Little Rock, AR	25	25	25	25	25	25	25	25	25		0.0%	0.0%	25	45	50	46	41	48	48	37	46	46	84.0%	12.2%	
16	Oklahoma City, OK	27	25	20	20	20	20	20	20	20		-25.9%	0.0%	30	22	23	28	24	38	41	44	51	32	6.7%	33.3%	
17	Bonham, TX								5	5	5											0	3	0		
17	Dallas, TX	20	20	20	20	20	20	19	19	19		-5.0%	-5.0%	23	29	17	25	22	35	32	23	25	18	-21.7%	-18.2%	
20	American Lake, WA			24	24	24	24	24	24	24			0.0%		35	28	9	18	29	32	38	60	47	46	31.4%	58.6%
21	Palo Alto, CA	10	10	10	10	10	10	10	10	10		0.0%	0.0%	9	10	6	10	11	16	17	22	12	13	44.4%	18.2%	
21	San Francisco, CA	5	11	11	11	11	11	11	11	11		120.0%	0.0%	2	14	16	17	25	12	18	11	6	13	550.0%	-48.0%	
23	Fort Meade, SD	10	10	10	10	10	8	8	8	12		20.0%	20.0%	11	19	14	11	12	16	14	16	28	23	109.1%	91.7%	
23	Hot Springs, SD								6	18												4	12			
<b>National Total</b>		<b>329</b>	<b>350</b>	<b>364</b>	<b>368</b>	<b>391</b>	<b>405</b>	<b>411</b>	<b>437</b>	<b>455</b>	<b>503</b>	<b>52.9%</b>	<b>28.6%</b>	<b>442</b>	<b>549</b>	<b>592</b>	<b>599</b>	<b>618</b>	<b>658</b>	<b>664</b>	<b>685</b>	<b>691</b>	<b>716</b>	<b>62.0%</b>	<b>15.9%</b>	
<b>Sites Oper. FY96-FY05</b>		<b>320</b>	<b>321</b>	<b>315</b>	<b>307</b>	<b>312</b>	<b>309</b>	<b>309</b>	<b>308</b>	<b>308</b>	<b>322</b>	<b>0.6%</b>	<b>3.2%</b>	<b>386</b>	<b>484</b>	<b>526</b>	<b>531</b>	<b>477</b>	<b>502</b>	<b>469</b>	<b>477</b>	<b>465</b>	<b>451</b>	<b>16.8%</b>	<b>-5.5%</b>	

†Data on the number of beds are derived from the Annual Summary Results of the Psychosocial Residential Rehabilitation Program and reflect the number of beds at the end of the fiscal year.

††Data on the number of discharges are derived from the CWT/TR monitoring system and reflect ALL discharges, including those discharges on veterans that were readmitted a second or third time.

†††Butler and Tuscaloosa opened in 2005 so were not included in the calculation of turnover rate.

†††† Some data on the Topeka CWT/TR program is missing from this table because it is not classified as a PR RTP program.

**Table 1d (cont'd). Trends in Bed Turnover rate in the CWT/TR Program by Site and by Fiscal Year**

VISN	Site	Turnover Rate (discharges per bed)										%change FY96 to FY05	%change FY00 to FY05
		FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04	FY05		
1	Bedford, MA	0.78	1.48	2.38	2.62	2.38	2.21	2.10	1.88	1.79	1.60	104.5%	-33.0%
1	Boston Women					0.50	1.38	1.13	0.43	1.29	1.14		128.6%
1	Boston, MA	1.50	1.40	1.45	1.05	1.20	1.00	0.70	0.90	0.85	0.77	-48.9%	-36.1%
1	Northampton, MA	1.50	1.19	1.81	1.44	1.81	1.63	1.69	1.63	1.63	1.75	16.7%	-3.4%
2	Albany, NY	1.55	1.18	1.14	2.00	1.79	2.27	1.73	2.27	2.18	1.91	23.5%	6.9%
3	Lyons, NJ				0.08	1.00	0.75	1.50	1.17	1.25	1.08		8.3%
4	Butler, PA†††												
4	Lebanon, PA	1.60	1.80	2.30	1.80	1.00	1.75	2.25	1.80	0.90	1.95	21.9%	95.0%
4	Pittsburgh, PA	1.75	1.75	1.67	2.83	1.42	2.00	1.58	1.83	1.58	1.33	-23.8%	-5.9%
5	Perry Point, MD							na	1.39	1.74			
6	Hampton, VA	1.31	2.15	2.00	2.12	1.76	1.71	1.57	2.00	1.62	1.95	49.3%	10.8%
7	Atlanta, GA	0.50	0.67	0.67	0.92	1.17	1.17	0.25	1.08	0.92	0.67	33.3%	-42.9%
7	Birmingham, AL								0.17	0.00			
7	Tuscaloosa, AL†††												
8	Gainesville, FL						1.29	2.71	2.43	1.43	1.71		
10	Cleveland, OH		1.25	2.28	1.96	2.24	1.96	1.52	2.08	2.00	2.60		16.1%
11	Battle Creek, MI	2.58	1.82	2.24	3.33	2.11	1.56	1.56	2.44	2.22	2.89	11.8%	36.8%
11	Danville, IL							2.67	1.83	1.33	1.17		
12	Milwaukee, WI						0.10	0.60	0.90	0.80	1.00		
12	North Chicago, IL	1.36	1.41	1.70	1.75	1.60	1.55	0.95	0.91	1.18	0.77	-43.3%	-51.7%
12	Tomah, WI					1.40	2.50	2.10	2.10	1.90	2.00		42.9%
14	Knoxville, IA	2.33	1.44			program closed							
15	Kansas City, MO	1.08	1.67	1.70	0.97	0.83	0.53	0.53	0.70	0.80	0.67	-38.2%	-20.0%
15	Topeka, KS††††												
16	Little Rock, AR	1.00	1.80	2.00	1.84	1.64	1.92	1.92	1.48	1.84	1.84	84.0%	12.2%
16	Oklahoma City, OK	1.11	0.88	1.15	1.40	1.20	1.90	2.05	2.20	2.55	1.60	44.0%	33.3%
17	Bonham, TX							na	0.60	na			
17	Dallas, TX	1.15	1.45	0.85	1.25	1.10	1.75	1.60	1.21	1.32	0.95	-17.6%	-13.9%
20	American Lake, WA			0.38	0.75	1.21	1.33	1.58	2.50	1.96	1.92		58.6%
21	Palo Alto, CA	0.90	1.00	0.60	1.00	1.10	1.60	1.70	2.20	1.20	1.30	44.4%	18.2%
21	San Francisco, CA	0.40	1.27	1.45	1.55	2.27	1.09	1.64	1.00	0.55	1.18	195.5%	-48.0%
23	Fort Meade, SD	1.10	1.90	1.40	1.10	1.20	2.00	1.75	2.00	3.50	1.92	74.2%	59.7%
23	Hot Springs, SD								0.67	0.67			

**National Total** 1.34 1.57 1.63 1.63 1.58 1.62 1.62 1.57 1.52 1.42 16.7% -9.9%

**Sites Oper. FY96-FY05** 1.21 1.51 1.67 1.73 1.53 1.62 1.52 1.55 1.49 1.36 28.4% -0.9%

†Data on the number of beds are derived from the Annual Summary Results of the Psychosocial Residential Rehabilitation Program and reflect the number of beds at the end of the fiscal year.

††Data on the number of discharges are derived from the CWT/TR monitoring system and reflect ALL discharges, including those discharges on veterans that were readmitted a second or third time.

†††Butler and Tuscaloosa opened in 2005 so were not included in the calculation of turnover rate.

†††† Data on the Topeka CWT/TR program is missing from this table because it is not classified as a PR RTP program.

**Table 1e. Cummulative Occupancy Rates in the CWT/TR Program by Site for FY04 and FY05<sup>†,††</sup>**

VISN	Site	Number of Operating Beds in FY2005	Cummulative Occupancy Rate FY 2003	Cummulative Occupancy Rate FY 2004	Cummulative Occupancy Rate FY 2005
1	Bedford, MA	42	83.5%	80.1%	83.0%
1	Boston, MA (Women)	8	49.5%	67.1%	51.7%
1	Boston, MA (SA)	20	85.0%	83.5%	85.0%
1	Brockton, MA <sup>††</sup>	0			
1	Northampton, MA	16	91.6%	91.6%	89.7%
2	Albany, NY	11	80.9%	86.3%	93.6%
3	Lyons, NJ	12	96.6%	97.0%	96.4%
4	Butler, PA <sup>††</sup>	0	0.0%	0.0%	0.0%
4	Lebanon, PA	20	68.0%	77.5%	75.0%
4	Pittsburgh, PA	12	97.5%	97.4%	90.3%
5	Perry Point, MD	23	0.0%	86.4%	90.2%
5	Washington, DC <sup>††</sup>	0			
6	Hampton, VA	21	86.9%	81.6%	73.9%
7	Atlanta, GA	12	100.0%	96.1%	78.3%
7	Birmingham, AL	12	0.0%	81.8%	90.0%
7	Tuscaloosa, AL <sup>††</sup>	0	0.0%	0.0%	0.0%
8	Gainesville, FL	7	88.0%	82.6%	70.9%
10	Cleveland, OH	25	87.9%	88.2%	80.8%
11	Battle Creek, MI	9	82.9%	71.9%	79.1%
11	Danville, IL	6	85.0%	85.6%	95.1%
12	Milwaukee, WI	10	73.3%	65.0%	53.7%
12	North Chicago, IL	22	76.8%	71.0%	47.8%
12	Tomah, WI	10	87.4%	95.1%	93.8%
15	Kansas City, MO	30	41.6%	84.1%	78.0%
15	Topeka, KS <sup>†††</sup>		0.0%	0.0%	0.0%
16	Little Rock, AR	25	81.7%	86.7%	82.8%
16	Oklahoma City, OK	20	82.0%	80.0%	86.5%
17	Bonham, TX	5	0.0%	43.5%	45.7%
17	Dallas, TX	19	91.0%	71.5%	58.9%
20	American Lake, WA	24	86.9%	85.7%	76.2%
21	Palo Alto, CA	10	88.0%	93.0%	94.0%
21	San Francisco, CA	11	67.2%	54.8%	88.5%
23	Fort Meade, SD	8	102.0%	118.7%	101.2%
23	Hot Springs, SD(VA)	10	0.0%	51.4%	76.6%
23	Hot Springs, SD(PR)	6	0.0%	0.0%	0.0%
<b>Program Total</b>		<b>466</b>	<b>81.0%</b>	<b>78.4%</b>	<b>77.8%</b>
<b>Site Average</b>		<b>14</b>	<b>62.5%</b>	<b>71.4%</b>	<b>69.9%</b>
<b>Site S.D.</b>		<b>9</b>	<b>37.9%</b>	<b>30.5%</b>	<b>29.9%</b>

<sup>†</sup> Data on cummulative occupancy rates are derived from Gains and Losses (G & L) sheets submitted to Jamie Ploppert, Psychosocial Rehabilitation Services, VAHQ Mental Health or the KLF (VSSC website).

<sup>††</sup> Brockton, Butler, Tuscaloosa and Washington, DC opened in 2005 so are excluded from bed census rate.

<sup>†††</sup> Data on Topeka is excluded from this table because their CWT/TR program is not classified as a PR RTP and thus information on the G&L sheet is not available on cummulative occupancy rates.

**Table 2. Veteran Admission Characteristics by Fiscal Year**

<b>VETERAN CHARACTERISTICS</b>	<b>FY91 n=149</b>	<b>FY92 n=274</b>	<b>FY93 n=326</b>	<b>FY94 n=365</b>	<b>..... .....</b>	<b>FY99 n=580</b>	<b>FY00 n=611</b>	<b>FY01 n=650</b>	<b>FY02 n=636</b>	<b>FY03 n=677</b>	<b>FY04 n=702</b>	<b>FY05 n=687</b>
<b>SOCIODEMOGRAPHIC</b>												
Age (years)					<b>for 1995-1998 data</b>							
mean	41.1	40.9	41.1	40.2	<b>see</b>	44.5	45.2	45.6	46.4	46.7	46.5	47.5
S.D.	7.4	7.0	7.0	6.9	<b>Sixth</b>	6.8	6.5	6.7	6.5	6.6	6.7	6.7
Gender					<b>Progress</b>							
Males	99.3%	98.5%	96.3%	97.3%	<b>Report</b>	96.2%	94.8%	95.2%	95.3%	96.3%	95.7%	93.4%
Females	0.7%	1.5%	3.7%	2.7%		3.8%	5.2%	4.8%	4.7%	3.7%	4.3%	6.6%
Ethnicity												
White	56.4%	49.5%	54.9%	49.3%		48.5%	46.6%	46.1%	49.3%	46.7%	44.4%	46.4%
African American	40.3%	45.4%	39.6%	46.9%		46.6%	47.9%	47.2%	46.4%	47.6%	46.9%	47.2%
Hispanic	2.0%	1.5%	2.5%	2.2%		3.5%	2.3%	3.4%	1.4%	2.2%	3.0%	2.6%
Other	1.3%	3.7%	3.1%	1.6%		1.4%	3.3%	3.4%	2.9%	3.4%	5.7%	3.8%
Marital status												
married	3.4%	3.3%	4.3%	3.3%		4.9%	3.2%	3.7%	3.5%	4.2%	3.7%	4.4%
separated/widowed/divorced	70.5%	63.9%	68.1%	69.2%		63.1%	66.2%	65.7%	68.2%	67.4%	66.1%	64.3%
never married	26.2%	32.9%	27.6%	27.5%		32.0%	30.6%	30.6%	28.3%	28.4%	30.2%	31.3%
Education												
< 12 years	10.7%	12.8%	8.0%	12.3%		9.5%	6.7%	6.3%	5.8%	7.7%	5.8%	5.4%
12 years	53.0%	48.5%	54.0%	50.4%		51.2%	49.8%	53.3%	50.5%	52.3%	53.0%	55.2%
> 12 years	36.2%	38.7%	38.0%	37.3%		39.3%	43.5%	40.4%	43.7%	40.0%	41.2%	39.5%
<b>MILITARY SERVICE HISTORY</b>												
Service Era												
Korean era	6.7%	2.2%	3.1%	0.9%		0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
between Korean and Vietnam	6.0%	8.5%	3.7%	4.3%		4.3%	2.5%	3.2%	2.0%	2.2%	0.7%	0.7%
Vietnam era	66.4%	61.0%	63.9%	57.1%		45.0%	49.9%	43.3%	45.4%	41.0%	35.0%	33.2%
post Vietnam era	20.8%	28.3%	29.3%	35.2%		44.8%	43.4%	46.4%	46.7%	49.9%	53.6%	55.0%
Persian Gulf era	0.0%	0.0%	0.0%	2.6%		5.7%	4.3%	7.1%	5.8%	7.0%	10.7%	11.1%
other	0.0%	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>EMPLOYMENT HISTORY</b>												
Mean days worked in competitive employment past 30 days	2.60	4.07	1.90	2.10		0.29	0.34	0.62	0.47	0.57	0.49	1.19
Usual employment pattern past three years												
full-time regular	59.7%	56.2%	56.4%	58.2%		47.4%	53.9%	55.5%	55.7%	60.4%	57.5%	56.4%
part-time	21.5%	23.0%	17.2%	21.2%		34.1%	28.2%	28.6%	25.7%	22.7%	25.9%	26.2%
retired/disabled	0.7%	0.4%	1.5%	0.6%		1.4%	1.5%	1.9%	1.6%	1.6%	1.2%	2.2%
unemployed	16.1%	17.2%	22.4%	17.3%		12.3%	13.6%	9.9%	12.2%	10.7%	12.2%	9.8%
controlled environment	1.3%	2.6%	2.2%	1.7%		4.5%	2.6%	3.9%	3.6%	4.2%	2.6%	4.4%
other	0.7%	0.7%	0.3%	1.1%		0.4%	0.2%	0.3%	1.3%	0.4%	0.7%	1.0%

**Table 3. Veteran Admission Characteristics by Fiscal Year**

<b>VETERAN CHARACTERISTICS</b>	<b>FY91 n=149</b>	<b>FY92 n=274</b>	<b>FY93 n=326</b>	<b>FY94 n=365</b>	<b>..... .....</b>	<b>FY99 n=580</b>	<b>FY00 n=611</b>	<b>FY01 n=651</b>	<b>FY02 n=636</b>	<b>FY03 n=677</b>	<b>FY04 n=704</b>	<b>FY05 n=687</b>
<b>Usual occupation past three years</b>					<b>for 1995- 1998 data see Sixth Progress Report</b>							
higher executive, major professional	0.7%	0.7%	0.0%	0.3%		0.4%	0.7%	0.8%	1.1%	0.3%	0.9%	1.3%
business manager, lesser professional	0.0%	0.4%	2.5%	0.6%		1.6%	3.5%	1.9%	3.5%	2.2%	1.9%	2.1%
administrative personnel	4.7%	3.7%	2.8%	4.4%		3.5%	5.6%	3.9%	6.3%	4.3%	5.3%	8.0%
clerical, sales, technician	18.1%	14.6%	18.7%	15.6%		18.8%	16.3%	19.2%	15.5%	16.3%	13.9%	16.1%
skilled manual labor	23.5%	15.0%	22.4%	21.6%		25.9%	24.8%	21.7%	25.0%	27.5%	21.1%	23.9%
semi-skilled labor, machine operator	20.1%	25.6%	30.7%	28.5%		31.3%	32.2%	33.5%	30.0%	28.2%	33.9%	31.0%
unskilled labor/unemployed	32.9%	40.2%	23.0%	29.0%		18.8%	17.0%	19.2%	18.6%	21.1%	23.0%	17.7%
<b>INCOME AND BENEFIT HISTORY</b>												
<b>Income history</b>												
mean earnings in competitive employment past 30 days	\$70.69	\$71.58	\$58.84	\$65.15		\$12.28	\$17.21	\$24.47	\$27.02	\$35.99	\$26.28	\$79.22
total income all sources past 30 days†	\$274.29	\$310.12	\$295.15	\$274.04		\$449.36	\$495.74	\$515.36	\$556.87	\$472.88	\$562.59	\$631.45
<b>Benefit history</b>												
receives any VA benefit	18.8%	17.5%	17.5%	16.2%		13.5%	15.4%	15.8%	14.5%	14.0%	16.0%	15.6%
receives any VA or NonVA public disability	22.2%	21.5%	20.3%	17.5%		16.7%	19.3%	19.2%	16.8%	15.4%	17.5%	17.8%
<b>RESIDENTIAL HISTORY</b>												
<b>Housing history past 3 months</b>												
days housed	33.4	30.4	32.8	33.7		25.8	28.0	26.8	26.8	28.6	27.8	27.4
days institutionalized	47.9	52.0	46.1	44.0		56.0	53.4	54.9	54.5	53.3	54.4	55.1
days homeless	6.7	5.1	7.8	10.0		8.2	9.0	8.2	9.1	8.4	8.4	8.9
housing index†	114.7	112.8	111.7	113.8		115.6	118.3	116.8	117.2	118.7	118.4	118.0
<b>Ever homeless in lifetime</b>	67.8%	73.7%	74.9%	74.0%		84.8%	83.6%	83.4%	85.4%	82.8%	82.0%	77.7%
<b>Homeless when last living in the community</b>	45.6%	37.2%	42.9%	48.8%		64.3%	56.8%	57.5%	62.7%	58.9%	56.6%	51.8%
<b>Length of time homeless when last living in   the community</b>												
not homeless	54.4%	62.8%	57.1%	51.2%		35.7%	43.2%	42.6%	37.3%	41.1%	43.5%	48.2%
<1 month	11.4%	14.2%	10.7%	12.1%		17.2%	14.4%	13.8%	17.3%	13.9%	9.7%	10.8%
1-5 months	20.8%	16.1%	16.9%	20.3%		24.3%	20.5%	22.1%	21.9%	21.6%	23.5%	19.8%
6-11 months	4.0%	2.2%	7.1%	7.4%		8.8%	8.2%	9.7%	9.4%	9.2%	9.0%	9.0%
12-23 months	2.0%	2.2%	5.5%	3.3%		5.9%	4.9%	5.5%	5.8%	5.8%	5.6%	5.4%
>23 months	7.4%	2.6%	2.8%	5.8%		7.6%	8.4%	6.1%	8.0%	8.4%	8.4%	6.8%
<b>MENTAL HEALTH STATUS</b>												
<b>Substance abuse symptomatology</b>												
ASI index for alcohol problems†, ††	0.34	0.33	0.36	0.31		0.25	0.25	0.26	0.25	0.24	0.25	0.24
ASI index for drug problems†, ††	0.10	0.14	0.15	0.18		0.17	0.16	0.16	0.16	0.15	0.15	0.14
Craving scale for alcohol and/or drugs†	2.36	2.29	2.40	2.26		2.16	2.10	2.15	2.01	1.93	1.98	1.91

† see Appendix A for definition of measure.

†† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

**Table 4. Veteran Admission Characteristics by Fiscal Year**

<b>VETERAN CHARACTERISTICS</b>	<b>FY91 n=149</b>	<b>FY92 n=274</b>	<b>FY93 n=326</b>	<b>FY94 n=365</b>	<b>..... .....</b>	<b>FY99 n=580</b>	<b>FY00 n=611</b>	<b>FY01 n=651</b>	<b>FY02 n=636</b>	<b>FY03 n=677</b>	<b>FY04 n=702</b>	<b>FY05 n=687</b>	
<b>Self-reported substance use history</b>													
Days since last used substances among veterans with a drug and/or alcohol abuse/dependency diagnosis	156.9	187.7	158.0	140.8	<b>for 1995-1998 data see Sixth Progress Report</b>	222.7	238.2	239.1	280.0	233.8	289.4	267.7	
Usual ounces of alcohol drunk in a day††	19.3	16.1	19.1	15.1		14.0	13.0	13.0	12.6	11.9	12.2	11.5	
Most ounces of alcohol drunk in a day††	29.7	27.8	29.9	24.4		22.9	20.4	21.5	19.7	19.1	20.5	18.6	
Used alcohol at least once last 30 days in community	73.8%	73.7%	77.0%	72.1%		74.0%	71.9%	68.5%	69.3%	66.9%	68.4%	69.3%	
Used drugs at least once last 30 days in community	34.9%	48.5%	45.4%	54.5%		61.2%	60.0%	58.5%	55.7%	56.3%	53.2%	54.7%	
Used alcohol and/or drugs last 30 days in community	77.2%	80.3%	82.2%	79.7%		86.4%	85.3%	81.7%	81.9%	79.5%	79.7%	81.9%	
Years of alcohol abuse	14.6	14.4	14.2	12.6		17.5	17.9	18.0	18.1	19.0	18.7	18.7	
Longest period of sobriety (years)	1.2	1.4	1.5	1.4		1.8	2.2	2.1	2.2	2.4	2.5	2.3	
<b>Veterans' perception of:</b>													
a current alcohol problem	76.5%	65.7%	70.3%	67.4%		61.3%	61.9%	61.3%	60.1%	60.3%	60.7%	59.0%	
a current drug problem	36.3%	44.9%	44.5%	53.2%	53.5%	51.5%	50.9%	48.7%	50.4%	47.7%	46.7%		
<b>Psychiatric symptomatology</b>													
ASI index for psychiatric problems	0.16	0.17	0.20	0.23	0.20	0.23	0.21	0.23	0.21	0.22	0.21		
Suicide attempt in lifetime	24.2%	21.5%	23.6%	28.5%	28.4%	32.3%	28.0%	26.6%	26.8%	28.1%	27.4%		
<b>Clinical Psychiatric Diagnoses</b>													
Alcohol abuse/dependency	89.3%	84.7%	84.4%	81.4%	85.8%	83.4%	83.2%	83.8%	81.4%	84.1%	81.0%		
Drug abuse/dependency	45.6%	59.1%	59.2%	67.7%	69.9%	73.1%	72.4%	72.3%	69.1%	69.3%	66.7%		
Personality disorder	9.4%	7.7%	6.4%	14.3%	16.4%	14.1%	13.7%	17.5%	17.1%	16.1%	16.0%		
PTSD from combat	12.1%	8.4%	8.6%	6.0%	11.2%	14.0%	11.3%	15.0%	12.6%	13.3%	15.4%		
Affective disorder	6.7%	9.5%	6.1%	6.0%	21.5%	22.1%	23.6%	28.8%	26.7%	28.6%	33.6%		
Adjustment disorder	2.7%	3.7%	2.5%	6.0%	2.9%	2.5%	2.3%	3.0%	4.3%	4.0%	3.8%		
Non-PTSD anxiety disorder	0.7%	3.7%	3.1%	4.4%	7.9%	7.4%	8.1%	10.7%	11.1%	12.9%	11.9%		
Bipolar disorder	2.0%	1.5%	4.6%	2.7%	5.4%	6.9%	8.0%	9.3%	10.7%	9.7%	9.8%		
Schizophrenia	0.7%	1.5%	0.9%	0.3%	2.4%	1.8%	1.4%	3.2%	1.5%	2.3%	1.5%		
Other psychotic disorder	0.0%	0.7%	0.3%	0.6%	0.5%	2.1%	1.7%	2.1%	1.6%	2.0%	3.4%		
<b>Summary of clinical psychiatric disorders</b>													
Any mental health disorder	100.0%	100.0%	99.7%	99.5%	99.8%	100.0%	99.5%	100.0%	99.1%	100.0%	99.4%		
Any substance abuse/dependency disorder	98.0%	97.8%	98.2%	94.5%	99.0%	96.6%	96.6%	96.7%	95.0%	96.0%	93.4%		
Serious mental illness †	20.1%	21.9%	20.3%	17.3%	35.5%	39.6%	41.2%	47.6%	44.0%	48.6%	52.3%		
Dually diagnosed †	19.5%	20.1%	19.0%	15.1%	34.7%	36.3%	38.3%	44.3%	40.0%	44.9%	47.3%		

† see Appendix A for definition of measure.

†† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

**Table 5. Veteran Admission Characteristics by Fiscal Year**

<b>VETERAN CHARACTERISTICS</b>	<b>FY91 n=149</b>	<b>FY92 n=274</b>	<b>FY93 n=326</b>	<b>FY94 n=365</b>	<b>..... .....</b>	<b>FY99 n=580</b>	<b>FY00 n=611</b>	<b>FY01 n=651</b>	<b>FY02 n=636</b>	<b>FY03 n=677</b>	<b>FY04 n=702</b>	<b>FY05 n=687</b>
<b>HEALTH CARE UTILIZATION</b>					<b>for 1995- 1998 data</b>							
<b>Lifetime hospitalization history (self-reported)</b>					<b>see</b>							
<b>for alcohol problems</b>	85.9%	71.9%	75.2%	66.0%	<b>Sixth</b>	85.2%	76.8%	77.2%	76.9%	74.6%	76.6%	70.9%
<b>for drug problems</b>	37.6%	50.0%	49.4%	60.0%	<b>Progress</b>	66.3%	65.8%	63.9%	65.3%	64.3%	60.5%	58.2%
<b>for emotional problems</b>	31.5%	36.1%	29.8%	32.3%	<b>Report</b>	35.0%	37.0%	38.9%	38.3%	36.2%	36.3%	36.3%
<b>for medical problems</b>	30.1%	33.5%	28.0%	34.4%		65.9%	67.8%	67.8%	63.7%	62.3%	64.3%	57.0%
<b>Outpatient treatment past 3 months (self-reported)</b>												
<b>substance abuse visits (VA and non-VA)</b>	3.8	4.4	4.6	3.4		3.2	3.2	4.8	4.1	5.0	5.9	5.8
<b>psychiatric visits (VA and non-VA)</b>	0.4	1.0	1.1	0.9		1.8	1.9	2.4	2.3	2.4	2.6	2.4
<b>medical visits (VA and non-VA)</b>	0.7	1.0	1.0	0.9		1.1	1.1	1.3	1.7	1.4	1.3	1.4
<b>VA visits</b>	4.0	5.7	6.3	4.7		5.1	5.6	7.5	7.6	8.1	8.5	8.8
<b>non-VA visits</b>	1.0	0.6	0.4	0.4		1.0	0.6	0.9	0.5	0.6	1.3	0.7
<b>VA and non-VA visits</b>	4.9	6.3	6.8	5.1		6.1	6.2	8.5	8.1	8.7	9.8	9.6
<b>AA/NA meetings attended</b>	10.4	15.4	16.0	12.2		18.8	18.3	19.2	19.9	19.4	18.4	18.2
<b>SOCIAL ADJUSTMENT</b>												
<b>Social network scale†</b>	10.3	10.2	10.8	11.5		11.5	11.7	11.9	10.9	10.7	11.3	11.5
<b>Social contact scale†</b>	12.4	11.2	12.2	12.3		12.0	12.5	12.4	11.5	11.2	11.5	12.1
<b>LEGAL STATUS</b>												
<b>Currently on probation or parole</b>	8.1%	15.0%	18.4%	16.2%		22.2%	21.8%	22.6%	26.3%	17.8%	21.6%	21.0%
<b>Ever incarcerated in lifetime</b>	77.4%	72.3%	75.2%	75.6%		76.9%	80.7%	74.0%	76.9%	74.6%	77.6%	76.0%

† See Appendix A for definition of measure.

**Table 6. Program Participation by Fiscal Year †**

<b>Discharge Status</b>	<b>FY91 n=79</b>	<b>FY92 n=196</b>	<b>FY93 n=295</b>	<b>FY94 n=349</b>	<b>..... .....</b>	<b>FY99 n=591</b>	<b>FY00 n=587</b>	<b>FY01 n=606</b>	<b>FY02 n=614</b>	<b>FY03 n=626†</b>	<b>FY04 n=640†</b>	<b>FY05 n=653†</b>
<b>Length of Stay (days)</b>					<b>for 1995- 1998 data</b>							
Mean	83.9	148.8	178.0	184.2	<b>see</b>	176.0	160.5	157.9	170.8	172.3	181.6	174.3
S.D.	54.3	112.2	152.3	151.5	<b>Sixth</b>	130.5	129.5	124.0	121.3	116.5	127.5	135.0
<b>Program Participation</b>					<b>Progress</b>							
Average hours worked per week	30.2	31.9	31.5	32.1	<b>Report</b>	33.32	31.92	32.76	32.42	32.46	32.36	33.35
Average earnings per week	\$120.33	\$148.12	\$156.66	\$158.90		\$204.33	\$198.31	\$209.37	\$211.40	\$217.91	\$215.97	\$231.52
Average rent paid per month (30 day)	n.a	\$130.50	\$147.00	\$161.40		\$196.20	\$202.80	\$212.40	\$205.03	\$209.32	\$212.31	\$216.86
Average # of toxicology screens per week	0.69	0.93	0.80	0.80		1.26	1.40	1.47	1.37	1.25	1.16	0.98
Average # AA/NA mtgs attended per week	1.40	1.83	1.85	2.22		2.59	2.59	2.59	2.68	2.50	2.33	2.34
<b>Mode of Discharge</b>												
Successful completion	26.6%	45.4%	45.1%	40.7%		59.4%	50.2%	47.4%	51.1%	49.5%	53.3%	51.3%
Asked to leave	29.1%	34.7%	28.5%	28.7%		23.9%	30.9%	31.9%	30.6%	28.1%	26.1%	25.3%
Left prematurely	20.3%	13.3%	14.2%	17.8%		15.2%	15.9%	18.7%	15.8%	18.2%	16.9%	21.1%
Other	24.1%	6.6%	12.2%	12.9%		1.5%	3.1%	2.2%	2.4%	4.2%	3.8%	2.3%
<b>Living situation at discharge</b>												
Housed (apartment, room or house)	57.0%	63.3%	61.7%	65.9%		73.9%	68.7%	72.4%	73.9%	75.7%	75.6%	73.2%
Institutionalized	17.7%	11.7%	14.2%	14.0%		10.8%	11.8%	11.1%	9.8%	9.1%	11.3%	11.2%
<b>Employment situation at discharge</b>												
Competitively employed	28.6%	44.6%	38.6%	39.5%		44.3%	43.4%	43.2%	40.7%	39.6%	41.3%	39.7%
VA's CWT	6.5%	7.2%	12.2%	15.5%		20.5%	19.6%	14.6%	14.2%	17.9%	17.9%	14.3%

†Discharges are counted for the veterans' first admission only.

**Table 7. Veteran Satisfaction; Community Oriented Programs Environment Scale (COPEs) Subscale Means by Fiscal Year and Comparison with Normative Sample†**

SUBSCALE MEANS††	FY91	FY92	FY93	FY94	.....	FY99	FY00	FY01	FY02	FY03	FY04	FY05	American Normative Sample†	
	n=123	n=238	n=275	n=301	.....	n=371	n=408	n=436	n=494	n=536	n=539	n=485	Mean	S.D.
<b>Relationship Dimensions</b>					<b>for 1995-1998 data see Sixth Progress Report</b>									
Involvement	3.03	3.05	3.13	3.15		3.40	3.43	3.39	3.45	3.42	3.48	3.39	<b>2.71</b>	<b>0.58</b>
Support	3.21	3.00	3.14	3.21		3.27	3.45	3.40	3.37	3.39	3.40	3.40	<b>2.76</b>	<b>0.67</b>
Spontaneity	2.41	2.03	2.08	1.99	1.98	2.05	2.01	1.92	1.96	1.95	1.79	<b>2.11</b>	<b>0.64</b>	
<b>Personal Growth Dimensions</b>														
Autonomy	2.01	1.80	1.83	1.88	1.97	2.05	2.06	1.99	2.04	2.05	2.08	<b>1.97</b>	<b>0.63</b>	
Practical Orientation	2.91	2.96	2.93	3.06	3.26	3.34	3.31	3.35	3.28	3.39	3.25	<b>2.26</b>	<b>0.68</b>	
Personal Problem Orientation	2.11	2.13	1.95	2.21	2.34	2.43	2.35	2.23	2.16	2.19	2.23	<b>1.82</b>	<b>0.74</b>	
Anger and Aggression	1.38	1.31	1.40	1.33	1.36	1.31	1.30	1.24	1.27	1.17	1.23	<b>1.66</b>	<b>0.88</b>	
<b>System Maintenance Dimensions</b>														
Order and Organization	3.24	3.13	3.14	3.22	3.44	3.53	3.50	3.51	3.55	3.51	3.49	<b>2.97</b>	<b>0.69</b>	
Program Clarity	3.42	3.35	3.39	3.47	3.62	3.65	3.70	3.67	3.64	3.65	3.61	<b>3.05</b>	<b>0.55</b>	
Staff Control	2.79	2.96	2.97	3.14	3.13	3.20	3.22	3.16	3.13	3.16	3.20	<b>2.26</b>	<b>0.63</b>	
<b>COPEs Index†††</b>	2.79	2.72	2.73	2.81	2.93	3.01	2.99	2.96	2.95	2.98	2.93	<b>n.a.</b>	<b>n.a.</b>	

† Normative sample consists of 54 programs and 779 clients who were receiving treatment in programs that are alternatives to hospitalization (e.g., programs administered by DVA, state, county, psychiatric and general hospitals and private organizations).

†† Subscale means range from 0-4.

††† See Appendix A for definition of measure.

### **Community-Oriented Programs Environment Scale (COPEs):Description of Subscales††††**

#### **Relationship Dimensions**

Involvement - measures how active veterans are in the day-to-day functioning of their program.

Support - measures how much veterans help and support each other; how supportive the staff is toward veterans.

Spontaneity - measures how much the program encourages the open expression of feelings by veterans and staff.

#### **Treatment Dimensions**

Autonomy - measures how self-sufficient and independent veterans are in decision-making and how much they are encouraged to take leadership in the program.

Practical Orientation - measures the degree to which veterans learn skills and are prepared for release from the program.

Personal Problem Orientation - measures extent to which veterans are encouraged to understand their feelings and personal problems.

Anger and Aggression - measures how much veterans argue with each other and staff; are openly angry, and display other aggressive behavior.

#### **System Maintenance Dimensions**

Order and Organization - measures how important order and organization are in the program.

Program Clarity - measures the extent to which veterans know what to expect in the day-to-day routine of the program and the explicitness of program rules and regulations.

Staff Control - measures the extent to which the staff uses measures to keep veterans under necessary controls.

†††† Moos, R. Community-Oriented Programs Environment Scale Manual. Palo Alto, CA: Consulting Psychologists Press, Inc., 1988, page 2.

**Table 8. Veteran Satisfaction; Work Environment Scale (WES) Subscale Means by Fiscal Year and Comparison with Normative Sample†**

SUBSCALE MEANS††	FY91	FY92	FY93	FY94	.....	FY99	FY00	FY01	FY02	FY03	FY04	FY05	Healthcare Work Group Normative Sample†	
	n=122	n=239	n=275	n=300	.....	n=371	n=408	n=436	n=491	n=533	n=539	n=483	Mean	S.D.
<b>Relationship Dimensions</b>					<b>for 1995-1998 data see Sixth Progress Report</b>									
Involvement	5.67	5.62	5.66	5.60		6.30	6.12	6.38	6.21	6.38	6.21	6.11	<b>5.56</b>	<b>1.54</b>
Peer Cohesion	6.17	5.83	5.94	5.84		5.94	5.93	6.11	5.99	6.02	5.89	5.66	<b>5.22</b>	<b>1.40</b>
Supervisor Support	6.37	6.08	6.09	5.96		6.13	6.26	6.31	6.25	6.32	6.07	6.20	<b>4.99</b>	<b>1.40</b>
<b>Personal Growth Dimensions</b>														
Autonomy	5.50	5.15	5.37	5.14		5.58	5.67	5.81	5.77	5.80	5.59	5.70	<b>4.98</b>	<b>1.46</b>
Task Orientation	6.98	6.98	7.03	7.05	7.34	7.20	7.40	7.06	7.27	7.28	7.29	<b>5.63</b>	<b>1.31</b>	
Work Pressure	3.25	3.30	3.12	3.25	3.02	3.11	2.81	2.91	2.73	2.95	3.30	<b>4.87</b>	<b>1.57</b>	
<b>System Maintenance and System Change Dimensions</b>														
Clarity	6.75	6.69	6.71	6.76	7.32	7.25	7.44	7.20	7.36	7.23	7.34	<b>4.44</b>	<b>1.41</b>	
Control	5.99	6.36	6.54	6.68	6.69	6.82	6.78	6.65	6.64	6.89	6.93	<b>5.43</b>	<b>1.42</b>	
Innovation	4.29	4.11	4.09	3.65	4.11	4.02	3.97	3.93	3.80	3.91	3.81	<b>4.37</b>	<b>1.82</b>	
Physical Comfort	5.48	5.55	5.63	5.78	6.41	6.33	6.45	6.50	6.52	6.46	6.20	<b>3.72</b>	<b>1.28</b>	
<b>WES Index†††</b>	5.91	5.82	5.89	5.83		6.20	6.17	6.29	6.17	6.23	6.16	6.14	<b>n.a.</b>	<b>n.a.</b>

† Healthcare Work Group Normative Sample consists of 1,607 employees from four outpatient psychiatric clinics and groups of patient-care personnel; personnel not involved in patient care (e.g. janitors); and administrative and supervisory personnel from a community mental health center, a children's residential treatment center, two state hospitals, one VAMC, two long-term care facilities and four intensive care and general medical hospital units.

†† Subscale means range from 0-9.

††† See Appendix A for definition of measure.

**Work Environment Scale (WES): Description of Subscales††††**

**Relationship Dimensions**

**Involvement** - measures how veterans are concerned about and committed to their jobs.

**Peer Cohesion** - measures how much veterans are friendly and supportive of one another.

**Supervisor Support** - measures how much program staff are supportive of veterans and encourage veterans to be supportive of one another.

**Personal Growth Dimensions**

**Autonomy** - measures how veterans are encouraged to be independent and make their own decisions.

**Task Orientation** - measures the degree to which there is emphasis on planning, efficiency and completing tasks.

**Work Pressure** - measures the degree of pressure and time urgency is present in the job setting.

**System Maintenance and System Change Dimensions**

**Clarity** - measures the extent to which veterans know what to expect in the day-to-day job routine and the explicitness of the rules and policies.

**Control** - measures the extent to which the staff uses measures to keep veterans under necessary controls.

**Innovation** - measures the degree of variety, change and new approaches.

**Physical Comfort** - measures the extent to which the physical surroundings contribute to a pleasant work environment.

†††† Moos, R. Work Environment Scale Manual. Palo Alto, CA: Consulting Psychologists Press, Inc., 1986, page 2.

**Table 9. Short-term Outcomes; Results of T-Test Analyses Among 610 Veterans Discharged During FY04 and FY05 and Re-Interviewed 3 Months after Discharge**

<b>Outcome Measures</b>	<b>Mean at Admission</b>	<b>Mean at the 3 Month Follow-up</b>	<b>% change</b>	<b>p value†</b>
<b>Health Status</b>				
<b>Substance Abuse</b>				
ASI index for alcohol problems††	0.24	0.10	-61.1%	<0.0001
ASI index for drug problems††	0.14	0.03	-78.0%	<0.0001
Craving scale for alcohol/drugs†††	1.80	0.88	-51.0%	<0.0001
Usual ounces of alcohol drunk in a day††	10.78	1.46	-86.5%	<0.0001
Most ounces of alcohol drunk in a day††	17.50	1.00	-94.3%	<0.0001
<b>Mental Health</b>				
ASI index for psychiatric problems	0.22	0.18	-16.7%	0.0002
<b>Medical</b>				
ASI index for medical problems	0.27	0.26	-5.5%	ns
<b>Health Care Utilization Past 3 Months</b>				
VA outpatient visits	9.20	8.05	-12.5%	ns
Non-VA outpatient visits	1.13	0.78	-31.0%	ns
SA outpatient visits (VA and non-VA)	6.60	4.69	-29.0%	0.0032
Psychiatric outpatient visits (VA and non-VA)	2.33	2.08	-10.6%	ns
Medical outpatient visits (VA and non-VA)	1.55	2.00	28.9%	ns
AA/NA visits	18.40	19.21	4.4%	ns
<b>Social Adjustment</b>				
Days in competitive employment past 30 days	0.56	10.05	1694.5%	<0.0001
Earnings in competitive employment past 30 days	\$29.25	\$786.88	2590.2%	<0.0001
Total income†††	\$551.58	\$1,153.75	109.2%	<0.0001
Social network scale†††	11.22	12.23	9.0%	0.0087
Social contact scale†††	11.26	14.66	30.2%	<0.0001
<b>Residential Status Past 3 Months</b>				
Days housed	25.68	72.32	181.7%	<0.0001
Days homeless	9.57	4.07	-57.4%	<0.0001
Days institutionalized	55.46	13.12	-76.3%	<0.0001
Housing index†††	116.37	157.76	35.6%	<0.0001

† A p value of ns = not statistically significant.

†† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

††† See Appendix A for definition of measure.

**Table 10. Number of Admissions by Site and by Fiscal Year †**

VISN	SITE	NUMBER OF ADMISSIONS												
		FY91 n=149	FY92 n=274	FY93 n=326	FY94 n=365	..... .....	FY99 n=580	FY00 n=611	FY01 n=651	FY02 n=636	FY03 n=677	FY04 n=702	FY05 n=687	Total n=7876
1	Bedford, MA					for 1995-1998 data see Sixth Progress Report	101	87	87	77	77	72	56	804
1	Boston Women						6	9	6	5	5	7	38	
1	Boston, MA		21	19	18		18	17	18	10	18	19	22	273
1	Northampton, MA		4	23	38		31	25	27	23	22	19	24	342
2	Albany, NY		6	11	3		24	23	24	20	23	25	22	242
3	Lyons, NJ						7	12	15	17	15	15	13	94
4	Butler, PA												5	5
4	Lebanon, PA						18	22	40	47	40	43	39	316
4	Pittsburgh, PA	2	12	21	15		30	21	23	20	21	18	12	273
5	Perry Point, MD										15	36	42	93
5	Washington DC††						program closed					43		
6	Hampton, VA	24	41	37	31	47	39	36	38	39	40	42	601	
7	Atlanta, GA					13	13	16	8	14	8	13	113	
7	Birmingham, AL										13	11	24	
7	Tuscaloosa, AL											15	15	
8	Gainesville, FL							14	22	15	11	11	73	
10	Cleveland, OH					53	57	35	43	45	47	58	442	
11	Battle Creek, MI		15	22	26	21	18	18	12	21	25	21	322	
11	Danville, IL								20	9	10	5	44	
12	Milwaukee, WI							7	9	5	10	9	40	
12	North Chicago, IL	37	36	35	30	41	25	30	25	25	19	17	456	
12	Tomah, WI						23	24	19	20	13	20	119	
14	Knoxville, IA††	4	12	11	15		program closed					91		
15	Kansas City, MO					19	22	15	11	22	31	22	304	
15	Topeka, KS	12	23	46	60	21	24	21	19	21	20	16	401	
16	Little Rock, AR	26	26	27	26	41	44	51	41	46	44	43	567	
16	Oklahoma City, OK				22	18	26	35	34	43	36	27	355	
17	Bonham, TX									2	1	1	4	
17	Dallas, TX	4	12	21	34	20	28	33	32	19	20	20	341	
20	American Lake, WA	20	30	24	28	21	32	34	40	56	41	42	488	
21	Palo Alto, CA		12	9	10	13	12	16	15	16	13	10	159	
21	San Francisco, CA					16	20	17	15	8	9	13	143	
23	Fort Meade, SD	20	24	20	9	7	15	6	13	15	29	16	227	
23	Hot Springs, SD										10	14	24	
<b>All Veterans</b>		<b>149</b>	<b>274</b>	<b>326</b>	<b>365</b>		<b>580</b>	<b>611</b>	<b>651</b>	<b>636</b>	<b>677</b>	<b>702</b>	<b>688</b>	<b>7876</b>
<b>Site Average</b>		<b>16.6</b>	<b>19.6</b>	<b>23.3</b>	<b>24.3</b>		<b>27.6</b>	<b>26.6</b>	<b>26.0</b>	<b>24.5</b>	<b>24.2</b>	<b>23.4</b>	<b>21.5</b>	<b>231.6</b>
<b>Site S.D.</b>		<b>11.2</b>	<b>10.7</b>	<b>10.4</b>	<b>14.0</b>		<b>20.9</b>	<b>17.3</b>	<b>16.9</b>	<b>15.9</b>	<b>17.1</b>	<b>15.8</b>	<b>14.8</b>	<b>201.0</b>

† Table does not include readmissions.

†† Program closed.

**Table 11. Number of Discharges by Site and by Fiscal Year †**

VISN	SITE	NUMBER OF DISCHARGES												Total n=7223	
		FY91 n=79	FY92 n=196	FY93 n=295	FY94 n=349	..... .....	FY99 n=591	FY00 n=587	FY01 n=609	FY02 n=614	FY03 n=626	FY04 n=640	FY05 n=653		
1	Bedford, MA					for 1995-1998 data see Sixth Progress Report	97	92	84	82	68	64	59	750	
1	Boston Women							4	8	6	3	8	6	35	
1	Boston, MA		10	13	19			20	22	15	12	15	21	255	
1	Northampton, MA		2	14	39			23	29	24	22	25	19	319	
2	Albany, NY		1	7	3			27	24	23	19	25	24	231	
3	Lyons, NJ							1	12	9	18	14	15	82	
4	Butler, PA												1	1	
4	Lebanon, PA							18	21	34	45	35	16	38	266
4	Pittsburgh, PA	1	7	18	14			33	15	23	19	22	18	15	262
5	Perry Point, MD										1	31	40	72	
5	Washington DC††								program closed				37		
6	Hampton, VA	12	37	35	32		55	37	34	33	42	34	41	569	
7	Atlanta, GA						11	14	13	2	12	11	8	88	
7	Birmingham, AL										2	0	2		
7	Tuscaloosa, AL											9	9		
8	Gainesville, FL								9	19	17	9	11	65	
10	Cleveland, OH						49	51	47	32	45	44	61	411	
11	Battle Creek, MI		4	21	29		26	19	14	14	22	20	24	312	
11	Danville, IL									16	9	8	6	39	
12	Milwaukee, WI								1	6	9	8	10	34	
12	North Chicago, IL	18	34	35	33		35	32	34	21	20	26	17	431	
12	Tomah, WI							14	24	20	19	17	16	110	
14	Knoxville, IA††	1	10	11	11				program closed				85		
15	Kansas City, MO						25	20	14	12	16	21	17	265	
15	Topeka, KS	9	19	41	55		22	23	17	24	17	18	17	386	
16	Little Rock, AR	13	15	31	28		45	40	48	48	37	46	46	546	
16	Oklahoma City, OK				15		26	24	32	35	38	44	24	335	
17	Bonham, TX									0	3	0	3		
17	Dallas, TX		8	19	24		25	22	35	30	21	24	17	327	
20	American Lake, WA	9	23	21	28		15	26	29	35	55	46	42	447	
21	Palo Alto, CA		5	10	10		10	11	15	17	18	10	12	152	
21	San Francisco, CA						17	25	11	16	11	6	13	133	
23	Fort Meade, SD	16	21	19	9		11	10	12	11	10	28	18	218	
23	Hot Springs, SD										4	11	15		
<b>All Veterans</b>		<b>79</b>	<b>196</b>	<b>295</b>	<b>349</b>		<b>591</b>	<b>587</b>	<b>609</b>	<b>614</b>	<b>626</b>	<b>640</b>	<b>653</b>	<b>7292</b>	
<b>Site Average</b>		<b>9.9</b>	<b>14.0</b>	<b>21.1</b>	<b>23.3</b>		<b>28.1</b>	<b>25.5</b>	<b>24.4</b>	<b>23.6</b>	<b>22.4</b>	<b>21.3</b>	<b>20.4</b>	<b>224.1</b>	
<b>Site S.D.</b>		<b>5.9</b>	<b>11.0</b>	<b>10.5</b>	<b>13.7</b>		<b>20.6</b>	<b>17.9</b>	<b>17.4</b>	<b>16.5</b>	<b>16.1</b>	<b>15.2</b>	<b>15.9</b>	<b>193.1</b>	

† Table does not include discharges from readmissions.

†† Program closed.

**Table 12. Three Month Post-Discharge Follow-Up Rates by Site and by Fiscal Year**

VISN SITE		PERCENT OF FOLLOW-UP INTERVIEWS COMPLETED											
		FY91	FY92	FY93	FY94	.....	FY99	FY00	FY01	FY02	FY03	FY04	FY05
		3-mo FU n=42	3-mo FU n=148	3-mo FU n=221	3-mo FU n=267	..... .....	3-mo FU n=314	3-mo FU n=269	3-mo FU n=250	3-mo FU n=220	3-mo FU n=323†	3-mo FU n=298†	3-mo FU n=312†
1	Bedford, MA					for 1995- 1998 data	33.0%	28.3%	36.9%	35.4%	28.9%	39.4%	17.2%
1	Boston Women					see		100.0%	50.0%	33.3%	75.0%	100.0%	50.0%
1	Boston, MA		80.0%	69.2%	89.5%	Sixth	90.0%	100.0%	93.3%	83.3%	82.4%	84.2%	68.8%
1	Northampton, MA		100.0%	100.0%	92.3%	Progress	95.7%	20.7%	20.8%	45.5%	43.5%	27.3%	35.3%
2	Albany, NY		100.0%	85.7%	66.7%	Report	66.7%	29.2%	21.7%	21.1%	57.1%	92.3%	95.5%
3	Lyons, NJ						0.0%	16.7%	33.3%	44.4%	68.8%	47.1%	72.7%
4	Lebanon, PA						72.2%	14.3%	29.4%	31.1%	38.9%	11.1%	69.4%
4	Pittsburgh, PA	100.0%	100.0%	72.2%	57.1%		57.6%	60.0%	52.2%	57.9%	77.8%	84.2%	76.5%
5	Perry Point, MD											8.0%	48.5%
5	Washington DC††								program closed				
6	Hampton, VA	16.7%	62.2%	65.7%	78.1%		60.0%	43.2%	29.4%	48.5%	51.3%	16.7%	15.0%
7	Atlanta, GA						54.6%	57.1%	7.7%	0.0%	37.5%	15.4%	0.0%
7	Birmingham, AL†††											0.0%	
7	Tuscaloosa, AL												100.0%
8	Gainesville, FL								55.6%	52.6%	52.9%	61.5%	70.0%
10	Cleveland, OH						57.1%	51.0%	47.8%	25.0%	65.0%	14.6%	15.4%
11	Battle Creek, MI		100.0%	90.5%	82.8%		92.3%	57.9%	7.1%	7.1%	5.6%	34.8%	13.6%
11	Danville, IL									56.3%	54.5%	72.7%	60.0%
12	Milwaukee, WI								100.0%	66.7%	100.0%	100.0%	70.0%
12	North Chicago, IL	50.0%	64.7%	60.0%	75.8%		48.6%	37.5%	26.5%	52.4%	55.6%	26.9%	15.8%
12	Tomah, WI							7.1%	4.2%	25.0%	30.0%	47.1%	40.0%
14	Knoxville, IA††	100.0%	90.0%	63.6%	90.9%				program closed				
15	Kansas City, MO						36.0%	0.0%	0.0%	8.3%	41.2%	0.0%	12.0%
15	Topeka, KS	66.7%	57.9%	71.7%	60.0%		50.0%	56.5%	76.5%	37.5%	76.2%	75.0%	87.5%
16	Little Rock, AR	76.9%	93.3%	83.4%	89.3%		20.0%	42.5%	18.8%	12.5%	28.2%	12.0%	38.6%
16	Oklahoma City, OK				100.0%		19.2%	37.5%	53.1%	62.9%	54.1%	65.1%	69.2%
17	Bonham, TX†††											0.0%	
17	Dallas, TX		62.5%	79.0%	54.2%		96.0%	45.5%	54.3%	73.3%	88.9%	76.0%	94.7%
20	American Lake, WA	33.3%	87.0%	85.7%	71.4%		26.7%	19.2%	51.7%	37.1%	60.0%	68.0%	58.5%
21	Palo Alto, CA		80.0%	50.0%	80.0%		20.0%	81.8%	66.7%	70.6%	65.0%	72.7%	62.5%
21	San Francisco, CA						64.7%	56.0%	54.6%	43.8%	75.0%	71.4%	45.5%
23	Fort Meade, SD	62.5%	85.7%	84.2%	66.7%		81.8%	60.0%	50.0%	81.8%	53.3%	52.2%	47.4%
23	Hot Springs, SD											100.0%	62.5%
<b>All Veterans</b>		<b>53.2%</b>	<b>75.5%</b>	<b>74.9%</b>	<b>76.5%</b>		<b>53.1%</b>	<b>40.2%</b>	<b>37.8%</b>	<b>41.2%</b>	<b>52.4%</b>	<b>44.7%</b>	<b>48.8%</b>
<b>Site Average</b>		<b>63.3%</b>	<b>83.1%</b>	<b>75.8%</b>	<b>77.0%</b>		<b>54.1%</b>	<b>44.5%</b>	<b>41.7%</b>	<b>42.8%</b>	<b>56.4%</b>	<b>49.2%</b>	<b>52.1%</b>
<b>Site S.D.</b>		<b>27.7%</b>	<b>15.1%</b>	<b>13.0%</b>	<b>13.6%</b>		<b>28.7%</b>	<b>26.6%</b>	<b>26.2%</b>	<b>22.9%</b>	<b>21.4%</b>	<b>33.4%</b>	<b>27.9%</b>

†Number of follow-up forms completed may include some due in previous fiscal year but completed in current fiscal year.

††Program closed.

†††Birmingham and Bonham sent no discharge forms to NEPEC in FY05 so no follow-up data can be calculated.

**Table 13. Mean Age and Gender by Site for FY04 and FY05†**

VISN	SITE	MEAN AGE			GENDER					
		FY04	FY05	FY04-05	% males			% females		
					FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	46.0	48.3	47.0	98.6%	87.5%	93.8%	1.4%	12.5%	6.3%
1	Boston Women	45.6	42.3	43.7	0.0%	0.0%	0.0%	100.0%	100.0%	100.0%
1	Boston, MA	49.8	48.1	48.9	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
1	Northampton, MA	47.7	46.3	46.9	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
2	Albany, NY	46.0	46.0	46.0	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
3	Lyons, NJ	48.1	47.1	47.6	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
4	Lebanon, PA	44.8	48.8	46.7	97.7%	94.9%	96.3%	2.3%	5.1%	3.7%
4	Pittsburgh, PA	50.1	44.6	47.9	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
5	Perry Point, MD	45.3	46.7	46.1	83.3%	78.6%	80.8%	16.7%	21.4%	19.2%
6	Hampton, VA	47.0	47.5	47.3	95.0%	85.7%	90.2%	5.0%	14.3%	9.8%
7	Atlanta, GA	47.3	48.5	48.0	87.5%	100.0%	95.2%	12.5%	0.0%	4.8%
7	Birmingham, AL	45.8	45.5	45.7	76.9%	100.0%	87.5%	23.1%	0.0%	12.5%
7	Tuscaloosa, AL		50.1	50.1		86.7%	86.7%		13.3%	13.3%
8	Gainesville, FL	44.0	50.9	47.5	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
10	Cleveland, OH	44.7	47.0	46.0	93.6%	96.5%	95.2%	6.4%	3.5%	4.8%
11	Battle Creek, MI	45.4	45.2	45.3	100.0%	90.5%	95.7%	0.0%	9.5%	4.3%
11	Danville, IL	50.3	45.0	48.5	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
12	Milwaukee, WI	46.5	46.8	46.6	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
12	North Chicago, IL	45.4	47.9	46.6	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
12	Tomah, WI	45.9	46.2	46.1	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
15	Kansas City, MO	47.9	49.8	48.7	96.8%	95.2%	96.2%	3.2%	4.8%	3.8%
15	Topeka, KS	47.6	48.6	48.1	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
16	Little Rock, AK	45.9	45.6	45.7	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
16	Oklahoma City, OK	46.4	48.6	47.3	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
17	Dallas, TX	45.2	44.6	44.9	90.0%	80.0%	85.0%	10.0%	20.0%	15.0%
20	American Lake, WA	46.1	47.8	47.0	90.2%	95.2%	92.8%	9.8%	4.8%	7.2%
21	Palo Alto, CA	48.8	48.2	48.6	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
21	San Francisco, CA	46.6	52.2	49.9	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
23	Fort Meade, SD	48.5	47.8	48.2	96.6%	93.8%	95.6%	3.4%	6.3%	4.4%
23	Hot Springs, SD	49.7	50.5	50.2	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
<b>SITE AVERAGE</b>		<b>46.8</b>	<b>47.4</b>	<b>47.2</b>	<b>93.3%</b>	<b>92.8%</b>	<b>93.0%</b>	<b>6.7%</b>	<b>7.2%</b>	<b>7.0%</b>
<b>SITE S.D.</b>		<b>1.7</b>	<b>2.1</b>	<b>1.5</b>	<b>18.9%</b>	<b>18.6%</b>	<b>18.4%</b>	<b>18.9%</b>	<b>18.6%</b>	<b>18.4%</b>
<b>VETERAN AVERAGE</b>		<b>46.5</b>	<b>47.5</b>	<b>47.0</b>	<b>95.7%</b>	<b>93.4%</b>	<b>94.6%</b>	<b>4.3%</b>	<b>6.6%</b>	<b>5.4%</b>

†Bonham and Butler were not included in this table since they had data on fewer than 10 veterans during FY04 and FY05.

**Table 14. Ethnicity by Site for FY04 and FY05 †**

VISN	SITE	WHITE			AFRICAN-AMERICAN			HISPANIC			OTHER		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	80.6%	82.1%	81.3%	18.1%	14.3%	16.4%	1.4%	1.8%	1.6%	0.0%	1.8%	0.8%
1	Boston Women	60.0%	71.4%	66.7%	20.0%	14.3%	16.7%	0.0%	0.0%	0.0%	20.0%	14.3%	16.7%
1	Boston, MA	68.4%	72.7%	70.7%	31.6%	22.7%	26.8%	0.0%	0.0%	0.0%	0.0%	4.5%	2.4%
1	Northampton, MA	57.9%	66.7%	62.8%	36.8%	25.0%	30.2%	5.3%	8.3%	7.0%	0.0%	0.0%	0.0%
2	Albany, NY	32.0%	45.5%	38.3%	56.0%	40.9%	48.9%	4.0%	0.0%	2.1%	8.0%	13.6%	10.6%
3	Lyons, NJ	13.3%	0.0%	7.1%	73.3%	100.0%	85.7%	13.3%	0.0%	7.1%	0.0%	0.0%	0.0%
4	Lebanon, PA	35.7%	53.8%	44.4%	52.4%	43.6%	48.1%	0.0%	2.6%	1.2%	11.9%	0.0%	6.2%
4	Pittsburgh, PA	44.4%	33.3%	40.0%	44.4%	66.7%	53.3%	5.6%	0.0%	3.3%	5.6%	0.0%	3.3%
5	Perry Point, MD	48.6%	39.0%	43.4%	48.6%	58.5%	53.9%	0.0%	0.0%	0.0%	2.9%	2.4%	2.6%
6	Hampton, VA	22.5%	26.2%	24.4%	77.5%	73.8%	75.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
7	Atlanta, GA	0.0%	7.7%	4.8%	100.0%	76.9%	85.7%	0.0%	7.7%	4.8%	0.0%	7.7%	4.8%
7	Birmingham, AL	7.7%	9.1%	8.3%	92.3%	90.9%	91.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
7	Tuscaloosa, AL		33.3%	33.3%		66.7%	66.7%		0.0%	0.0%		0.0%	0.0%
8	Gainesville, FL	40.0%	54.5%	47.6%	40.0%	45.5%	42.9%	10.0%	0.0%	4.8%	10.0%	0.0%	4.8%
10	Cleveland, OH	40.4%	41.4%	41.0%	57.4%	56.9%	57.1%	2.1%	1.7%	1.9%	0.0%	0.0%	0.0%
11	Battle Creek, MI	20.0%	55.0%	35.6%	80.0%	45.0%	64.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
11	Danville, IL	70.0%	80.0%	73.3%	10.0%	20.0%	13.3%	0.0%	0.0%	0.0%	20.0%	0.0%	13.3%
12	Milwaukee, WI	30.0%	0.0%	15.8%	70.0%	77.8%	73.7%	0.0%	11.1%	5.3%	0.0%	11.1%	5.3%
12	North Chicago, IL	5.3%	5.9%	5.6%	89.5%	94.1%	91.7%	5.3%	0.0%	2.8%	0.0%	0.0%	0.0%
12	Tomah, WI	92.3%	75.0%	81.8%	0.0%	20.0%	12.1%	0.0%	5.0%	3.0%	7.7%	0.0%	3.0%
15	Kansas City, MO	32.3%	23.8%	28.8%	58.1%	66.7%	61.5%	3.2%	9.5%	5.8%	6.5%	0.0%	3.8%
15	Topeka, KS	70.0%	80.0%	74.3%	25.0%	20.0%	22.9%	0.0%	0.0%	0.0%	5.0%	0.0%	2.9%
16	Little Rock, AK	50.0%	46.5%	48.3%	45.5%	51.2%	48.3%	4.5%	0.0%	2.3%	0.0%	2.3%	1.1%
16	Oklahoma City, OK	55.6%	37.0%	47.6%	36.1%	55.6%	44.4%	0.0%	3.7%	1.6%	8.3%	3.7%	6.3%
17	Dallas, TX	30.0%	35.0%	32.5%	55.0%	50.0%	52.5%	15.0%	10.0%	12.5%	0.0%	5.0%	2.5%
20	American Lake, WA	43.9%	52.4%	48.2%	51.2%	35.7%	43.4%	2.4%	7.1%	4.8%	2.4%	4.8%	3.6%
21	Palo Alto, CA	23.1%	30.0%	26.1%	53.8%	40.0%	47.8%	23.1%	20.0%	21.7%	0.0%	10.0%	4.3%
21	San Francisco, CA	55.6%	23.1%	36.4%	44.4%	69.2%	59.1%	0.0%	0.0%	0.0%	0.0%	7.7%	4.5%
23	Fort Meade, SD	51.7%	68.8%	57.8%	10.3%	6.3%	8.9%	6.9%	0.0%	4.4%	31.0%	25.0%	28.9%
23	Hot Springs, SD	0.0%	57.1%	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	42.9%	66.7%
<b>SITE AVERAGE</b>		<b>40.7%</b>	<b>43.5%</b>	<b>42.0%</b>	<b>47.5%</b>	<b>48.3%</b>	<b>48.1%</b>	<b>3.5%</b>	<b>3.0%</b>	<b>3.3%</b>	<b>8.3%</b>	<b>5.2%</b>	<b>6.6%</b>
<b>SITE S.D.</b>		<b>23.9%</b>	<b>24.8%</b>	<b>22.2%</b>	<b>26.8%</b>	<b>26.9%</b>	<b>25.6%</b>	<b>5.6%</b>	<b>4.9%</b>	<b>4.6%</b>	<b>19.2%</b>	<b>9.2%</b>	<b>12.9%</b>
<b>Veteran Average</b>		<b>44.3%</b>	<b>46.3%</b>	<b>45.3%</b>	<b>47.0%</b>	<b>47.2%</b>	<b>47.1%</b>	<b>3.0%</b>	<b>2.7%</b>	<b>2.8%</b>	<b>5.7%</b>	<b>3.8%</b>	<b>4.8%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 15. Marital Status by Site for FY04 and FY05 †**

VISN	SITE	MARRIED			SEPARATED, WIDOWED OR DIVORCED			NEVER MARRIED		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	0.0%	1.8%	0.8%	62.9%	65.5%	64.0%	37.1%	32.7%	35.2%
1	Boston Women	0.0%	14.3%	8.3%	100.0%	42.9%	66.7%	0.0%	42.9%	25.0%
1	Boston, MA	5.3%	0.0%	2.4%	63.2%	68.2%	65.9%	31.6%	31.8%	31.7%
1	Northampton, MA	5.3%	8.3%	7.0%	73.7%	62.5%	67.4%	21.1%	29.2%	25.6%
2	Albany, NY	12.0%	0.0%	6.5%	52.0%	61.9%	56.5%	36.0%	38.1%	37.0%
3	Lyons, NJ	6.7%	15.4%	10.7%	60.0%	38.5%	50.0%	33.3%	46.2%	39.3%
4	Lebanon, PA	7.0%	5.1%	6.1%	46.5%	59.0%	52.4%	46.5%	35.9%	41.5%
4	Pittsburgh, PA	5.6%	8.3%	6.7%	55.6%	50.0%	53.3%	38.9%	41.7%	40.0%
5	Perry Point, MD	5.7%	4.8%	5.2%	62.9%	61.9%	62.3%	31.4%	33.3%	32.5%
6	Hampton, VA	0.0%	2.4%	1.2%	60.0%	70.7%	65.4%	40.0%	26.8%	33.3%
7	Atlanta, GA	12.5%	0.0%	4.8%	50.0%	46.2%	47.6%	37.5%	53.8%	47.6%
7	Birmingham, AL	0.0%	18.2%	8.3%	61.5%	81.8%	70.8%	38.5%	0.0%	20.8%
7	Tuscaloosa, AL		13.3%	13.3%		66.7%	66.7%		20.0%	20.0%
8	Gainesville, FL	9.1%	10.0%	9.5%	54.5%	60.0%	57.1%	36.4%	30.0%	33.3%
10	Cleveland, OH	6.4%	5.3%	5.8%	61.7%	66.7%	64.4%	31.9%	28.1%	29.8%
11	Battle Creek, MI	4.0%	9.5%	6.5%	60.0%	47.6%	54.3%	36.0%	42.9%	39.1%
11	Danville, IL	0.0%	0.0%	0.0%	100.0%	60.0%	86.7%	0.0%	40.0%	13.3%
12	Milwaukee, WI	0.0%	0.0%	0.0%	50.0%	37.5%	44.4%	50.0%	62.5%	55.6%
12	North Chicago, IL	0.0%	0.0%	0.0%	78.9%	41.2%	61.1%	21.1%	58.8%	38.9%
12	Tomah, WI	15.4%	5.0%	9.1%	46.2%	60.0%	54.5%	38.5%	35.0%	36.4%
15	Kansas City, MO	3.2%	9.5%	5.8%	80.6%	76.2%	78.8%	16.1%	14.3%	15.4%
15	Topeka, KS	0.0%	12.5%	5.7%	73.7%	68.8%	71.4%	26.3%	18.8%	22.9%
16	Little Rock, AK	2.3%	0.0%	1.2%	79.5%	76.2%	77.9%	18.2%	23.8%	20.9%
16	Oklahoma City, OK	0.0%	7.4%	3.2%	85.7%	74.1%	80.6%	14.3%	18.5%	16.1%
17	Dallas, TX	5.0%	5.0%	5.0%	55.0%	55.0%	55.0%	40.0%	40.0%	40.0%
20	American Lake, WA	4.9%	0.0%	2.4%	75.6%	76.2%	75.9%	19.5%	23.8%	21.7%
21	Palo Alto, CA	0.0%	0.0%	0.0%	69.2%	80.0%	73.9%	30.8%	20.0%	26.1%
21	San Francisco, CA	0.0%	0.0%	0.0%	44.4%	61.5%	54.5%	55.6%	38.5%	45.5%
23	Fort Meade, SD	0.0%	0.0%	0.0%	82.1%	68.8%	77.3%	17.9%	31.3%	22.7%
23	Hot Springs, SD	10.0%	0.0%	4.2%	60.0%	64.3%	62.5%	30.0%	35.7%	33.3%
<b>SITE AVERAGE</b>		<b>4.1%</b>	<b>5.2%</b>	<b>4.7%</b>	<b>65.7%</b>	<b>61.7%</b>	<b>64.0%</b>	<b>30.1%</b>	<b>33.1%</b>	<b>31.3%</b>
<b>SITE S.D.</b>		<b>4.5%</b>	<b>5.6%</b>	<b>3.6%</b>	<b>15.0%</b>	<b>12.3%</b>	<b>10.7%</b>	<b>13.1%</b>	<b>13.2%</b>	<b>10.3%</b>
<b>VETERAN AVERAGE</b>		<b>3.7%</b>	<b>4.5%</b>	<b>4.1%</b>	<b>66.0%</b>	<b>64.2%</b>	<b>65.2%</b>	<b>30.2%</b>	<b>31.3%</b>	<b>30.8%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 16. Educational History by Site for FY04 and FY05†**

VISN	SITE	< 12 YEARS			12 YEARS			> 12 YEARS		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	5.6%	7.1%	6.3%	54.2%	53.6%	53.9%	40.3%	39.3%	39.8%
1	Boston Women	0.0%	0.0%	0.0%	20.0%	28.6%	25.0%	80.0%	71.4%	75.0%
1	Boston, MA	5.3%	4.5%	4.9%	57.9%	63.6%	61.0%	36.8%	31.8%	34.1%
1	Northampton, MA	0.0%	0.0%	0.0%	47.4%	58.3%	53.5%	52.6%	41.7%	46.5%
2	Albany, NY	4.0%	4.5%	4.3%	64.0%	50.0%	57.4%	32.0%	45.5%	38.3%
3	Lyons, NJ	13.3%	0.0%	7.1%	73.3%	69.2%	71.4%	13.3%	30.8%	21.4%
4	Lebanon, PA	9.3%	7.7%	8.5%	53.5%	69.2%	61.0%	37.2%	23.1%	30.5%
4	Pittsburgh, PA	0.0%	0.0%	0.0%	55.6%	75.0%	63.3%	44.4%	25.0%	36.7%
5	Perry Point, MD	8.3%	11.9%	10.3%	44.4%	31.0%	37.2%	47.2%	57.1%	52.6%
6	Hampton, VA	7.5%	0.0%	3.7%	67.5%	54.8%	61.0%	25.0%	45.2%	35.4%
7	Atlanta, GA	25.0%	0.0%	9.5%	12.5%	46.2%	33.3%	62.5%	53.8%	57.1%
7	Birmingham, AL	7.7%	0.0%	4.2%	46.2%	45.5%	45.8%	46.2%	54.5%	50.0%
7	Tuscaloosa, AL		6.7%	6.7%		40.0%	40.0%		53.3%	53.3%
8	Gainesville, FL	0.0%	27.3%	13.6%	63.6%	36.4%	50.0%	36.4%	36.4%	36.4%
10	Cleveland, OH	6.4%	8.6%	7.6%	61.7%	55.2%	58.1%	31.9%	36.2%	34.3%
11	Battle Creek, MI	4.0%	0.0%	2.2%	64.0%	38.1%	52.2%	32.0%	61.9%	45.7%
11	Danville, IL	0.0%	20.0%	6.7%	40.0%	60.0%	46.7%	60.0%	20.0%	46.7%
12	Milwaukee, WI	0.0%	0.0%	0.0%	50.0%	77.8%	63.2%	50.0%	22.2%	36.8%
12	North Chicago, IL	0.0%	11.8%	5.6%	68.4%	52.9%	61.1%	31.6%	35.3%	33.3%
12	Tomah, WI	7.7%	5.0%	6.1%	61.5%	70.0%	66.7%	30.8%	25.0%	27.3%
15	Kansas City, MO	6.5%	14.3%	9.6%	64.5%	47.6%	57.7%	29.0%	38.1%	32.7%
15	Topeka, KS	10.0%	12.5%	11.1%	55.0%	50.0%	52.8%	35.0%	37.5%	36.1%
16	Little Rock, AK	13.6%	9.3%	11.5%	47.7%	58.1%	52.9%	38.6%	32.6%	35.6%
16	Oklahoma City, OK	2.8%	3.7%	3.2%	52.8%	81.5%	65.1%	44.4%	14.8%	31.7%
17	Dallas, TX	10.0%	0.0%	5.0%	25.0%	55.0%	40.0%	65.0%	45.0%	55.0%
20	American Lake, WA	4.9%	0.0%	2.4%	43.9%	50.0%	47.0%	51.2%	50.0%	50.6%
21	Palo Alto, CA	0.0%	0.0%	0.0%	46.2%	60.0%	52.2%	53.8%	40.0%	47.8%
21	San Francisco, CA	0.0%	0.0%	0.0%	33.3%	53.8%	45.5%	66.7%	46.2%	54.5%
23	Fort Meade, SD	0.0%	0.0%	0.0%	37.9%	75.0%	51.1%	62.1%	25.0%	48.9%
23	Hot Springs, SD	0.0%	0.0%	0.0%	60.0%	35.7%	45.8%	40.0%	64.3%	54.2%
<b>SITE AVERAGE</b>		<b>5.2%</b>	<b>5.2%</b>	<b>5.0%</b>	<b>50.8%</b>	<b>54.7%</b>	<b>52.4%</b>	<b>44.0%</b>	<b>40.1%</b>	<b>42.6%</b>
<b>SITE S.D.</b>		<b>5.8%</b>	<b>6.9%</b>	<b>4.1%</b>	<b>14.7%</b>	<b>13.9%</b>	<b>10.5%</b>	<b>14.7%</b>	<b>14.1%</b>	<b>11.3%</b>
<b>VETERAN AVERAGE</b>		<b>5.8%</b>	<b>5.4%</b>	<b>5.6%</b>	<b>53.1%</b>	<b>54.8%</b>	<b>53.9%</b>	<b>41.1%</b>	<b>39.8%</b>	<b>40.4%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 17. Military Service Era by Site for FY04 and FY05 †, ††**

VISN	SITE	PRE-VIETNAM			VIETNAM			POST-VIETNAM			PERSIAN GULF		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	1.4%	1.8%	1.6%	40.8%	26.8%	34.6%	40.8%	62.5%	50.4%	16.9%	8.9%	13.4%
1	Boston Women	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	80.0%	42.9%	58.3%	20.0%	57.1%	41.7%
1	Boston, MA	5.3%	0.0%	2.4%	57.9%	31.8%	43.9%	31.6%	59.1%	46.3%	5.3%	9.1%	7.3%
1	Northampton, MA	0.0%	0.0%	0.0%	42.1%	33.3%	37.2%	52.6%	50.0%	51.2%	5.3%	16.7%	11.6%
2	Albany, NY	0.0%	0.0%	0.0%	29.2%	31.8%	30.4%	58.3%	59.1%	58.7%	12.5%	9.1%	10.9%
3	Lyons, NJ	0.0%	0.0%	0.0%	40.0%	15.4%	28.6%	53.3%	76.9%	64.3%	6.7%	7.7%	7.1%
4	Lebanon, PA	0.0%	0.0%	0.0%	25.6%	30.8%	28.0%	65.1%	59.0%	62.2%	9.3%	10.3%	9.8%
4	Pittsburgh, PA	0.0%	0.0%	0.0%	50.0%	33.3%	43.3%	44.4%	33.3%	40.0%	5.6%	33.3%	16.7%
5	Perry Point, MD	2.8%	0.0%	1.3%	36.1%	26.2%	30.8%	44.4%	64.3%	55.1%	16.7%	9.5%	12.8%
6	Hampton, VA	0.0%	0.0%	0.0%	45.0%	40.5%	42.7%	40.0%	42.9%	41.5%	15.0%	16.7%	15.9%
7	Atlanta, GA	0.0%	0.0%	0.0%	37.5%	38.5%	38.1%	50.0%	61.5%	57.1%	12.5%	0.0%	4.8%
7	Birmingham, AL	0.0%	0.0%	0.0%	15.4%	45.5%	29.2%	76.9%	36.4%	58.3%	7.7%	18.2%	12.5%
7	Tuscaloosa, AL		0.0%	0.0%		40.0%	40.0%		46.7%	46.7%		13.3%	13.3%
8	Gainesville, FL	0.0%	0.0%	0.0%	9.1%	45.5%	27.3%	72.7%	54.5%	63.6%	18.2%	0.0%	9.1%
10	Cleveland, OH	0.0%	0.0%	0.0%	12.8%	27.6%	21.0%	80.9%	70.7%	75.2%	6.4%	1.7%	3.8%
11	Battle Creek, MI	0.0%	0.0%	0.0%	36.0%	33.3%	34.8%	48.0%	57.1%	52.2%	16.0%	9.5%	13.0%
11	Danville, IL	0.0%	0.0%	0.0%	70.0%	40.0%	60.0%	30.0%	20.0%	26.7%	0.0%	40.0%	13.3%
12	Milwaukee, WI	0.0%	0.0%	0.0%	40.0%	44.4%	42.1%	60.0%	44.4%	52.6%	0.0%	11.1%	5.3%
12	North Chicago, IL	0.0%	0.0%	0.0%	26.3%	29.4%	27.8%	52.6%	70.6%	61.1%	21.1%	0.0%	11.1%
12	Tomah, WI	0.0%	5.0%	3.0%	30.8%	25.0%	27.3%	61.5%	60.0%	60.6%	7.7%	10.0%	9.1%
15	Kansas City, MO	0.0%	4.8%	1.9%	38.7%	42.9%	40.4%	48.4%	38.1%	44.2%	12.9%	14.3%	13.5%
15	Topeka, KS	10.0%	6.3%	8.3%	25.0%	25.0%	25.0%	45.0%	68.8%	55.6%	20.0%	0.0%	11.1%
16	Little Rock, AK	0.0%	0.0%	0.0%	40.9%	35.7%	38.4%	56.8%	52.4%	54.7%	2.3%	11.9%	7.0%
16	Oklahoma City, OK	0.0%	0.0%	0.0%	33.3%	29.6%	31.7%	58.3%	59.3%	58.7%	8.3%	11.1%	9.5%
17	Dallas, TX	0.0%	0.0%	0.0%	10.0%	20.0%	15.0%	80.0%	45.0%	62.5%	10.0%	35.0%	22.5%
20	American Lake, WA	0.0%	0.0%	0.0%	36.6%	38.1%	37.3%	53.7%	47.6%	50.6%	9.8%	14.3%	12.0%
21	Palo Alto, CA	0.0%	0.0%	0.0%	46.2%	50.0%	47.8%	53.8%	40.0%	47.8%	0.0%	10.0%	4.3%
21	San Francisco, CA	0.0%	7.7%	4.5%	33.3%	46.2%	40.9%	55.6%	46.2%	50.0%	11.1%	0.0%	4.5%
23	Fort Meade, SD	0.0%	0.0%	0.0%	44.8%	43.8%	44.4%	48.3%	56.3%	51.1%	6.9%	0.0%	4.4%
23	Hot Springs, SD	0.0%	0.0%	0.0%	60.0%	64.3%	62.5%	20.0%	21.4%	20.8%	20.0%	14.3%	16.7%
<b>SITE AVERAGE</b>		<b>0.7%</b>	<b>0.8%</b>	<b>0.8%</b>	<b>34.9%</b>	<b>34.5%</b>	<b>35.0%</b>	<b>53.9%</b>	<b>51.6%</b>	<b>52.6%</b>	<b>10.5%</b>	<b>13.1%</b>	<b>11.6%</b>
<b>SITE S.D.</b>		<b>2.1%</b>	<b>2.1%</b>	<b>1.8%</b>	<b>15.6%</b>	<b>11.9%</b>	<b>12.1%</b>	<b>14.9%</b>	<b>13.8%</b>	<b>10.9%</b>	<b>6.4%</b>	<b>13.0%</b>	<b>7.2%</b>
<b>VETERAN AVERAGE</b>		<b>0.7%</b>	<b>0.7%</b>	<b>0.7%</b>	<b>35.1%</b>	<b>33.2%</b>	<b>34.2%</b>	<b>53.5%</b>	<b>54.9%</b>	<b>54.2%</b>	<b>10.7%</b>	<b>11.2%</b>	<b>10.9%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

†† No veterans served in the Korean War.

**Table 18. Usual Employment Status Past Three Years by Site for FY04 and FY05 †**

VISN	SITE	FULL-TIME			PART-TIME			RETIRED/DISABLED			UNEMPLOYED			CONTROLLED ENVIRONMENT			OTHER		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	50.0%	58.9%	54.0%	20.0%	16.1%	18.3%	5.7%	5.4%	5.6%	21.4%	10.7%	16.7%	2.9%	8.9%	5.6%	0.0%	0.0%	0.0%
1	Boston Women	40.0%	42.9%	41.7%	40.0%	14.3%	25.0%	20.0%	14.3%	16.7%	0.0%	14.3%	8.3%	0.0%	0.0%	0.0%	0.0%	14.3%	8.3%
1	Boston, MA	42.1%	14.3%	27.5%	31.6%	47.6%	40.0%	0.0%	4.8%	2.5%	21.1%	19.0%	20.0%	5.3%	9.5%	7.5%	0.0%	4.8%	2.5%
1	Northampton, MA	52.6%	50.0%	51.2%	26.3%	29.2%	27.9%	0.0%	0.0%	0.0%	21.1%	12.5%	16.3%	0.0%	4.2%	2.3%	0.0%	4.2%	2.3%
2	Albany, NY	88.0%	100.0%	93.6%	4.0%	0.0%	2.1%	0.0%	0.0%	0.0%	4.0%	0.0%	2.1%	4.0%	0.0%	2.1%	0.0%	0.0%	0.0%
3	Lyons, NJ	86.7%	100.0%	92.9%	6.7%	0.0%	3.6%	0.0%	0.0%	0.0%	6.7%	0.0%	3.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	Lebanon, PA	70.7%	69.2%	70.0%	17.1%	10.3%	13.8%	0.0%	0.0%	0.0%	2.4%	0.0%	1.3%	9.8%	20.5%	15.0%	0.0%	0.0%	0.0%
4	Pittsburgh, PA	44.4%	41.7%	43.3%	27.8%	16.7%	23.3%	0.0%	0.0%	0.0%	22.2%	41.7%	30.0%	5.6%	0.0%	3.3%	0.0%	0.0%	0.0%
5	Perry Point, MD	47.2%	43.9%	45.5%	27.8%	24.4%	26.0%	5.6%	2.4%	3.9%	16.7%	22.0%	19.5%	2.8%	7.3%	5.2%	0.0%	0.0%	0.0%
6	Hampton, VA	62.5%	71.4%	67.1%	32.5%	21.4%	26.8%	0.0%	2.4%	1.2%	2.5%	4.8%	3.7%	2.5%	0.0%	1.2%	0.0%	0.0%	0.0%
7	Atlanta, GA	75.0%	69.2%	71.4%	25.0%	15.4%	19.0%	0.0%	0.0%	0.0%	0.0%	15.4%	9.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
7	Birmingham, AL	66.7%	54.5%	60.9%	16.7%	27.3%	21.7%	8.3%	0.0%	4.3%	8.3%	18.2%	13.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
7	Tuscaloosa, AL		46.7%	46.7%		33.3%	33.3%		0.0%	0.0%		20.0%	20.0%		0.0%	0.0%		0.0%	0.0%
8	Gainesville, FL	45.5%	36.4%	40.9%	54.5%	63.6%	59.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
10	Cleveland, OH	78.3%	74.1%	76.0%	17.4%	24.1%	21.2%	0.0%	0.0%	0.0%	2.2%	1.7%	1.9%	0.0%	0.0%	0.0%	2.2%	0.0%	1.0%
11	Battle Creek, MI	60.0%	47.6%	54.3%	32.0%	28.6%	30.4%	0.0%	0.0%	0.0%	8.0%	14.3%	10.9%	0.0%	4.8%	2.2%	0.0%	4.8%	2.2%
11	Danville, IL	20.0%	60.0%	33.3%	20.0%	40.0%	26.7%	0.0%	0.0%	0.0%	60.0%	0.0%	40.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Milwaukee, WI	50.0%	44.4%	47.4%	30.0%	22.2%	26.3%	0.0%	0.0%	0.0%	10.0%	22.2%	15.8%	10.0%	11.1%	10.5%	0.0%	0.0%	0.0%
12	North Chicago, IL	94.7%	100.0%	97.2%	5.3%	0.0%	2.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Tomah, WI	61.5%	55.0%	57.6%	23.1%	15.0%	18.2%	0.0%	20.0%	12.1%	15.4%	5.0%	9.1%	0.0%	5.0%	3.0%	0.0%	0.0%	0.0%
15	Kansas City, MO	54.8%	45.0%	51.0%	32.3%	30.0%	31.4%	0.0%	0.0%	0.0%	6.5%	15.0%	9.8%	3.2%	10.0%	5.9%	3.2%	0.0%	2.0%
15	Topeka, KS	40.0%	18.8%	30.6%	45.0%	81.3%	61.1%	0.0%	0.0%	0.0%	10.0%	0.0%	5.6%	5.0%	0.0%	2.8%	0.0%	0.0%	0.0%
16	Little Rock, AK	63.6%	79.1%	71.3%	36.4%	16.3%	26.4%	0.0%	0.0%	0.0%	0.0%	4.7%	2.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
16	Oklahoma City, OK	41.7%	26.9%	35.5%	38.9%	42.3%	40.3%	0.0%	3.8%	1.6%	19.4%	15.4%	17.7%	0.0%	11.5%	4.8%	0.0%	0.0%	0.0%
17	Dallas, TX	60.0%	55.0%	57.5%	10.0%	35.0%	22.5%	0.0%	0.0%	0.0%	15.0%	5.0%	10.0%	10.0%	5.0%	7.5%	5.0%	0.0%	2.5%
20	American Lake, WA	48.8%	42.9%	45.8%	34.1%	33.3%	33.7%	0.0%	0.0%	0.0%	9.8%	19.0%	14.5%	4.9%	2.4%	3.6%	2.4%	2.4%	2.4%
21	Palo Alto, CA	23.1%	30.0%	26.1%	23.1%	60.0%	39.1%	0.0%	0.0%	0.0%	53.8%	10.0%	34.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
21	San Francisco, CA	33.3%	30.8%	31.8%	44.4%	23.1%	31.8%	0.0%	7.7%	4.5%	22.2%	15.4%	18.2%	0.0%	7.7%	4.5%	0.0%	15.4%	9.1%
23	Fort Meade, SD	58.6%	56.3%	57.8%	20.7%	31.3%	24.4%	0.0%	6.3%	2.2%	17.2%	6.3%	13.3%	0.0%	0.0%	0.0%	3.4%	0.0%	2.2%
23	Hot Springs, SD	50.0%	42.9%	45.8%	30.0%	42.9%	37.5%	0.0%	7.1%	4.2%	20.0%	7.1%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>SITE AVERAGE</b>		<b>55.5%</b>	<b>53.6%</b>	<b>54.2%</b>	<b>26.6%</b>	<b>28.2%</b>	<b>27.1%</b>	<b>1.4%</b>	<b>2.5%</b>	<b>2.0%</b>	<b>13.7%</b>	<b>10.7%</b>	<b>12.7%</b>	<b>2.3%</b>	<b>3.6%</b>	<b>2.9%</b>	<b>0.6%</b>	<b>1.5%</b>	<b>1.1%</b>
<b>SITE S.D.</b>		<b>18.0%</b>	<b>22.1%</b>	<b>19.1%</b>	<b>12.1%</b>	<b>18.5%</b>	<b>13.4%</b>	<b>4.1%</b>	<b>4.7%</b>	<b>3.8%</b>	<b>14.4%</b>	<b>9.6%</b>	<b>9.9%</b>	<b>3.3%</b>	<b>5.1%</b>	<b>3.7%</b>	<b>1.3%</b>	<b>3.9%</b>	<b>2.3%</b>
<b>VETERAN AVERAGE</b>		<b>57.6%</b>	<b>56.7%</b>	<b>57.1%</b>	<b>25.9%</b>	<b>25.7%</b>	<b>25.8%</b>	<b>1.2%</b>	<b>2.2%</b>	<b>1.7%</b>	<b>12.1%</b>	<b>9.9%</b>	<b>11.0%</b>	<b>2.6%</b>	<b>4.4%</b>	<b>3.5%</b>	<b>0.7%</b>	<b>1.0%</b>	<b>0.9%</b>

† Bonham and Butler were not included in this table because they collected data on fewer than 10 veterans during FY04 and FY05.

**Table 19. Usual Occupation Past Three Years by Site for FY04 and FY05 †**

VISN	SITE	Executive/ Professional			Business/ Lesser Professional			Administrative/Minor Professional			Clerical/ Sales/Technician		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	0.0%	1.8%	0.8%	2.8%	5.5%	4.0%	14.1%	12.7%	13.5%	11.3%	7.3%	9.5%
1	Boston Women	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	40.0%	14.3%	25.0%	0.0%	71.4%	41.7%
1	Boston, MA	0.0%	9.1%	4.9%	0.0%	0.0%	0.0%	5.3%	9.1%	7.3%	21.1%	4.5%	12.2%
1	Northampton, MA	0.0%	0.0%	0.0%	10.5%	0.0%	4.7%	5.3%	0.0%	2.3%	26.3%	29.2%	27.9%
2	Albany, NY	4.0%	0.0%	2.1%	8.0%	9.1%	8.5%	0.0%	13.6%	6.4%	12.0%	18.2%	14.9%
3	Lyons, NJ	0.0%	0.0%	0.0%	6.7%	0.0%	3.6%	6.7%	15.4%	10.7%	6.7%	23.1%	14.3%
4	Lebanon, PA	0.0%	2.6%	1.3%	0.0%	2.6%	1.3%	4.9%	7.7%	6.3%	7.3%	15.4%	11.3%
4	Pittsburgh, PA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	22.2%	16.7%	20.0%
5	Perry Point, MD	2.8%	0.0%	1.3%	0.0%	2.4%	1.3%	2.8%	12.2%	7.8%	27.8%	29.3%	28.6%
6	Hampton, VA	0.0%	0.0%	0.0%	2.5%	0.0%	1.2%	5.0%	7.1%	6.1%	5.0%	26.2%	15.9%
7	Atlanta, GA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	15.4%	14.3%	12.5%	7.7%	9.5%
7	Birmingham, AL	0.0%	0.0%	0.0%	0.0%	9.1%	4.3%	16.7%	9.1%	13.0%	16.7%	9.1%	13.0%
7	Tuscaloosa, AL		0.0%	0.0%		6.7%	6.7%		26.7%	26.7%		6.7%	6.7%
8	Gainesville, FL	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	18.2%	9.1%	13.6%
10	Cleveland, OH	0.0%	1.8%	1.0%	4.3%	1.8%	2.9%	4.3%	1.8%	2.9%	19.1%	7.0%	12.5%
11	Battle Creek, MI	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.5%	4.3%	12.0%	23.8%	17.4%
11	Danville, IL	10.0%	0.0%	6.7%	0.0%	0.0%	0.0%	10.0%	0.0%	6.7%	10.0%	0.0%	6.7%
12	Milwaukee, WI	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	22.2%	21.1%
12	North Chicago, IL	0.0%	0.0%	0.0%	5.3%	0.0%	2.9%	0.0%	0.0%	0.0%	5.3%	20.0%	11.8%
12	Tomah, WI	7.7%	0.0%	3.1%	0.0%	0.0%	0.0%	7.7%	5.3%	6.3%	15.4%	5.3%	9.4%
15	Kansas City, MO	0.0%	0.0%	0.0%	0.0%	4.8%	2.0%	6.7%	14.3%	9.8%	3.3%	9.5%	5.9%
15	Topeka, KS	0.0%	0.0%	0.0%	5.0%	6.3%	5.6%	0.0%	18.8%	8.3%	15.0%	18.8%	16.7%
16	Little Rock, AK	2.3%	0.0%	1.1%	0.0%	0.0%	0.0%	2.3%	2.3%	2.3%	13.6%	16.3%	14.9%
16	Oklahoma City, OK	2.8%	0.0%	1.6%	0.0%	0.0%	0.0%	5.6%	3.7%	4.8%	8.3%	14.8%	11.1%
17	Dallas, TX	0.0%	0.0%	0.0%	0.0%	5.0%	2.5%	0.0%	5.0%	2.5%	15.0%	35.0%	25.0%
20	American Lake, WA	0.0%	0.0%	0.0%	0.0%	2.4%	1.2%	4.9%	9.5%	7.2%	24.4%	19.0%	21.7%
21	Palo Alto, CA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	23.1%	0.0%	13.0%
21	San Francisco, CA	0.0%	7.7%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	15.4%	19.0%
23	Fort Meade, SD	0.0%	0.0%	0.0%	3.4%	0.0%	2.3%	3.4%	13.3%	6.8%	10.3%	0.0%	6.8%
23	Hot Springs, SD	0.0%	25.0%	13.6%	0.0%	0.0%	0.0%	20.0%	8.3%	13.6%	0.0%	16.7%	9.1%
<b>SITE AVERAGE</b>		<b>1.0%</b>	<b>1.6%</b>	<b>1.4%</b>	<b>1.7%</b>	<b>1.8%</b>	<b>1.8%</b>	<b>6.1%</b>	<b>7.8%</b>	<b>7.2%</b>	<b>14.0%</b>	<b>16.6%</b>	<b>15.4%</b>
<b>SITE S.D.</b>		<b>2.4%</b>	<b>4.9%</b>	<b>2.9%</b>	<b>2.9%</b>	<b>2.9%</b>	<b>2.3%</b>	<b>8.4%</b>	<b>6.9%</b>	<b>6.7%</b>	<b>7.8%</b>	<b>13.8%</b>	<b>7.8%</b>
<b>VETERAN AVERAGE</b>		<b>0.9%</b>	<b>1.3%</b>	<b>1.1%</b>	<b>1.9%</b>	<b>2.1%</b>	<b>2.0%</b>	<b>5.3%</b>	<b>7.9%</b>	<b>6.6%</b>	<b>14.0%</b>	<b>16.2%</b>	<b>15.1%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 20. Days Worked in Competitive Employment and Earnings in Competitive Employment during the 30 Days prior to Admission by Site for FY04 and FY05 †**

VISN	SITE	DAYS WORKED IN COMPETITIVE EMPLOYMENT PAST 30 DAYS			EARNINGS IN COMPETITIVE EMPLOYMENT PAST 30 DAYS			TOTAL INCOME FROM ALL SOURCES PAST 30 DAYS ††		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	1.00	0.39	0.73	\$74.36	\$29.05	\$54.54	\$1,096.42	\$1,219.86	\$1,150.85
1	Boston Women	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$1,310.80	\$1,046.86	\$1,156.83
1	Boston, MA	1.00	0.00	0.46	\$74.16	\$0.00	\$34.37	\$720.37	\$748.64	\$735.54
1	Northampton, MA	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$349.89	\$196.50	\$264.28
2	Albany, NY	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$427.24	\$490.36	\$456.79
3	Lyons, NJ	0.67	2.23	1.39	\$42.67	\$200.15	\$115.79	\$849.33	\$1,206.00	\$1,014.93
4	Lebanon, PA	0.77	0.00	0.40	\$20.40	\$0.00	\$10.70	\$645.35	\$792.38	\$715.28
4	Pittsburgh, PA	0.00	1.00	0.40	\$0.00	\$48.00	\$19.20	\$575.11	\$378.08	\$496.30
5	Perry Point, MD	1.64	11.31	6.85	\$80.28	\$754.31	\$443.22	\$596.25	\$1,059.45	\$845.67
6	Hampton, VA	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$764.40	\$804.14	\$784.76
7	Atlanta, GA	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$713.50	\$744.92	\$732.95
7	Birmingham, AL	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$809.85	\$18.18	\$447.00
7	Tuscaloosa, AL		0.00	0.00		\$0.00	\$0.00		\$776.47	\$776.47
8	Gainesville, FL	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$612.82	\$427.00	\$519.91
10	Cleveland, OH	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$425.70	\$525.89	\$480.62
11	Battle Creek, MI	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$25.84	\$151.19	\$83.07
11	Danville, IL	3.00	4.40	3.47	\$86.00	\$160.00	\$110.67	\$666.00	\$896.60	\$742.87
12	Milwaukee, WI	0.00	6.67	3.16	\$0.00	\$531.11	\$251.58	\$1,415.50	\$1,622.22	\$1,513.42
12	North Chicago, IL	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$24.53	\$44.06	\$33.46
12	Tomah, WI	3.23	0.25	1.42	\$144.31	\$16.00	\$66.55	\$523.15	\$612.30	\$577.18
15	Kansas City, MO	0.23	0.00	0.13	\$9.03	\$0.00	\$5.38	\$360.52	\$497.24	\$415.73
15	Topeka, KS	0.00	1.25	0.56	\$0.00	\$100.00	\$44.44	\$233.90	\$556.94	\$377.47
16	Little Rock, AK	0.23	0.00	0.11	\$18.18	\$0.00	\$9.20	\$158.02	\$61.93	\$110.53
16	Oklahoma City, OK	0.00	0.56	0.24	\$0.00	\$11.11	\$4.76	\$72.64	\$85.70	\$78.24
17	Dallas, TX	0.00	0.35	0.18	\$0.00	\$15.00	\$7.50	\$971.70	\$780.80	\$876.25
20	American Lake, WA	0.00	1.40	0.71	\$0.00	\$76.64	\$38.78	\$219.61	\$157.83	\$188.35
21	Palo Alto, CA	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$1,476.54	\$1,396.00	\$1,441.52
21	San Francisco, CA	0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	\$1,417.22	\$1,282.54	\$1,337.64
23	Fort Meade, SD	1.38	5.44	2.82	\$67.59	\$301.25	\$150.67	\$465.48	\$832.44	\$595.96
23	Hot Springs, SD	2.00	0.29	1.00	\$150.00	\$128.57	\$137.50	\$423.10	\$830.07	\$660.50
<b>SITE AVERAGE</b>		<b>0.52</b>	<b>1.18</b>	<b>0.80</b>	<b>\$26.45</b>	<b>\$79.04</b>	<b>\$50.16</b>	<b>\$632.79</b>	<b>\$674.75</b>	<b>\$653.68</b>
<b>SITE S.D.</b>		<b>0.91</b>	<b>2.56</b>	<b>1.49</b>	<b>\$44.37</b>	<b>\$171.83</b>	<b>\$95.46</b>	<b>\$413.01</b>	<b>\$431.12</b>	<b>\$398.39</b>
<b>VETERAN AVERAGE</b>		<b>0.49</b>	<b>1.20</b>	<b>0.84</b>	<b>\$26.31</b>	<b>\$79.92</b>	<b>\$52.73</b>	<b>\$562.22</b>	<b>\$634.11</b>	<b>\$597.62</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

†† See Appendix A for definition of measure.

**Table 21. Public Financial Support by Site for FY04 and FY05 †**

VISN	SITE	ANY VA BENEFIT ††			ANY VA or NonVA PUBLIC DISABILITY		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	26.4%	33.9%	29.7%	31.9%	39.3%	35.2%
1	Boston Women	20.0%	42.9%	33.3%	40.0%	71.4%	58.3%
1	Boston, MA	21.1%	22.7%	22.0%	21.1%	22.7%	22.0%
1	Northampton, MA	10.5%	16.7%	14.0%	10.5%	25.0%	18.6%
2	Albany, NY	24.0%	18.2%	21.3%	24.0%	18.2%	21.3%
3	Lyons, NJ	6.7%	0.0%	3.6%	6.7%	0.0%	3.6%
4	Lebanon, PA	9.3%	10.3%	9.8%	9.3%	10.3%	9.8%
4	Pittsburgh, PA	22.2%	16.7%	20.0%	22.2%	16.7%	20.0%
5	Perry Point, MD	25.0%	19.0%	21.8%	27.8%	26.2%	26.9%
6	Hampton, VA	5.0%	4.8%	4.9%	5.0%	4.8%	4.9%
7	Atlanta, GA	12.5%	0.0%	4.8%	12.5%	0.0%	4.8%
7	Birmingham, AL	23.1%	9.1%	16.7%	23.1%	9.1%	16.7%
7	Tuscaloosa, AL		13.3%	13.3%		20.0%	20.0%
8	Gainesville, FL	18.2%	9.1%	13.6%	18.2%	9.1%	13.6%
10	Cleveland, OH	6.4%	10.3%	8.6%	6.4%	10.3%	8.6%
11	Battle Creek, MI	8.0%	4.8%	6.5%	8.0%	4.8%	6.5%
11	Danville, IL	0.0%	20.0%	6.7%	0.0%	20.0%	6.7%
12	Milwaukee, WI	30.0%	44.4%	36.8%	30.0%	44.4%	36.8%
12	North Chicago, IL	0.0%	11.8%	5.6%	0.0%	11.8%	5.6%
12	Tomah, WI	30.8%	25.0%	27.3%	30.8%	30.0%	30.3%
15	Kansas City, MO	16.1%	14.3%	15.4%	16.1%	14.3%	15.4%
15	Topeka, KS	5.0%	6.3%	5.6%	5.0%	6.3%	5.6%
16	Little Rock, AK	11.4%	9.3%	10.3%	11.4%	9.3%	10.3%
16	Oklahoma City, OK	27.8%	22.2%	25.4%	27.8%	25.9%	27.0%
17	Dallas, TX	15.0%	20.0%	17.5%	25.0%	25.0%	25.0%
20	American Lake, WA	22.0%	7.1%	14.5%	24.4%	7.1%	15.7%
21	Palo Alto, CA	7.7%	0.0%	4.3%	15.4%	0.0%	8.7%
21	San Francisco, CA	22.2%	46.2%	36.4%	33.3%	46.2%	40.9%
23	Fort Meade, SD	13.8%	12.5%	13.3%	13.8%	18.8%	15.6%
23	Hot Springs, SD	20.0%	28.6%	25.0%	20.0%	28.6%	25.0%
<b>SITE AVERAGE</b>		<b>15.9%</b>	<b>16.6%</b>	<b>16.3%</b>	<b>17.9%</b>	<b>19.2%</b>	<b>18.6%</b>
<b>SITE S.D.</b>		<b>8.9%</b>	<b>12.5%</b>	<b>9.9%</b>	<b>10.7%</b>	<b>15.8%</b>	<b>12.7%</b>
<b>VETERAN AVERAGE</b>		<b>16.0%</b>	<b>15.7%</b>	<b>15.8%</b>	<b>17.5%</b>	<b>17.9%</b>	<b>17.7%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and

†† Veteran reported receiving either an NSC pension or a service connected disability.

**Table 22. Residential History Past 3 Months before Admission by Site for FY04 and FY05 †**

VISN	SITE	MEAN DAYS IN APT., ROOM OR HOUSE PAST 3 MONTHS			MEAN DAYS INSTITUTIONALIZED PAST 3 MONTHS			MEAN DAYS IN SHELTER OR OUTDOORS PAST 3 MONTHS		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	4.31	7.90	5.88	83.03	76.84	80.32	3.41	6.58	4.80
1	Boston Women	7.90	60.00	38.29	75.20	28.43	47.92	7.80	2.14	4.50
1	Boston, MA	12.61	10.70	11.59	73.97	78.14	76.21	4.39	2.02	3.12
1	Northampton, MA	43.71	46.69	45.37	42.82	43.23	43.05	4.08	0.77	2.30
2	Albany, NY	9.90	12.59	11.16	76.14	75.70	75.94	4.32	2.80	3.61
3	Lyons, NJ	3.50	1.00	2.34	85.63	88.92	87.16	1.87	1.08	1.50
4	Lebanon, PA	31.13	26.12	28.74	50.84	60.42	55.40	8.58	5.74	7.27
4	Pittsburgh, PA	5.47	13.33	8.62	84.67	71.00	79.20	0.58	6.42	2.92
5	Perry Point, MD	29.61	19.48	24.15	53.86	67.05	60.96	6.81	5.17	5.92
6	Hampton, VA	15.09	18.15	16.62	72.04	69.70	70.84	3.71	3.97	3.84
7	Atlanta, GA	9.06	17.23	14.12	72.56	67.85	69.64	10.25	5.65	7.40
7	Birmingham, AL	21.81	48.50	34.04	52.00	37.41	45.31	16.35	9.50	13.21
7	Tuscaloosa, AL		25.97	25.97		58.93	58.93		5.93	5.93
8	Gainesville, FL	27.59	22.95	25.27	43.18	44.05	43.61	20.18	26.20	23.05
10	Cleveland, OH	12.88	24.61	19.31	69.14	61.73	65.05	8.62	5.21	6.78
11	Battle Creek, MI	57.66	60.76	59.08	21.20	21.21	21.21	11.28	8.76	10.13
11	Danville, IL	37.70	59.20	44.87	18.45	5.60	14.17	34.25	24.90	31.13
12	Milwaukee, WI	22.05	12.28	17.42	68.95	77.56	73.03	0.00	1.17	0.55
12	North Chicago, IL	53.71	47.24	50.65	22.71	23.79	23.22	14.34	19.44	16.75
12	Tomah, WI	29.85	42.18	37.17	59.38	47.30	52.06	0.00	2.69	1.56
15	Kansas City, MO	49.77	39.02	45.43	32.95	32.67	32.84	7.40	18.21	11.77
15	Topeka, KS	23.58	15.75	20.10	60.75	69.56	64.67	6.53	5.25	5.96
16	Little Rock, AK	49.40	48.06	48.74	32.17	27.43	29.83	9.50	13.57	11.53
16	Oklahoma City, OK	46.07	45.44	45.80	22.57	26.74	24.36	20.11	18.33	19.35
17	Dallas, TX	17.55	22.93	20.24	61.75	58.40	60.08	11.08	11.03	11.05
20	American Lake, WA	43.13	35.02	39.03	30.51	29.87	30.19	17.06	26.39	21.73
21	Palo Alto, CA	6.73	1.56	4.61	82.12	89.45	85.30	2.15	0.00	1.27
21	San Francisco, CA	10.67	21.54	17.09	60.11	61.92	61.18	20.50	7.00	12.52
23	Fort Meade, SD	43.38	9.56	31.36	45.02	63.47	51.58	3.79	17.50	8.67
23	Hot Springs, SD	56.30	32.18	42.23	34.50	56.21	47.17	0.00	2.50	1.46
<b>SITE AVERAGE</b>		<b>26.97</b>	<b>28.26</b>	<b>27.84</b>	<b>54.77</b>	<b>54.02</b>	<b>54.35</b>	<b>8.93</b>	<b>8.86</b>	<b>8.72</b>
<b>SITE S.D.</b>		<b>17.67</b>	<b>17.64</b>	<b>15.62</b>	<b>21.29</b>	<b>22.01</b>	<b>20.47</b>	<b>7.92</b>	<b>7.95</b>	<b>7.46</b>
<b>VETERAN AVERAGE</b>		<b>27.83</b>	<b>27.39</b>	<b>27.61</b>	<b>54.34</b>	<b>54.95</b>	<b>54.64</b>	<b>8.44</b>	<b>8.94</b>	<b>8.68</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 23. Housing Index by Site for FY04 and FY05 †**

VISN	SITE	HOUSING INDEX ††		
		FY04	FY05	FY04-05
1	Bedford, MA	95.07	99.22	96.89
1	Boston Women	98.80	150.57	129.00
1	Boston, MA	103.58	101.57	102.50
1	Northampton, MA	134.32	137.31	135.99
2	Albany, NY	100.26	103.68	101.86
3	Lyons, NJ	94.50	92.00	93.34
4	Lebanon, PA	121.67	118.10	119.98
4	Pittsburgh, PA	96.19	104.08	99.35
5	Perry Point, MD	119.89	111.17	115.19
6	Hampton, VA	105.93	107.96	106.97
7	Atlanta, GA	100.94	107.96	105.29
7	Birmingham, AL	111.96	143.91	126.60
7	Tuscaloosa, AL		116.40	116.40
8	Gainesville, FL	118.55	113.77	116.16
10	Cleveland, OH	103.52	115.05	109.89
11	Battle Creek, MI	147.80	151.50	149.49
11	Danville, IL	128.10	148.90	135.03
12	Milwaukee, WI	113.05	103.28	108.42
12	North Chicago, IL	144.47	137.71	141.28
12	Tomah, WI	119.08	129.88	125.62
15	Kansas City, MO	139.90	128.93	135.47
15	Topeka, KS	114.43	106.31	110.82
16	Little Rock, AK	140.25	137.12	138.70
16	Oklahoma City, OK	134.82	135.96	135.31
17	Dallas, TX	107.93	115.28	111.60
20	American Lake, WA	133.84	125.68	129.71
21	Palo Alto, CA	97.73	92.25	95.35
21	San Francisco, CA	101.94	112.00	107.89
23	Fort Meade, SD	135.57	100.09	122.96
23	Hot Springs, SD	147.10	123.07	133.08
<b>SITE AVERAGE</b>		<b>117.63</b>	<b>119.02</b>	<b>118.54</b>
<b>SITE S.D.</b>		<b>17.50</b>	<b>17.55</b>	<b>15.41</b>
<b>VETERAN AVERAGE</b>		<b>118.43</b>	<b>118.05</b>	<b>118.24</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

†† See Appendix A for definition of measure.

**Table 24a. Homelessness History by Site for FY04 and FY05 †**

VISN	SITE	EVER HOMELESS IN LIFETIME			HOMELESS WHEN LAST LIVING IN THE COMMUNITY††			NOT HOMELESS WHEN LAST LIVING IN THE COMMUNITY		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA ††	97.2%	100.0%	98.4%	80.6%	71.4%	76.6%	19.4%	28.6%	23.4%
1	Boston Women	100.0%	57.1%	75.0%	60.0%	57.1%	58.3%	40.0%	42.9%	41.7%
1	Boston, MA	73.7%	81.8%	78.0%	63.2%	63.6%	63.4%	36.8%	36.4%	36.6%
1	Northampton, MA	42.1%	54.2%	48.8%	15.8%	20.8%	18.6%	84.2%	79.2%	81.4%
2	Albany, NY ††	84.0%	81.8%	83.0%	60.0%	63.6%	61.7%	40.0%	36.4%	38.3%
3	Lyons, NJ ††	93.3%	100.0%	96.4%	80.0%	100.0%	89.3%	20.0%	0.0%	10.7%
4	Lebanon, PA ††	67.4%	57.9%	63.0%	41.9%	33.3%	37.8%	58.1%	66.7%	62.2%
4	Pittsburgh, PA	77.8%	50.0%	66.7%	50.0%	25.0%	40.0%	50.0%	75.0%	60.0%
5	Perry Point, MD	72.2%	83.3%	78.2%	52.8%	47.6%	50.0%	47.2%	52.4%	50.0%
6	Hampton, VA	77.5%	61.9%	69.5%	50.0%	23.8%	36.6%	50.0%	76.2%	63.4%
7	Atlanta, GA ††	100.0%	92.3%	95.2%	100.0%	76.9%	85.7%	0.0%	23.1%	14.3%
7	Birmingham, AL††	92.3%	90.9%	91.7%	84.6%	81.8%	83.3%	15.4%	18.2%	16.7%
7	Tuscaloosa, AL		66.7%	66.7%		26.7%	26.7%		73.3%	73.3%
8	Gainesville, FL	72.7%	90.9%	81.8%	72.7%	81.8%	77.3%	27.3%	18.2%	22.7%
10	Cleveland, OH	80.9%	63.8%	71.4%	51.1%	48.3%	49.5%	48.9%	51.7%	50.5%
11	Battle Creek, MI	72.0%	52.4%	63.0%	36.0%	28.6%	32.6%	64.0%	71.4%	67.4%
11	Danville, IL	100.0%	100.0%	100.0%	100.0%	60.0%	86.7%	0.0%	40.0%	13.3%
12	Milwaukee, WI††	90.0%	100.0%	94.7%	30.0%	66.7%	47.4%	70.0%	33.3%	52.6%
12	North Chicago, IL	63.2%	70.6%	66.7%	47.4%	52.9%	50.0%	52.6%	47.1%	50.0%
12	Tomah, WI	69.2%	55.0%	60.6%	15.4%	25.0%	21.2%	84.6%	75.0%	78.8%
15	Kansas City, MO	80.6%	80.0%	80.4%	41.9%	52.4%	46.2%	58.1%	47.6%	53.8%
15	Topeka, KS	80.0%	81.3%	80.6%	50.0%	37.5%	44.4%	50.0%	62.5%	55.6%
16	Little Rock, AK	84.1%	86.0%	85.1%	59.1%	55.8%	57.5%	40.9%	44.2%	42.5%
16	Oklahoma City, OK ††	85.7%	88.9%	87.1%	52.8%	59.3%	55.6%	47.2%	40.7%	44.4%
17	Dallas, TX ††	95.0%	100.0%	97.5%	70.0%	70.0%	70.0%	30.0%	30.0%	30.0%
20	American Lake, WA	90.2%	92.9%	91.6%	68.3%	69.0%	68.7%	31.7%	31.0%	31.3%
21	Palo Alto, CA	100.0%	100.0%	100.0%	61.5%	90.0%	73.9%	38.5%	10.0%	26.1%
21	San Francisco, CA ††	100.0%	76.9%	86.4%	66.7%	46.2%	54.5%	33.3%	53.8%	45.5%
23	Fort Meade, SD	82.8%	81.3%	82.2%	48.3%	56.3%	51.1%	51.7%	43.8%	48.9%
23	Hot Springs, SD	90.0%	57.1%	70.8%	60.0%	28.6%	41.7%	40.0%	71.4%	58.3%
<b>SITE AVERAGE</b>		<b>83.2%</b>	<b>78.5%</b>	<b>80.4%</b>	<b>57.6%</b>	<b>54.0%</b>	<b>55.2%</b>	<b>42.4%</b>	<b>46.0%</b>	<b>44.8%</b>
<b>SITE S.D.</b>		<b>13.6%</b>	<b>17.0%</b>	<b>13.5%</b>	<b>20.4%</b>	<b>21.4%</b>	<b>19.4%</b>	<b>20.4%</b>	<b>21.4%</b>	<b>19.4%</b>
<b>VETERAN AVERAGE</b>		<b>82.1%</b>	<b>77.8%</b>	<b>80.0%</b>	<b>56.6%</b>	<b>51.8%</b>	<b>54.3%</b>	<b>43.4%</b>	<b>48.2%</b>	<b>45.7%</b>
<b>CLINICAL STANDARD</b>					<b>75.0%</b>	<b>75.0%</b>	<b>75.0%</b>			

† Bonham and Birmingham were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

†† This critical monitor is applicable only to the 10 CWT/TR sites whose target population is the homeless mentally ill veteran. VHA Headquarters has identified at least 75% as the clinical standard.

**Table 24b. Length of Time Homeless by Site for FY04 and FY05 †**

VISN	SITE	HOMELESS < 1 MO			HOMELESS 1-6 MOS			HOMELESS 6-11 MOS			HOMELESS 12-23 MOS			HOMELESS > 23 MOS		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	13.9%	10.7%	12.5%	29.2%	19.6%	25.0%	18.1%	17.9%	18.0%	6.9%	14.3%	10.2%	12.5%	8.9%	10.9%
1	Boston Women	0.0%	28.6%	16.7%	40.0%	28.6%	33.3%	20.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
1	Boston, MA	0.0%	18.2%	9.8%	47.4%	13.6%	29.3%	5.3%	18.2%	12.2%	5.3%	4.5%	4.9%	5.3%	9.1%	7.3%
1	Northampton, MA	5.3%	0.0%	2.3%	10.5%	16.7%	14.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	2.3%
2	Albany, NY	12.0%	18.2%	14.9%	24.0%	31.8%	27.7%	4.0%	9.1%	6.4%	12.0%	0.0%	6.4%	8.0%	4.5%	6.4%
3	Lyons, NJ	6.7%	15.4%	10.7%	13.3%	23.1%	17.9%	0.0%	23.1%	10.7%	13.3%	15.4%	14.3%	46.7%	23.1%	35.7%
4	Lebanon, PA	4.7%	17.9%	11.0%	23.3%	7.7%	15.9%	4.7%	7.7%	6.1%	2.3%	0.0%	1.2%	4.7%	0.0%	2.4%
4	Pittsburgh, PA	27.8%	0.0%	16.7%	11.1%	8.3%	10.0%	0.0%	8.3%	3.3%	5.6%	8.3%	6.7%	0.0%	0.0%	0.0%
5	Perry Point, MD	8.3%	11.9%	10.3%	25.0%	28.6%	26.9%	2.8%	2.4%	2.6%	11.1%	2.4%	6.4%	5.6%	2.4%	3.8%
6	Hampton, VA	12.5%	7.1%	9.8%	27.5%	9.5%	18.3%	2.5%	2.4%	2.4%	2.5%	2.4%	2.4%	5.0%	2.4%	3.7%
7	Atlanta, GA	0.0%	23.1%	14.3%	25.0%	15.4%	19.0%	12.5%	7.7%	9.5%	25.0%	23.1%	23.8%	37.5%	7.7%	19.0%
7	Birmingham, AL	0.0%	0.0%	0.0%	30.8%	27.3%	29.2%	23.1%	18.2%	20.8%	0.0%	27.3%	12.5%	23.1%	9.1%	16.7%
7	Tuscaloosa, AL		6.7%	6.7%		6.7%	6.7%		6.7%	6.7%		0.0%	0.0%		6.7%	6.7%
8	Gainesville, FL	36.4%	36.4%	36.4%	27.3%	27.3%	27.3%	9.1%	9.1%	9.1%	0.0%	9.1%	4.5%	0.0%	0.0%	0.0%
10	Cleveland, OH	10.6%	19.0%	15.2%	25.5%	19.0%	21.9%	6.4%	5.2%	5.7%	0.0%	1.7%	1.0%	8.5%	3.4%	5.7%
11	Battle Creek, MI	16.0%	14.3%	15.2%	8.0%	14.3%	10.9%	4.0%	0.0%	2.2%	8.0%	0.0%	4.3%	0.0%	0.0%	0.0%
11	Danville, IL	0.0%	0.0%	0.0%	80.0%	60.0%	73.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%	13.3%
12	Milwaukee, WI	20.0%	11.1%	15.8%	0.0%	11.1%	5.3%	10.0%	11.1%	10.5%	0.0%	0.0%	0.0%	0.0%	33.3%	15.8%
12	North Chicago, IL	5.3%	5.9%	5.6%	26.3%	23.5%	25.0%	0.0%	5.9%	2.8%	0.0%	0.0%	0.0%	15.8%	17.6%	16.7%
12	Tomah, WI	15.4%	10.0%	12.1%	0.0%	5.0%	3.0%	0.0%	5.0%	3.0%	0.0%	5.0%	3.0%	0.0%	0.0%	0.0%
15	Kansas City, MO	0.0%	9.5%	3.8%	9.7%	9.5%	9.6%	9.7%	14.3%	11.5%	19.4%	14.3%	17.3%	3.2%	4.8%	3.8%
15	Topeka, KS	5.0%	6.3%	5.6%	25.0%	18.8%	22.2%	5.0%	0.0%	2.8%	5.0%	0.0%	2.8%	10.0%	12.5%	11.1%
16	Little Rock, AK	11.4%	2.3%	6.9%	20.5%	20.9%	20.7%	11.4%	20.9%	16.1%	11.4%	2.3%	6.9%	4.5%	9.3%	6.9%
16	Oklahoma City, OK	19.4%	18.5%	19.0%	19.4%	40.7%	28.6%	8.3%	0.0%	4.8%	2.8%	0.0%	1.6%	2.8%	0.0%	1.6%
17	Dallas, TX	5.0%	0.0%	2.5%	25.0%	35.0%	30.0%	20.0%	25.0%	22.5%	0.0%	0.0%	0.0%	20.0%	10.0%	15.0%
20	American Lake, WA	9.8%	7.1%	8.4%	26.8%	26.2%	26.5%	17.1%	9.5%	13.3%	7.3%	7.1%	7.2%	7.3%	19.0%	13.3%
21	Palo Alto, CA	0.0%	10.0%	4.3%	30.8%	40.0%	34.8%	30.8%	20.0%	26.1%	0.0%	20.0%	8.7%	0.0%	0.0%	0.0%
21	San Francisco, CA	11.1%	0.0%	4.5%	22.2%	7.7%	13.6%	11.1%	7.7%	9.1%	0.0%	15.4%	9.1%	22.2%	15.4%	18.2%
23	Fort Meade, SD	3.4%	6.3%	4.4%	27.6%	12.5%	22.2%	3.4%	6.3%	4.4%	0.0%	18.8%	6.7%	13.8%	12.5%	13.3%
23	Hot Springs, SD	0.0%	7.1%	4.2%	10.0%	14.3%	12.5%	40.0%	7.1%	20.8%	10.0%	0.0%	4.2%	0.0%	0.0%	0.0%
<b>SITE AVERAGE</b>		<b>9.0%</b>	<b>10.7%</b>	<b>10.0%</b>	<b>23.8%</b>	<b>20.8%</b>	<b>22.0%</b>	<b>9.6%</b>	<b>9.0%</b>	<b>9.1%</b>	<b>5.1%</b>	<b>6.4%</b>	<b>5.5%</b>	<b>9.5%</b>	<b>7.2%</b>	<b>8.3%</b>
<b>SITE S.D.</b>		<b>9.0%</b>	<b>9.0%</b>	<b>7.3%</b>	<b>15.1%</b>	<b>12.4%</b>	<b>12.9%</b>	<b>9.9%</b>	<b>7.5%</b>	<b>7.0%</b>	<b>6.5%</b>	<b>8.2%</b>	<b>5.7%</b>	<b>11.7%</b>	<b>8.2%</b>	<b>8.2%</b>
<b>VETERAN AVERAGE</b>		<b>9.7%</b>	<b>10.9%</b>	<b>10.3%</b>	<b>23.5%</b>	<b>19.7%</b>	<b>21.6%</b>	<b>9.0%</b>	<b>9.1%</b>	<b>9.0%</b>	<b>5.6%</b>	<b>5.4%</b>	<b>5.5%</b>	<b>8.4%</b>	<b>6.8%</b>	<b>7.6%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 25. Substance Abuse Symptomatology by Site for FY04 and FY05 †**

VISN	SITE	ASI INDEX FOR ALCOHOL PROBLEMS ††			ASI INDEX FOR DRUG PROBLEMS ††			CRAVING SCALE FOR ALCOHOL AND/OR DRUGS †††		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	0.25	0.33	0.29	0.13	0.13	0.13	1.90	1.76	1.84
1	Boston Women	0.18	0.02	0.09	0.20	0.13	0.16	2.29	1.18	1.64
1	Boston, MA	0.50	0.49	0.50	0.27	0.22	0.24	2.29	1.94	2.10
1	Northampton, MA	0.27	0.32	0.30	0.18	0.20	0.19	2.53	2.56	2.54
2	Albany, NY	0.29	0.27	0.28	0.18	0.21	0.20	2.16	1.69	1.94
3	Lyons, NJ	0.13	0.12	0.13	0.15	0.19	0.17	0.20	0.00	0.11
4	Lebanon, PA	0.23	0.27	0.25	0.16	0.16	0.16	2.41	1.97	2.20
4	Pittsburgh, PA	0.21	0.27	0.23	0.20	0.12	0.17	1.08	1.66	1.31
5	Perry Point, MD	0.24	0.17	0.20	0.20	0.11	0.15	2.14	1.98	2.05
6	Hampton, VA	0.19	0.19	0.19	0.15	0.17	0.16	1.63	1.41	1.52
7	Atlanta, GA	0.25	0.11	0.16	0.34	0.10	0.19	2.18	0.83	1.34
7	Birmingham, AL	0.23	0.17	0.20	0.13	0.11	0.12	1.58	2.24	1.88
7	Tuscaloosa, AL		0.23	0.23		0.14	0.14		2.14	2.14
8	Gainesville, FL	0.43	0.35	0.39	0.24	0.24	0.24	2.53	2.75	2.64
10	Cleveland, OH	0.20	0.16	0.18	0.13	0.12	0.13	1.74	1.92	1.84
11	Battle Creek, MI	0.33	0.37	0.35	0.26	0.15	0.21	2.94	2.67	2.82
11	Danville, IL	0.23	0.06	0.18	0.11	0.08	0.10	2.97	1.64	2.53
12	Milwaukee, WI	0.07	0.21	0.14	0.08	0.12	0.10	0.47	1.02	0.73
12	North Chicago, IL	0.17	0.11	0.14	0.18	0.20	0.19	2.64	2.53	2.58
12	Tomah, WI	0.30	0.27	0.28	0.03	0.08	0.06	2.53	2.49	2.51
15	Kansas City, MO	0.28	0.34	0.30	0.17	0.17	0.17	2.27	2.32	2.29
15	Topeka, KS	0.30	0.30	0.30	0.07	0.15	0.10	2.05	1.99	2.02
16	Little Rock, AK	0.34	0.27	0.31	0.24	0.26	0.25	2.94	2.81	2.88
16	Oklahoma City, OK	0.41	0.44	0.42	0.17	0.21	0.19	2.44	2.56	2.49
17	Dallas, TX	0.10	0.13	0.11	0.05	0.08	0.07	0.40	1.07	0.73
20	American Lake, WA	0.11	0.07	0.09	0.06	0.04	0.05	1.85	1.66	1.75
21	Palo Alto, CA	0.05	0.14	0.09	0.09	0.09	0.09	1.46	0.98	1.25
21	San Francisco, CA	0.14	0.11	0.13	0.08	0.06	0.07	0.22	1.01	0.69
23	Fort Meade, SD	0.25	0.17	0.22	0.03	0.03	0.03	1.43	1.39	1.42
23	Hot Springs, SD	0.19	0.26	0.23	0.00	0.01	0.01	1.54	2.27	1.96
<b>SITE AVERAGE</b>		<b>0.24</b>	<b>0.22</b>	<b>0.23</b>	<b>0.15</b>	<b>0.14</b>	<b>0.14</b>	<b>1.89</b>	<b>1.81</b>	<b>1.86</b>
<b>SITE S.D.</b>		<b>0.10</b>	<b>0.11</b>	<b>0.10</b>	<b>0.08</b>	<b>0.06</b>	<b>0.06</b>	<b>0.79</b>	<b>0.67</b>	<b>0.69</b>
<b>VETERAN AVERAGE</b>		<b>0.25</b>	<b>0.24</b>	<b>0.24</b>	<b>0.15</b>	<b>0.05</b>	<b>0.15</b>	<b>1.98</b>	<b>1.19</b>	<b>1.95</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

†† Scores measure the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

††† See Appendix A for definition of measure.

**Table 26a. Self-Reported Substance Use History by Site for FY04 and FY05 †**

VISN	SITE	Days Since Last Used Drugs or Last Drank Alcohol ††			Usual Ounces Alcohol Drunk in a Day †††			Most Ounces Alcohol Drunk in a Day †††		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	238.83	286.84	259.76	13.79	19.80	16.42	23.42	28.96	25.84
1	Boston Women	876.67	166.33	521.50	10.40	1.57	5.25	17.40	2.29	8.58
1	Boston, MA	158.29	761.05	505.33	17.89	17.82	17.85	32.05	27.59	29.66
1	Northampton, MA	131.71	110.45	119.72	14.21	15.83	15.12	22.11	23.17	22.70
2	Albany, NY	187.68	189.37	188.46	18.28	14.14	16.34	32.84	23.09	28.28
3	Lyons, NJ	560.31	255.33	464.00	6.60	4.15	5.46	7.47	4.31	6.00
4	Lebanon, PA	626.55	535.06	581.51	12.93	14.67	13.76	21.26	18.36	19.88
4	Pittsburgh, PA	652.38	144.55	419.63	6.39	10.33	7.97	14.00	18.50	15.80
5	Perry Point, MD	469.78	231.54	352.91	11.56	7.10	9.15	19.58	10.69	14.79
6	Hampton, VA	319.60	221.68	273.61	16.10	10.36	13.16	28.93	17.76	23.21
7	Atlanta, GA	171.50	465.29	308.60	11.50	8.85	9.86	30.63	12.46	19.38
7	Birmingham, AL	200.60	110.63	160.61	19.15	6.82	13.50	23.31	12.91	18.54
7	Tuscaloosa, AL		238.67	238.67		9.87	9.87		20.47	20.47
8	Gainesville, FL	107.70	446.22	268.05	10.73	11.82	11.27	18.91	15.64	17.27
10	Cleveland, OH	300.83	135.37	215.11	8.96	5.69	7.15	22.23	15.33	18.42
11	Battle Creek, MI	44.10	52.61	48.03	14.12	16.38	15.15	25.96	26.76	26.33
11	Danville, IL	92.67	261.00	152.79	9.40	2.40	7.07	12.10	4.60	9.60
12	Milwaukee, WI	638.89	626.67	632.78	2.90	8.67	5.63	3.40	14.44	8.63
12	North Chicago, IL	63.38	99.17	78.71	9.53	4.76	7.28	14.68	6.35	10.75
12	Tomah, WI	434.62	147.05	263.88	19.46	15.40	17.00	29.15	21.15	24.30
15	Kansas City, MO	48.78	375.59	187.68	15.68	13.14	14.65	27.26	21.14	24.79
15	Topeka, KS	151.00	201.63	174.82	17.05	14.06	15.72	25.35	18.81	22.44
16	Little Rock, AK	45.93	49.10	47.31	19.52	17.56	18.55	25.25	27.05	26.14
16	Oklahoma City, OK	126.58	141.12	133.21	9.28	12.85	10.81	18.86	24.48	21.27
17	Dallas, TX	514.50	399.65	442.19	2.45	6.20	4.33	3.45	12.40	7.93
20	American Lake, WA	117.30	170.78	144.04	5.07	3.74	4.40	7.24	5.12	6.17
21	Palo Alto, CA	342.29	919.78	667.13	3.00	13.40	7.52	4.46	19.50	11.00
21	San Francisco, CA	351.50	313.57	331.08	7.78	4.62	5.91	16.33	13.08	14.41
23	Fort Meade, SD	276.63	576.23	374.00	11.83	8.69	10.71	16.72	17.63	17.04
23	Hot Springs, SD	152.40	153.46	153.00	6.90	21.21	15.25	9.70	33.93	23.83
<b>SITE AVERAGE</b>		<b>289.76</b>	<b>292.86</b>	<b>290.27</b>	<b>11.46</b>	<b>10.73</b>	<b>11.07</b>	<b>19.11</b>	<b>17.27</b>	<b>18.12</b>
<b>SITE S.D.</b>		<b>221.11</b>	<b>214.18</b>	<b>172.60</b>	<b>5.14</b>	<b>5.35</b>	<b>4.48</b>	<b>8.70</b>	<b>7.96</b>	<b>6.98</b>
<b>VETERAN AVERAGE</b>		<b>259.39</b>	<b>267.70</b>	<b>263.40</b>	<b>12.17</b>	<b>2.47</b>	<b>11.83</b>	<b>20.43</b>	<b>18.46</b>	<b>19.46</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

†† Data are reported only for those veterans with an alcohol and/or drug abuse dependency diagnosis. If a veteran were diagnosed with both alcohol and drug problems, the lower of the two values was used. A number of CWT/TR programs admit veterans with substance abuse problems directly from prison, which explains some of the increase in the number of days since last used alcohol and/or drugs.

††† Score measures the severity of substance abuse symptomatology at the beginning of the veteran's current episode of continuous treatment which is not necessarily at admission to the CWT/TR program.

**Table 26b. Self-Reported Substance Use History by Site for FY04 and FY05 †**

VISN	SITE	Used Alcohol Last 30 Days in Community			Used Drugs Last 30 Days in Community			Used Last 30 Days in Community		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	76.4%	76.8%	76.6%	51.4%	50.9%	51.2%	86.1%	83.6%	85.0%
1	Boston Women	40.0%	42.9%	41.7%	40.0%	33.3%	36.4%	60.0%	50.0%	54.5%
1	Boston, MA	78.9%	86.4%	82.9%	63.2%	59.1%	61.0%	100.0%	95.5%	97.6%
1	Northampton, MA	68.4%	87.5%	79.1%	50.0%	73.9%	63.4%	78.9%	100.0%	90.7%
2	Albany, NY	88.0%	77.3%	83.0%	64.0%	70.0%	66.7%	96.0%	90.5%	93.5%
3	Lyons, NJ	60.0%	61.5%	60.7%	73.3%	91.7%	81.5%	80.0%	91.7%	85.2%
4	Lebanon, PA	67.4%	82.1%	74.4%	58.1%	59.0%	58.5%	79.1%	89.7%	84.1%
4	Pittsburgh, PA	55.6%	66.7%	60.0%	64.7%	60.0%	63.0%	82.4%	83.3%	82.8%
5	Perry Point, MD	63.9%	59.5%	61.5%	58.3%	51.3%	54.7%	77.8%	76.2%	76.9%
6	Hampton, VA	75.0%	71.4%	73.2%	67.5%	71.4%	69.5%	90.0%	88.1%	89.0%
7	Atlanta, GA	87.5%	46.2%	61.9%	87.5%	61.5%	71.4%	87.5%	84.6%	85.7%
7	Birmingham, AL	61.5%	54.5%	58.3%	46.2%	63.6%	54.2%	69.2%	90.9%	79.2%
7	Tuscaloosa, AL		60.0%	60.0%		61.5%	61.5%		71.4%	71.4%
8	Gainesville, FL	72.7%	63.6%	68.2%	54.5%	63.6%	59.1%	81.8%	100.0%	90.9%
10	Cleveland, OH	70.2%	69.0%	69.5%	65.0%	61.5%	63.0%	84.4%	84.5%	84.5%
11	Battle Creek, MI	88.0%	85.7%	87.0%	88.0%	57.9%	75.0%	100.0%	90.5%	95.7%
11	Danville, IL	30.0%	20.0%	26.7%	25.0%	40.0%	30.8%	40.0%	60.0%	46.7%
12	Milwaukee, WI	40.0%	66.7%	52.6%	40.0%	55.6%	47.4%	50.0%	77.8%	63.2%
12	North Chicago, IL	73.7%	58.8%	66.7%	77.8%	82.4%	80.0%	89.5%	82.4%	86.1%
12	Tomah, WI	69.2%	70.0%	69.7%	15.4%	31.6%	25.0%	69.2%	78.9%	75.0%
15	Kansas City, MO	80.6%	76.2%	78.8%	58.1%	61.9%	59.6%	87.1%	81.0%	84.6%
15	Topeka, KS	85.0%	81.3%	83.3%	27.8%	43.8%	35.3%	85.0%	87.5%	86.1%
16	Little Rock, AK	90.9%	88.4%	89.7%	70.5%	74.4%	72.4%	97.7%	100.0%	98.9%
16	Oklahoma City, OK	69.4%	88.9%	77.8%	55.6%	59.3%	57.1%	83.3%	92.6%	87.3%
17	Dallas, TX	25.0%	60.0%	42.5%	35.0%	45.0%	40.0%	45.0%	60.0%	52.5%
20	American Lake, WA	41.5%	23.8%	32.5%	22.0%	16.7%	19.3%	48.8%	35.7%	42.2%
21	Palo Alto, CA	38.5%	70.0%	52.2%	46.2%	50.0%	47.8%	53.8%	100.0%	73.9%
21	San Francisco, CA	55.6%	53.8%	54.5%	33.3%	30.8%	31.8%	77.8%	61.5%	68.2%
23	Fort Meade, SD	65.5%	50.0%	60.0%	19.2%	6.3%	14.3%	71.4%	50.0%	63.6%
23	Hot Springs, SD	50.0%	85.7%	70.8%	0.0%	7.7%	4.3%	50.0%	92.3%	73.9%
<b>SITE AVERAGE</b>		<b>64.4%</b>	<b>66.2%</b>	<b>65.2%</b>	<b>50.3%</b>	<b>53.2%</b>	<b>51.8%</b>	<b>75.9%</b>	<b>81.0%</b>	<b>78.3%</b>
<b>SITE S.D.</b>		<b>18.2%</b>	<b>17.8%</b>	<b>15.7%</b>	<b>21.7%</b>	<b>20.2%</b>	<b>19.7%</b>	<b>17.2%</b>	<b>16.5%</b>	<b>14.9%</b>
<b>VETERAN AVERAGE</b>		<b>68.3%</b>	<b>69.0%</b>	<b>68.7%</b>	<b>53.2%</b>	<b>54.6%</b>	<b>53.9%</b>	<b>79.6%</b>	<b>81.8%</b>	<b>80.7%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 26c. Self-Reported Substance Use History by Site for FY04 and FY05 †**

VISN	SITE	Years of Alcohol Abuse			Longest Period of Sobriety (years)		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	19.25	20.08	19.61	3.21	2.80	3.03
1	Boston Women	13.00	7.00	11.00	4.64	6.98	5.92
1	Boston, MA	31.00	24.86	27.31	2.88	3.22	3.06
1	Northampton, MA	22.11	21.09	21.55	4.78	1.66	3.04
2	Albany, NY	22.52	14.76	19.05	1.28	2.48	1.84
3	Lyons, NJ	17.70	15.17	16.75	1.51	2.09	1.77
4	Lebanon, PA	17.15	20.03	18.61	2.56	2.52	2.54
4	Pittsburgh, PA	26.23	25.91	26.08	2.46	1.67	2.14
5	Perry Point, MD	15.54	17.14	16.22	3.91	2.31	3.07
6	Hampton, VA	26.14	23.85	25.01	1.60	2.02	1.81
7	Atlanta, GA	8.75	8.78	8.76	1.84	4.76	3.65
7	Birmingham, AL	14.00	13.50	13.81	2.35	1.58	2.00
7	Tuscaloosa, AL		18.82	18.82		3.79	3.79
8	Gainesville, FL	17.20	30.11	23.32	0.35	0.37	0.36
10	Cleveland, OH	20.33	16.69	18.33	2.35	2.32	2.33
11	Battle Creek, MI	15.73	18.95	17.22	1.46	2.79	2.07
11	Danville, IL	16.50	21.20	18.07	2.30	1.90	2.17
12	Milwaukee, WI	15.71	12.67	14.31	1.72	2.22	1.97
12	North Chicago, IL	9.71	10.29	10.00	1.82	1.84	1.83
12	Tomah, WI	25.69	20.20	22.36	2.93	1.45	2.05
15	Kansas City, MO	12.29	11.11	11.77	2.39	3.09	2.67
15	Topeka, KS	18.05	27.69	22.46	1.70	2.41	2.02
16	Little Rock, AK	24.27	21.78	23.09	0.86	1.31	1.08
16	Oklahoma City, OK	22.53	24.15	23.23	2.40	1.60	2.06
17	Dallas, TX	13.91	10.07	11.69	3.80	1.94	2.92
20	American Lake, WA	14.23	8.71	11.58	3.22	2.57	2.94
21	Palo Alto, CA	11.60	18.43	14.41	2.24	2.62	2.40
21	San Francisco, CA	15.00	14.89	14.94	1.49	2.38	2.00
23	Fort Meade, SD	12.07	15.80	13.40	3.13	1.62	2.59
23	Hot Springs, SD	12.86	17.00	15.55	3.33	2.96	3.11
<b>SITE AVERAGE</b>		<b>17.62</b>	<b>17.69</b>	<b>17.61</b>	<b>2.43</b>	<b>2.44</b>	<b>2.47</b>
<b>SITE S.D.</b>		<b>5.52</b>	<b>5.92</b>	<b>5.05</b>	<b>1.05</b>	<b>1.18</b>	<b>0.96</b>
<b>VETERAN AVERAGE</b>		<b>18.73</b>	<b>18.64</b>	<b>18.69</b>	<b>2.46</b>	<b>2.33</b>	<b>2.40</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 27. Veterans' Perception of Substance Abuse Problem by Site for FY04 and FY05 †**

VISN	SITE	A Current Alcohol Problem			A Current Drug Problem		
		FY04 %	FY05 %	FY04-FY05 %	FY04 %	FY05 %	FY04-FY05 %
1	Bedford, MA	69.0%	80.4%	74.0%	54.9%	50.0%	52.8%
1	Boston Women	80.0%	14.3%	41.7%	60.0%	14.3%	33.3%
1	Boston, MA	73.7%	95.5%	85.4%	63.2%	63.6%	63.4%
1	Northampton, MA	78.9%	66.7%	72.1%	57.9%	50.0%	53.5%
2	Albany, NY	64.0%	72.7%	68.1%	48.0%	63.6%	55.3%
3	Lyons, NJ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	Lebanon, PA	47.6%	61.5%	54.3%	53.5%	43.6%	48.8%
4	Pittsburgh, PA	72.2%	91.7%	80.0%	66.7%	58.3%	63.3%
5	Perry Point, MD	60.0%	50.0%	54.5%	63.9%	56.1%	59.7%
6	Hampton, VA	80.0%	78.6%	79.3%	75.0%	81.0%	78.0%
7	Atlanta, GA	100.0%	23.1%	52.4%	75.0%	46.2%	57.1%
7	Birmingham, AL	84.6%	45.5%	66.7%	76.9%	54.5%	66.7%
7	Tuscaloosa, AL		60.0%	60.0%		40.0%	40.0%
8	Gainesville, FL	90.9%	63.6%	77.3%	63.6%	60.0%	61.9%
10	Cleveland, OH	40.4%	38.6%	39.4%	40.4%	24.1%	31.4%
11	Battle Creek, MI	52.0%	66.7%	58.7%	56.0%	33.3%	45.7%
11	Danville, IL	60.0%	20.0%	46.7%	10.0%	20.0%	13.3%
12	Milwaukee, WI	60.0%	55.6%	57.9%	40.0%	77.8%	57.9%
12	North Chicago, IL	78.9%	70.6%	75.0%	84.2%	88.2%	86.1%
12	Tomah, WI	100.0%	80.0%	87.9%	30.8%	25.0%	27.3%
15	Kansas City, MO	60.0%	57.1%	58.8%	61.3%	61.9%	61.5%
15	Topeka, KS	80.0%	100.0%	88.9%	35.0%	37.5%	36.1%
16	Little Rock, AK	75.0%	55.8%	65.5%	54.5%	67.4%	60.9%
16	Oklahoma City, OK	86.1%	92.6%	88.9%	50.0%	74.1%	60.3%
17	Dallas, TX	25.0%	45.0%	35.0%	30.0%	35.0%	32.5%
20	American Lake, WA	19.5%	21.4%	20.5%	9.8%	14.3%	12.0%
21	Palo Alto, CA	38.5%	30.0%	34.8%	46.2%	60.0%	52.2%
21	San Francisco, CA	12.5%	7.7%	9.5%	11.1%	23.1%	18.2%
23	Fort Meade, SD	55.2%	62.5%	57.8%	10.3%	25.0%	15.6%
23	Hot Springs, SD	40.0%	71.4%	58.3%	0.0%	0.0%	0.0%
<b>SITE AVERAGE</b>		<b>61.5%</b>	<b>55.9%</b>	<b>58.3%</b>	<b>45.8%</b>	<b>44.9%</b>	<b>44.8%</b>
<b>SITE S.D.</b>		<b>25.5%</b>	<b>26.9%</b>	<b>22.6%</b>	<b>24.2%</b>	<b>23.5%</b>	<b>22.3%</b>
<b>VETERAN AVERAGE</b>		<b>60.6%</b>	<b>59.0%</b>	<b>59.8%</b>	<b>47.7%</b>	<b>46.7%</b>	<b>47.2%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 28. Psychiatric Symptomatology by Site for FY04 and FY05 †**

VISN	SITE	ASI INDEX FOR PSYCHIATRIC PROBLEMS			SUICIDE ATTEMPT IN LIFETIME		
		FY04	FY05	FY04-05	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	0.22	0.24	0.23	33.3%	41.1%	36.7%
1	Boston Women	0.31	0.50	0.42	40.0%	42.9%	41.7%
1	Boston, MA	0.14	0.04	0.09	21.1%	22.7%	22.0%
1	Northampton, MA	0.38	0.36	0.37	36.8%	20.8%	27.9%
2	Albany, NY	0.17	0.13	0.15	37.5%	9.1%	23.9%
3	Lyons, NJ	0.04	0.02	0.03	20.0%	15.4%	17.9%
4	Lebanon, PA	0.21	0.18	0.19	23.8%	15.4%	19.8%
4	Pittsburgh, PA	0.27	0.11	0.21	27.8%	16.7%	23.3%
5	Perry Point, MD	0.36	0.20	0.27	55.6%	39.0%	46.8%
6	Hampton, VA	0.15	0.17	0.16	17.5%	38.1%	28.0%
7	Atlanta, GA	0.19	0.12	0.14	25.0%	7.7%	14.3%
7	Birmingham, AL	0.13	0.27	0.19	38.5%	27.3%	33.3%
7	Tuscaloosa, AL		0.31	0.31		53.3%	53.3%
8	Gainesville, FL	0.05	0.14	0.09	0.0%	12.5%	5.6%
10	Cleveland, OH	0.19	0.05	0.11	23.4%	19.0%	21.0%
11	Battle Creek, MI	0.34	0.34	0.34	24.0%	33.3%	28.3%
11	Danville, IL	0.46	0.24	0.38	50.0%	0.0%	33.3%
12	Milwaukee, WI	0.20	0.41	0.29	20.0%	44.4%	31.6%
12	North Chicago, IL	0.04	0.05	0.05	0.0%	0.0%	0.0%
12	Tomah, WI	0.47	0.39	0.42	23.1%	50.0%	39.4%
15	Kansas City, MO	0.28	0.29	0.28	22.6%	28.6%	25.0%
15	Topeka, KS	0.29	0.37	0.33	35.0%	43.8%	38.9%
16	Little Rock, AK	0.29	0.28	0.29	20.5%	27.9%	24.1%
16	Oklahoma City, OK	0.27	0.27	0.27	28.6%	34.6%	31.1%
17	Dallas, TX	0.15	0.24	0.19	25.0%	40.0%	32.5%
20	American Lake, WA	0.15	0.19	0.17	26.8%	19.0%	22.9%
21	Palo Alto, CA	0.16	0.08	0.12	15.4%	10.0%	13.0%
21	San Francisco, CA	0.18	0.14	0.16	44.4%	8.3%	23.8%
23	Fort Meade, SD	0.15	0.20	0.17	44.8%	31.3%	40.0%
23	Hot Springs, SD	0.25	0.24	0.25	30.0%	23.1%	26.1%
<b>SITE AVERAGE</b>		<b>0.22</b>	<b>0.22</b>	<b>0.22</b>	<b>27.9%</b>	<b>25.8%</b>	<b>27.5%</b>
<b>SITE S.D.</b>		<b>0.11</b>	<b>0.12</b>	<b>0.11</b>	<b>12.7%</b>	<b>14.8%</b>	<b>11.5%</b>
<b>VETERAN AVERAGE</b>		<b>0.22</b>	<b>0.21</b>	<b>0.22</b>	<b>28.1%</b>	<b>27.4%</b>	<b>27.8%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 29a. Clinical Psychiatric Diagnoses by Site for FY04 and FY05 †**

VISN	SITE	Alcohol Abuse/ Dependency			Drug Abuse/ Dependency			Personality Disorder			PTSD			Non-PTSD Anxiety Disorder		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	91.7%	92.7%	92.1%	69.0%	60.7%	65.4%	12.5%	12.5%	12.5%	36.1%	51.8%	43.0%	30.6%	26.8%	28.9%
1	Boston Women	60.0%	42.9%	50.0%	60.0%	57.1%	58.3%	0.0%	57.1%	33.3%	40.0%	85.7%	66.7%	20.0%	14.3%	16.7%
1	Boston, MA	73.7%	90.9%	82.9%	63.2%	63.6%	63.4%	10.5%	22.7%	17.1%	21.1%	18.2%	19.5%	5.3%	9.1%	7.3%
1	Northampton, MA	100.0%	95.8%	97.6%	68.4%	75.0%	72.1%	0.0%	0.0%	0.0%	16.7%	16.7%	16.7%	0.0%	25.0%	14.3%
2	Albany, NY	88.0%	86.4%	87.2%	76.0%	72.7%	74.5%	8.0%	0.0%	4.3%	24.0%	22.7%	23.4%	20.0%	22.7%	21.3%
3	Lyons, NJ	86.7%	46.2%	67.9%	93.3%	92.3%	92.9%	0.0%	0.0%	0.0%	13.3%	0.0%	7.1%	0.0%	0.0%	0.0%
4	Lebanon, PA	81.0%	84.6%	82.7%	81.4%	61.5%	72.0%	7.0%	2.6%	4.9%	9.5%	12.8%	11.1%	14.0%	7.7%	11.0%
4	Pittsburgh, PA	72.2%	91.7%	80.0%	66.7%	58.3%	63.3%	11.1%	0.0%	6.7%	16.7%	8.3%	13.3%	22.2%	0.0%	13.3%
5	Perry Point, MD	77.8%	64.3%	70.5%	61.1%	64.3%	62.8%	11.1%	7.1%	9.0%	27.8%	19.0%	23.1%	8.8%	9.5%	9.2%
6	Hampton, VA	95.0%	76.2%	85.4%	77.5%	85.7%	81.7%	15.0%	16.7%	15.9%	7.5%	2.4%	4.9%	0.0%	0.0%	0.0%
7	Atlanta, GA	100.0%	53.8%	71.4%	87.5%	69.2%	76.2%	0.0%	0.0%	0.0%	0.0%	7.7%	4.8%	12.5%	0.0%	5.0%
7	Birmingham, AL	84.6%	72.7%	79.2%	76.9%	63.6%	70.8%	0.0%	0.0%	0.0%	7.7%	27.3%	16.7%	0.0%	9.1%	4.2%
7	Tuscaloosa, AL		80.0%	80.0%		73.3%	73.3%		20.0%	20.0%		20.0%	20.0%		13.3%	13.3%
8	Gainesville, FL	90.9%	81.8%	86.4%	63.6%	54.5%	59.1%	0.0%	0.0%	0.0%	9.1%	18.2%	13.6%	0.0%	18.2%	9.1%
10	Cleveland, OH	87.2%	82.8%	84.8%	87.2%	67.2%	76.2%	44.7%	43.1%	43.8%	2.1%	0.0%	1.0%	8.5%	1.7%	4.8%
11	Battle Creek, MI	84.0%	85.7%	84.8%	84.0%	57.1%	71.7%	0.0%	4.8%	2.2%	4.0%	4.8%	4.3%	0.0%	9.5%	4.3%
11	Danville, IL	90.0%	100.0%	92.9%	40.0%	40.0%	40.0%	50.0%	40.0%	46.7%	0.0%	0.0%	0.0%	11.1%	20.0%	14.3%
12	Milwaukee, WI	90.0%	100.0%	94.7%	70.0%	88.9%	78.9%	60.0%	66.7%	63.2%	10.0%	22.2%	15.8%	20.0%	11.1%	15.8%
12	North Chicago, IL	84.2%	70.6%	77.8%	84.2%	88.2%	86.1%	94.7%	100.0%	97.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Tomah, WI	100.0%	95.0%	97.0%	53.8%	65.0%	60.6%	15.4%	20.0%	18.2%	30.8%	10.0%	18.2%	46.2%	50.0%	48.5%
15	Kansas City, MO	77.4%	84.2%	80.0%	83.9%	94.7%	88.0%	0.0%	9.5%	3.8%	0.0%	5.3%	2.0%	3.2%	0.0%	2.0%
15	Topeka, KS	90.0%	100.0%	94.4%	42.1%	43.8%	42.9%	30.0%	0.0%	16.7%	5.3%	0.0%	2.9%	21.1%	18.8%	20.0%
16	Little Rock, AK	90.9%	72.1%	81.6%	68.2%	76.7%	72.4%	0.0%	11.6%	5.7%	0.0%	11.6%	5.7%	2.3%	7.0%	4.6%
16	Oklahoma City, OK	88.9%	96.3%	92.1%	63.9%	70.4%	66.7%	13.9%	7.4%	11.1%	8.3%	3.7%	6.3%	13.9%	11.1%	12.7%
17	Dallas, TX	55.0%	85.0%	70.0%	75.0%	75.0%	75.0%	5.0%	0.0%	2.5%	5.0%	20.0%	12.5%	10.0%	5.0%	7.5%
20	American Lake, WA	63.4%	66.7%	65.1%	56.1%	45.2%	50.6%	4.9%	2.4%	3.6%	14.6%	14.3%	14.5%	4.9%	4.9%	4.9%
21	Palo Alto, CA	53.8%	90.0%	69.6%	92.3%	70.0%	82.6%	92.3%	90.0%	91.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
21	San Francisco, CA	66.7%	53.8%	59.1%	44.4%	69.2%	59.1%	22.2%	7.7%	13.6%	11.1%	15.4%	13.6%	33.3%	23.1%	27.3%
23	Fort Meade, SD	93.1%	81.3%	88.9%	41.4%	62.5%	48.9%	17.2%	25.0%	20.0%	13.8%	13.3%	13.6%	44.8%	25.0%	37.8%
23	Hot Springs, SD	100.0%	92.9%	95.8%	20.0%	14.3%	16.7%	0.0%	7.1%	4.2%	50.0%	50.0%	50.0%	30.0%	38.5%	34.8%
<b>SITE AVERAGE</b>		<b>83.3%</b>	<b>80.5%</b>	<b>81.4%</b>	<b>67.3%</b>	<b>66.0%</b>	<b>66.7%</b>	<b>18.1%</b>	<b>19.1%</b>	<b>18.9%</b>	<b>13.3%</b>	<b>16.0%</b>	<b>14.8%</b>	<b>13.2%</b>	<b>12.7%</b>	<b>13.1%</b>
<b>SITE S.D.</b>		<b>13.3%</b>	<b>15.9%</b>	<b>11.8%</b>	<b>17.7%</b>	<b>16.7%</b>	<b>15.8%</b>	<b>26.1%</b>	<b>27.0%</b>	<b>25.5%</b>	<b>13.1%</b>	<b>18.5%</b>	<b>15.1%</b>	<b>13.6%</b>	<b>12.3%</b>	<b>12.1%</b>
<b>VETERAN AVERAGE</b>		<b>84.1%</b>	<b>80.8%</b>	<b>82.5%</b>	<b>69.4%</b>	<b>66.7%</b>	<b>68.1%</b>	<b>16.1%</b>	<b>16.2%</b>	<b>16.1%</b>	<b>13.3%</b>	<b>15.5%</b>	<b>14.4%</b>	<b>12.9%</b>	<b>11.8%</b>	<b>12.4%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 29b. Clinical Psychiatric Diagnoses by Site for FY04 and FY05 †**

VISN	SITE	Adjustment Disorder			Affective Disorder			Bipolar Disorder			Schizophrenia			Other Psychotic Disorder		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	2.8%	0.0%	1.6%	59.7%	57.1%	58.6%	19.4%	14.3%	17.2%	5.6%	0.0%	3.1%	4.2%	1.8%	3.1%
1	Boston Women	20.0%	0.0%	8.3%	40.0%	42.9%	41.7%	40.0%	42.9%	41.7%	0.0%	0.0%	0.0%	40.0%	14.3%	25.0%
1	Boston, MA	0.0%	4.5%	2.4%	52.6%	27.3%	39.0%	5.3%	4.5%	4.9%	5.3%	0.0%	2.4%	0.0%	0.0%	0.0%
1	Northampton, MA	5.9%	0.0%	2.4%	27.8%	25.0%	26.2%	10.5%	0.0%	4.8%	0.0%	0.0%	0.0%	5.6%	0.0%	2.4%
2	Albany, NY	0.0%	4.5%	2.1%	20.0%	22.7%	21.3%	8.0%	22.7%	14.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
3	Lyons, NJ	0.0%	7.7%	3.6%	0.0%	15.4%	7.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	Lebanon, PA	2.4%	2.6%	2.5%	19.0%	21.1%	20.0%	9.5%	12.8%	11.1%	2.4%	0.0%	1.2%	0.0%	2.6%	1.3%
4	Pittsburgh, PA	11.1%	0.0%	6.7%	50.0%	25.0%	40.0%	5.6%	8.3%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
5	Perry Point, MD	5.6%	0.0%	2.6%	52.8%	45.2%	48.7%	27.8%	16.7%	21.8%	5.6%	0.0%	2.6%	5.6%	9.5%	7.7%
6	Hampton, VA	7.5%	2.4%	4.9%	25.0%	45.2%	35.4%	5.0%	7.1%	6.1%	5.0%	0.0%	2.4%	2.6%	4.8%	3.7%
7	Atlanta, GA	0.0%	7.7%	4.8%	0.0%	7.7%	4.8%	25.0%	7.7%	14.3%	0.0%	0.0%	0.0%	0.0%	7.7%	4.8%
7	Birmingham, AL	0.0%	0.0%	0.0%	23.1%	9.1%	16.7%	7.7%	0.0%	4.2%	7.7%	18.2%	12.5%	0.0%	0.0%	0.0%
7	Tuscaloosa, AL	0.0%	0.0%	0.0%		73.3%	73.3%		13.3%	13.3%		6.7%	6.7%		0.0%	0.0%
8	Gainesville, FL	0.0%	0.0%	0.0%	18.2%	18.2%	18.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
10	Cleveland, OH	0.0%	0.0%	0.0%	8.5%	25.9%	18.1%	0.0%	1.7%	1.0%	0.0%	0.0%	0.0%	2.1%	1.7%	1.9%
11	Battle Creek, MI	0.0%	0.0%	0.0%	0.0%	28.6%	13.0%	4.0%	4.8%	4.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
11	Danville, IL	0.0%	40.0%	13.3%	50.0%	20.0%	40.0%	20.0%	20.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Milwaukee, WI	10.0%	0.0%	5.6%	50.0%	44.4%	47.4%	10.0%	22.2%	15.8%	10.0%	0.0%	5.3%	20.0%	22.2%	21.1%
12	North Chicago, IL	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Tomah, WI	7.7%	15.0%	12.1%	30.8%	40.0%	36.4%	15.4%	5.0%	9.1%	0.0%	5.0%	3.0%	7.7%	10.0%	9.1%
15	Kansas City, MO	0.0%	0.0%	0.0%	38.7%	36.8%	38.0%	3.2%	5.3%	4.0%	0.0%	0.0%	0.0%	0.0%	5.3%	2.0%
15	Topeka, KS	5.3%	0.0%	2.9%	10.0%	18.8%	13.9%	21.1%	37.5%	28.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
16	Little Rock, AK	11.4%	14.3%	12.8%	2.3%	18.6%	10.3%	2.3%	2.3%	2.3%	0.0%	4.7%	2.3%	0.0%	2.4%	1.2%
16	Oklahoma City, OK	8.3%	0.0%	4.8%	25.0%	33.3%	28.6%	2.8%	11.1%	6.3%	0.0%	11.1%	4.8%	0.0%	3.7%	1.6%
17	Dallas, TX	0.0%	5.0%	2.5%	20.0%	30.0%	25.0%	30.0%	25.0%	27.5%	5.0%	5.0%	5.0%	0.0%	10.0%	5.0%
20	American Lake, WA	0.0%	9.5%	4.8%	56.1%	64.3%	60.2%	7.3%	2.4%	4.8%	2.4%	0.0%	1.2%	0.0%	4.8%	2.4%
21	Palo Alto, CA	7.7%	0.0%	4.3%	30.8%	10.0%	21.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
21	San Francisco, CA	0.0%	0.0%	0.0%	11.1%	0.0%	4.5%	11.1%	15.4%	13.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
23	Fort Meade, SD	13.8%	12.5%	13.3%	20.7%	31.3%	24.4%	13.8%	18.8%	15.6%	6.9%	0.0%	4.4%	3.4%	6.3%	4.4%
23	Hot Springs, SD	0.0%	14.3%	8.3%	30.0%	64.3%	50.0%	0.0%	14.3%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>SITE AVERAGE</b>		<b>4.1%</b>	<b>4.7%</b>	<b>4.2%</b>	<b>26.6%</b>	<b>30.0%</b>	<b>29.4%</b>	<b>10.5%</b>	<b>11.2%</b>	<b>10.7%</b>	<b>1.9%</b>	<b>1.7%</b>	<b>1.9%</b>	<b>3.1%</b>	<b>3.6%</b>	<b>3.2%</b>
<b>SITE S.D.</b>		<b>5.4%</b>	<b>8.4%</b>	<b>4.2%</b>	<b>18.8%</b>	<b>18.6%</b>	<b>18.2%</b>	<b>10.5%</b>	<b>11.1%</b>	<b>9.9%</b>	<b>3.0%</b>	<b>4.1%</b>	<b>2.8%</b>	<b>8.2%</b>	<b>5.3%</b>	<b>5.9%</b>
<b>VETERAN AVERAGE</b>		<b>4.0%</b>	<b>3.9%</b>	<b>3.9%</b>	<b>28.5%</b>	<b>33.5%</b>	<b>30.9%</b>	<b>9.7%</b>	<b>9.7%</b>	<b>9.7%</b>	<b>2.3%</b>	<b>1.5%</b>	<b>1.9%</b>	<b>2.0%</b>	<b>3.4%</b>	<b>2.7%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 30. Summary of Clinical Psychiatric Diagnoses by Site for FY04 and FY05 †**

VISN	SITE	ANY PSYCHIATRIC DISORDER			ANY SUBSTANCE ABUSE/DEPENDENCY DISORDER			SERIOUS MENTAL ILLNESS ††			DUALY DIAGNOSED †††		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	100.0%	100.0%	100.0%	94.4%	94.6%	94.5%	79.2%	83.9%	81.3%	75.0%	80.4%	77.3%
1	Boston Women	100.0%	100.0%	100.0%	80.0%	71.4%	75.0%	80.0%	100.0%	91.7%	60.0%	71.4%	66.7%
1	Boston, MA	100.0%	100.0%	100.0%	100.0%	95.5%	97.6%	63.2%	40.9%	51.2%	63.2%	40.9%	51.2%
1	Northampton, MA	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	47.4%	50.0%	48.8%	47.4%	50.0%	48.8%
2	Albany, NY	100.0%	100.0%	100.0%	100.0%	90.9%	95.7%	64.0%	54.5%	59.6%	64.0%	50.0%	57.4%
3	Lyons, NJ	100.0%	100.0%	100.0%	100.0%	92.3%	96.4%	13.3%	15.4%	14.3%	13.3%	7.7%	10.7%
4	Lebanon, PA	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	45.2%	50.0%	47.5%	44.2%	48.7%	46.3%
4	Pittsburgh, PA	100.0%	100.0%	100.0%	94.4%	100.0%	96.7%	77.8%	41.7%	63.3%	72.2%	41.7%	60.0%
5	Perry Point, MD	100.0%	100.0%	100.0%	86.1%	88.1%	87.2%	88.9%	69.0%	78.2%	75.0%	57.1%	65.4%
6	Hampton, VA	100.0%	100.0%	100.0%	100.0%	97.6%	98.8%	38.5%	54.8%	46.9%	37.5%	52.4%	45.1%
7	Atlanta, GA	100.0%	92.3%	95.2%	100.0%	84.6%	90.5%	37.5%	25.0%	30.0%	37.5%	15.4%	23.8%
7	Birmingham, AL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	38.5%	36.4%	37.5%	38.5%	36.4%	37.5%
7	Tuscaloosa, AL		100.0%	100.0%		93.3%	93.3%		93.3%	93.3%		86.7%	86.7%
8	Gainesville, FL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	18.2%	27.3%	22.7%	18.2%	27.3%	22.7%
10	Cleveland, OH	100.0%	98.3%	99.0%	97.9%	96.6%	97.1%	21.3%	31.0%	26.7%	21.3%	29.3%	25.7%
11	Battle Creek, MI	100.0%	100.0%	100.0%	100.0%	95.2%	97.8%	8.0%	42.9%	23.9%	8.0%	38.1%	21.7%
11	Danville, IL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	77.8%	40.0%	64.3%	70.0%	40.0%	60.0%
12	Milwaukee, WI	100.0%	100.0%	100.0%	90.0%	100.0%	94.7%	80.0%	77.8%	78.9%	70.0%	77.8%	73.7%
12	North Chicago, IL	100.0%	94.1%	97.2%	100.0%	94.1%	97.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	Tomah, WI	100.0%	100.0%	100.0%	100.0%	95.0%	97.0%	84.6%	80.0%	81.8%	84.6%	75.0%	78.8%
15	Kansas City, MO	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	45.2%	42.1%	44.0%	45.2%	38.1%	42.3%
15	Topeka, KS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	50.0%	75.0%	61.1%	50.0%	75.0%	61.1%
16	Little Rock, AK	100.0%	100.0%	100.0%	97.7%	95.3%	96.6%	6.8%	27.9%	17.2%	6.8%	23.3%	14.9%
16	Oklahoma City, OK	100.0%	100.0%	100.0%	97.2%	100.0%	98.4%	36.1%	48.1%	41.3%	33.3%	48.1%	39.7%
17	Dallas, TX	100.0%	100.0%	100.0%	90.0%	85.0%	87.5%	50.0%	65.0%	57.5%	40.0%	55.0%	47.5%
20	American Lake, WA	100.0%	97.6%	98.8%	80.5%	69.0%	74.7%	63.4%	66.7%	65.1%	43.9%	45.2%	44.6%
21	Palo Alto, CA	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	30.8%	10.0%	21.7%	30.8%	10.0%	21.7%
21	San Francisco, CA	100.0%	100.0%	100.0%	66.7%	92.3%	81.8%	66.7%	38.5%	50.0%	33.3%	38.5%	36.4%
23	Fort Meade, SD	100.0%	100.0%	100.0%	100.0%	87.5%	95.6%	62.1%	56.3%	60.0%	62.1%	43.8%	55.6%
23	Hot Springs, SD	100.0%	100.0%	100.0%	100.0%	92.9%	95.8%	70.0%	78.6%	75.0%	70.0%	78.6%	75.0%
<b>SITE AVERAGE</b>		<b>100.0%</b>	<b>99.4%</b>	<b>99.7%</b>	<b>95.7%</b>	<b>93.7%</b>	<b>94.7%</b>	<b>49.8%</b>	<b>50.7%</b>	<b>51.2%</b>	<b>45.4%</b>	<b>46.1%</b>	<b>46.6%</b>
<b>SITE S.D.</b>		<b>0.0%</b>	<b>1.8%</b>	<b>1.0%</b>	<b>8.1%</b>	<b>7.9%</b>	<b>6.9%</b>	<b>25.8%</b>	<b>24.6%</b>	<b>24.3%</b>	<b>23.2%</b>	<b>22.6%</b>	<b>22.1%</b>
<b>VETERAN AVERAGE</b>		<b>100.0%</b>	<b>99.4%</b>	<b>99.7%</b>	<b>96.0%</b>	<b>93.4%</b>	<b>94.7%</b>	<b>48.6%</b>	<b>52.1%</b>	<b>50.3%</b>	<b>44.8%</b>	<b>47.1%</b>	<b>45.9%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

†† Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia, other psychotic disorder, affective disorder, bipolar disorder, PTSD and other anxiety disorders.

††† Dually diagnosed is defined as having a substance abuse/dependency disorder and a serious psychiatric disorder.

**Table 31. Lifetime Hospitalization History (Self-reported) by Site for FY04 and FY05 †**

VISN	SITE	PAST HOSPITALIZATION FOR ALCOHOL PROBLEMS			PAST HOSPITALIZATION FOR DRUG PROBLEMS			PAST PSYCHIATRIC HOSPITALIZATION FOR EMOTIONAL PROBLEMS			PAST HOSPITALIZATION FOR MEDICAL PROBLEMS		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	84.7%	87.5%	85.9%	63.9%	55.4%	60.2%	61.1%	54.5%	58.3%	77.8%	73.2%	75.8%
1	Boston Women	60.0%	14.3%	33.3%	60.0%	14.3%	33.3%	80.0%	85.7%	83.3%	60.0%	85.7%	75.0%
1	Boston, MA	72.2%	100.0%	87.5%	66.7%	63.6%	65.0%	22.2%	13.6%	17.5%	72.2%	57.1%	64.1%
1	Northampton, MA	84.2%	83.3%	83.7%	73.7%	62.5%	67.4%	36.8%	16.7%	25.6%	84.2%	83.3%	83.7%
2	Albany, NY	76.0%	77.3%	76.6%	64.0%	63.6%	63.8%	24.0%	27.3%	25.5%	60.0%	50.0%	55.3%
3	Lyons, NJ	40.0%	23.1%	32.1%	66.7%	84.6%	75.0%	40.0%	16.7%	29.6%	46.7%	46.2%	46.4%
4	Lebanon, PA	83.3%	84.6%	84.0%	72.1%	64.1%	68.3%	30.2%	18.4%	24.7%	46.5%	35.9%	41.5%
4	Pittsburgh, PA	88.9%	91.7%	90.0%	66.7%	66.7%	66.7%	66.7%	41.7%	56.7%	72.2%	33.3%	56.7%
5	Perry Point, MD	72.2%	57.1%	64.1%	52.8%	66.7%	60.3%	72.2%	50.0%	60.3%	72.2%	45.2%	57.7%
6	Hampton, VA	85.0%	85.7%	85.4%	82.5%	83.3%	82.9%	42.5%	61.9%	52.4%	87.5%	83.3%	85.4%
7	Atlanta, GA	75.0%	15.4%	38.1%	62.5%	38.5%	47.6%	0.0%	23.1%	14.3%	37.5%	61.5%	52.4%
7	Birmingham, AL	53.8%	54.5%	54.2%	53.8%	45.5%	50.0%	30.8%	36.4%	33.3%	69.2%	54.5%	62.5%
7	Tuscaloosa, AL		73.3%	73.3%		40.0%	40.0%		66.7%	66.7%		53.3%	53.3%
8	Gainesville, FL	90.9%	90.9%	90.9%	63.6%	63.6%	63.6%	0.0%	27.3%	13.6%	0.0%	0.0%	0.0%
10	Cleveland, OH	85.1%	70.7%	77.1%	66.0%	60.3%	62.9%	25.5%	17.2%	21.0%	66.0%	25.9%	43.8%
11	Battle Creek, MI	84.0%	76.2%	80.4%	92.0%	57.1%	76.1%	20.0%	33.3%	26.1%	72.0%	81.0%	76.1%
11	Danville, IL	80.0%	60.0%	73.3%	20.0%	20.0%	20.0%	60.0%	40.0%	53.3%	80.0%	60.0%	73.3%
12	Milwaukee, WI	70.0%	88.9%	78.9%	70.0%	100.0%	84.2%	50.0%	77.8%	63.2%	60.0%	55.6%	57.9%
12	North Chicago, IL	89.5%	76.5%	83.3%	84.2%	82.4%	83.3%	0.0%	0.0%	0.0%	31.6%	29.4%	30.6%
12	Tomah, WI	100.0%	90.0%	93.9%	46.2%	55.0%	51.5%	53.8%	55.0%	54.5%	61.5%	70.0%	66.7%
15	Kansas City, MO	64.5%	71.4%	67.3%	67.7%	66.7%	67.3%	38.7%	42.9%	40.4%	45.2%	66.7%	53.8%
15	Topeka, KS	85.0%	87.5%	86.1%	30.0%	43.8%	36.1%	40.0%	31.3%	36.1%	45.0%	81.3%	61.1%
16	Little Rock, AK	90.9%	79.1%	85.1%	72.7%	74.4%	73.6%	18.2%	32.6%	25.3%	81.8%	60.5%	71.3%
16	Oklahoma City, OK	66.7%	85.2%	74.6%	38.9%	59.3%	47.6%	30.6%	44.4%	36.5%	75.0%	77.8%	76.2%
17	Dallas, TX	35.0%	40.0%	37.5%	45.0%	40.0%	42.5%	30.0%	45.0%	37.5%	40.0%	70.0%	55.0%
20	American Lake, WA	58.5%	38.1%	48.2%	41.5%	31.0%	36.1%	22.0%	33.3%	27.7%	70.7%	54.8%	62.7%
21	Palo Alto, CA	69.2%	70.0%	69.6%	92.3%	80.0%	87.0%	30.8%	10.0%	21.7%	69.2%	40.0%	56.5%
21	San Francisco, CA	77.8%	30.8%	50.0%	33.3%	30.8%	31.8%	33.3%	23.1%	27.3%	55.6%	46.2%	50.0%
23	Fort Meade, SD	65.5%	43.8%	57.8%	31.0%	25.0%	28.9%	35.7%	31.3%	34.1%	58.6%	43.8%	53.3%
23	Hot Springs, SD	100.0%	78.6%	87.5%	10.0%	35.7%	25.0%	50.0%	57.1%	54.2%	40.0%	64.3%	54.2%
<b>SITE AVERAGE</b>		<b>75.5%</b>	<b>67.5%</b>	<b>71.0%</b>	<b>58.3%</b>	<b>55.8%</b>	<b>56.6%</b>	<b>36.0%</b>	<b>37.1%</b>	<b>37.4%</b>	<b>59.9%</b>	<b>56.3%</b>	<b>58.4%</b>
<b>SITE S.D.</b>		<b>15.7%</b>	<b>24.3%</b>	<b>18.6%</b>	<b>20.5%</b>	<b>20.8%</b>	<b>19.1%</b>	<b>20.2%</b>	<b>20.2%</b>	<b>19.0%</b>	<b>19.1%</b>	<b>19.9%</b>	<b>16.8%</b>
<b>VETERAN AVERAGE</b>		<b>76.5%</b>	<b>70.9%</b>	<b>73.8%</b>	<b>60.6%</b>	<b>58.4%</b>	<b>59.5%</b>	<b>36.3%</b>	<b>36.4%</b>	<b>36.4%</b>	<b>64.4%</b>	<b>56.8%</b>	<b>60.7%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 32a. Number of Outpatient Visits Past 3 Months (Self-reported) by Site for FY04 and FY05 †**

VISN	SITE	Substance Abuse Visits (VA and Non-VA)			Psychiatric Visits (VA and Non-VA)			Medical Visits (VA and Non-VA)		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	3.5	5.6	4.4	9.7	10.1	9.9	4.3	3.5	4.0
1	Boston Women	20.8	1.7	9.7	10.4	16.6	14.0	5.4	3.9	4.5
1	Boston, MA	0.7	0.8	0.8	0.6	0.0	0.3	0.3	0.5	0.4
1	Northampton, MA	11.2	10.1	10.6	10.1	10.1	10.1	0.9	0.6	0.8
2	Albany, NY	28.8	15.3	22.5	2.8	1.7	2.3	2.4	2.0	2.2
3	Lyons, NJ	11.2	8.9	10.1	0.4	0.2	0.3	0.8	2.8	1.8
4	Lebanon, PA	1.0	0.9	0.9	0.4	0.8	0.6	0.2	0.2	0.2
4	Pittsburgh, PA	0.0	0.0	0.0	0.2	0.0	0.1	0.1	0.0	0.0
5	Perry Point, MD	3.8	1.2	2.4	3.1	0.1	1.5	0.6	0.5	0.5
6	Hampton, VA	0.0	0.1	0.0	2.0	2.9	2.5	0.9	0.5	0.7
7	Atlanta, GA	32.0	13.0	20.6	0.3	2.5	1.6	0.6	1.7	1.3
7	Birmingham, AL	15.0	12.2	13.7	0.3	0.2	0.3	3.1	0.1	1.7
7	Tuscaloosa, AL		1.0	1.0		2.8	2.8		2.2	2.2
8	Gainesville, FL	2.0	1.4	1.7	0.4	0.5	0.5	0.0	0.0	0.0
10	Cleveland, OH	9.2	8.5	8.8	4.0	0.8	2.2	0.5	2.0	1.4
11	Battle Creek, MI	0.5	0.8	0.6	0.5	0.7	0.6	0.1	0.5	0.3
11	Danville, IL	15.5	5.8	12.2	1.5	1.7	1.5	1.1	1.7	1.3
12	Milwaukee, WI	2.5	1.8	2.2	0.6	1.2	0.9	1.7	3.6	2.6
12	North Chicago, IL	0.6	0.2	0.4	0.0	0.0	0.0	0.1	0.3	0.2
12	Tomah, WI	2.0	3.6	2.9	1.8	1.6	1.7	2.8	3.3	3.1
15	Kansas City, MO	1.8	1.0	1.5	1.3	0.4	0.9	0.6	0.7	0.7
15	Topeka, KS	3.9	9.8	6.5	1.7	1.8	1.7	1.6	1.1	1.4
16	Little Rock, AK	0.3	3.2	1.7	0.3	0.5	0.4	0.7	1.0	0.8
16	Oklahoma City, OK	15.2	13.5	14.4	0.8	1.3	1.0	0.9	0.9	0.9
17	Dallas, TX	2.3	1.1	1.7	1.6	2.2	1.9	1.5	2.7	2.1
20	American Lake, WA	2.4	3.7	3.0	0.5	0.5	0.5	1.1	1.3	1.2
21	Palo Alto, CA	4.5	0.0	2.6	0.0	0.0	0.0	0.3	0.0	0.2
21	San Francisco, CA	9.1	18.7	14.8	6.8	1.7	3.8	1.1	2.0	1.6
23	Fort Meade, SD	10.9	16.3	12.8	3.3	5.2	4.0	1.2	0.6	1.0
23	Hot Springs, SD	2.7	35.3	21.7	1.0	5.3	3.5	1.3	2.7	2.1
<b>SITE AVERAGE</b>		<b>7.4</b>	<b>6.5</b>	<b>6.9</b>	<b>2.3</b>	<b>2.5</b>	<b>2.4</b>	<b>1.2</b>	<b>1.4</b>	<b>1.4</b>
<b>SITE S.D.</b>		<b>8.6</b>	<b>7.9</b>	<b>7.0</b>	<b>3.1</b>	<b>3.7</b>	<b>3.3</b>	<b>1.3</b>	<b>1.2</b>	<b>1.1</b>
<b>VETERAN AVERAGE</b>		<b>5.9</b>	<b>5.8</b>	<b>5.8</b>	<b>2.6</b>	<b>2.4</b>	<b>2.5</b>	<b>1.3</b>	<b>1.4</b>	<b>1.3</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 32b. Number of Outpatient Visits Past 3 Months (Self-reported) by Site for FY04 and FY05 †**

VISN	SITE	VA Visits			NonVA Visits			VA/NonVA Visits			AA/NA Meetings Attended		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	15.9	19.0	17.3	1.6	0.2	1.0	17.5	19.2	18.2	31.9	31.6	31.8
1	Boston Women	36.5	19.9	26.8	0.1	2.4	1.5	36.6	22.3	28.3	36.0	10.9	21.3
1	Boston, MA	1.1	0.7	0.9	0.5	0.6	0.5	1.6	1.3	1.4	1.0	3.3	2.2
1	Northampton, MA	20.1	19.0	19.5	2.0	1.8	1.9	22.1	20.9	21.4	21.3	17.6	19.3
2	Albany, NY	29.5	18.1	24.2	4.5	0.9	2.9	34.0	19.1	27.0	36.8	37.5	37.1
3	Lyons, NJ	12.4	11.9	12.2	0.0	0.0	0.0	12.4	11.9	12.2	48.9	42.6	46.0
4	Lebanon, PA	1.1	1.6	1.3	0.5	0.3	0.4	1.6	1.9	1.7	13.2	13.1	13.1
4	Pittsburgh, PA	0.3	0.0	0.2	0.0	0.0	0.0	0.3	0.0	0.2	29.4	18.4	25.0
5	Perry Point, MD	3.5	1.5	2.4	4.0	0.4	2.1	7.5	1.9	4.5	4.3	4.2	4.2
6	Hampton, VA	2.9	3.4	3.1	0.1	0.1	0.1	2.9	3.5	3.2	48.1	48.2	48.1
7	Atlanta, GA	18.0	10.9	13.6	14.8	5.4	9.2	32.8	15.9	22.4	35.9	24.0	28.5
7	Birmingham, AL	8.3	12.5	10.2	10.1	0.0	5.5	18.4	12.5	15.7	15.3	11.8	13.7
7	Tuscaloosa, AL		5.8	5.8		0.2	0.2		6.0	6.0		13.2	13.2
8	Gainesville, FL	1.6	2.0	1.8	0.7	0.0	0.4	2.4	2.0	2.2	7.5	2.9	5.2
10	Cleveland, OH	11.3	11.3	11.3	2.4	0.0	1.1	13.7	11.4	12.4	18.1	25.8	22.4
11	Battle Creek, MI	0.4	0.8	0.6	0.7	1.1	0.9	1.2	1.9	1.5	8.6	9.1	8.9
11	Danville, IL	17.7	9.1	14.8	0.3	0.1	0.2	18.0	9.2	15.0	4.6	1.1	3.4
12	Milwaukee, WI	4.8	6.2	5.5	0.0	0.3	0.1	4.8	6.5	5.6	31.9	22.6	27.4
12	North Chicago, IL	0.7	0.5	0.6	0.0	0.0	0.0	0.7	0.5	0.6	0.8	0.4	0.6
12	Tomah, WI	5.5	6.6	6.1	1.1	2.0	1.6	6.6	8.5	7.8	28.7	16.2	21.1
15	Kansas City, MO	3.2	2.0	2.7	0.6	0.0	0.3	3.7	2.0	3.1	3.6	4.4	3.9
15	Topeka, KS	7.1	11.3	9.0	0.1	1.4	0.6	7.1	12.7	9.6	14.9	24.8	19.3
16	Little Rock, AK	1.2	3.5	2.3	0.1	1.3	0.7	1.3	4.7	3.0	1.9	3.8	2.8
16	Oklahoma City, OK	15.9	15.6	15.8	1.0	0.0	0.6	16.9	15.6	16.4	14.7	11.5	13.4
17	Dallas, TX	4.8	6.0	5.4	0.5	0.0	0.3	5.3	6.0	5.7	14.7	12.1	13.4
20	American Lake, WA	3.8	4.9	4.4	0.1	0.6	0.4	3.9	5.6	4.8	5.6	8.1	6.9
21	Palo Alto, CA	4.9	0.0	2.8	0.0	0.0	0.0	4.9	0.0	2.8	27.2	24.5	26.0
21	San Francisco, CA	16.8	15.8	16.2	0.2	6.7	4.0	16.9	22.5	20.2	20.1	17.1	18.3
23	Fort Meade, SD	15.3	21.8	17.6	0.1	0.2	0.1	15.4	22.0	17.8	16.8	20.7	18.2
23	Hot Springs, SD	4.8	40.5	25.6	0.2	2.9	1.7	4.9	43.4	27.3	20.4	25.2	23.2
<b>SITE AVERAGE</b>		<b>9.3</b>	<b>9.4</b>	<b>9.3</b>	<b>1.6</b>	<b>1.0</b>	<b>1.3</b>	<b>10.9</b>	<b>10.4</b>	<b>10.6</b>	<b>19.4</b>	<b>16.9</b>	<b>17.9</b>
<b>SITE S.D.</b>		<b>9.1</b>	<b>9.0</b>	<b>8.1</b>	<b>3.3</b>	<b>1.6</b>	<b>2.0</b>	<b>10.4</b>	<b>9.8</b>	<b>8.9</b>	<b>13.9</b>	<b>12.2</b>	<b>12.4</b>
<b>VETERAN AVERAGE</b>		<b>8.4</b>	<b>8.9</b>	<b>8.6</b>	<b>1.3</b>	<b>0.7</b>	<b>1.0</b>	<b>9.8</b>	<b>9.6</b>	<b>9.7</b>	<b>18.4</b>	<b>18.0</b>	<b>18.2</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 33. Social Adjustment by Site for FY04 and FY05 †**

VISN	SITE	SOCIAL NETWORK SCALE ††			SOCIAL CONTACT SCALE ††		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	9.7	10.1	9.9	9.6	11.5	10.4
1	Boston Women	9.2	6.7	7.8	11.0	8.4	9.5
1	Boston, MA	7.2	8.1	7.7	9.2	9.8	9.5
1	Northampton, MA	8.3	12.8	10.8	9.1	11.8	10.7
2	Albany, NY	10.0	8.9	9.5	7.9	8.7	8.3
3	Lyons, NJ	6.9	4.3	5.7	6.2	6.0	6.1
4	Lebanon, PA	12.1	8.2	10.3	13.8	10.2	12.1
4	Pittsburgh, PA	13.6	13.7	13.6	12.7	13.8	13.2
5	Perry Point, MD	10.3	8.5	9.3	11.4	9.2	10.2
6	Hampton, VA	12.1	13.9	13.0	9.2	10.0	9.6
7	Atlanta, GA	11.9	14.8	13.7	7.8	14.1	11.6
7	Birmingham, AL	15.2	15.9	15.5	19.2	20.2	19.7
7	Tuscaloosa, AL		15.7	15.7		13.8	13.8
8	Gainesville, FL	16.5	12.2	14.3	15.5	10.7	13.2
10	Cleveland, OH	10.8	15.2	13.2	11.8	19.6	16.2
11	Battle Creek, MI	9.9	10.2	10.0	14.6	12.2	13.5
11	Danville, IL	13.4	22.0	16.3	15.8	18.2	16.6
12	Milwaukee, WI	24.9	15.7	20.5	19.0	16.0	17.6
12	North Chicago, IL	12.4	16.7	14.4	12.4	16.6	14.4
12	Tomah, WI	8.6	10.6	9.8	11.5	10.5	10.8
15	Kansas City, MO	13.2	14.0	13.5	12.2	14.6	13.2
15	Topeka, KS	8.1	8.2	8.1	9.9	10.6	10.2
16	Little Rock, AK	10.0	11.3	10.6	9.5	12.8	11.0
16	Oklahoma City, OK	8.4	8.5	8.4	10.4	11.0	10.7
17	Dallas, TX	11.5	12.8	12.1	13.6	13.0	13.3
20	American Lake, WA	11.3	8.8	10.0	10.4	7.6	9.0
21	Palo Alto, CA	22.6	16.4	19.9	15.4	8.8	12.5
21	San Francisco, CA	11.3	14.3	13.1	10.9	13.8	12.6
23	Fort Meade, SD	12.7	9.5	11.6	14.7	11.5	13.6
23	Hot Springs, SD	15.5	16.1	15.9	12.5	13.1	12.8
<b>SITE AVERAGE</b>		<b>12.0</b>	<b>12.1</b>	<b>12.1</b>	<b>12.0</b>	<b>12.3</b>	<b>12.2</b>
<b>SITE S.D.</b>		<b>4.1</b>	<b>3.8</b>	<b>3.5</b>	<b>3.1</b>	<b>3.4</b>	<b>2.9</b>
<b>VETERAN AVERAGE</b>		<b>11.3</b>	<b>11.5</b>	<b>11.4</b>	<b>11.5</b>	<b>12.1</b>	<b>11.8</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and

†† See Appendix A for definition of measure.

**Table 34. Legal Status by Site for FY04 and FY05 †**

VISN	SITE	CURRENTLY ON PROBATION OR PAROLE			VETERAN EVER INCARCERATED		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	22.2%	14.5%	18.9%	76.4%	64.3%	71.1%
1	Boston Women	0.0%	0.0%	0.0%	0.0%	42.9%	25.0%
1	Boston, MA	21.1%	27.3%	24.4%	78.9%	72.7%	75.6%
1	Northampton, MA	10.5%	25.0%	18.6%	47.4%	62.5%	55.8%
2	Albany, NY	4.0%	9.1%	6.4%	64.0%	59.1%	61.7%
3	Lyons, NJ	33.3%	23.1%	28.6%	86.7%	92.3%	89.3%
4	Lebanon, PA	47.6%	44.7%	46.3%	76.7%	76.9%	76.8%
4	Pittsburgh, PA	22.2%	8.3%	16.7%	66.7%	66.7%	66.7%
5	Perry Point, MD	14.3%	29.3%	22.4%	63.9%	66.7%	65.4%
6	Hampton, VA	22.5%	16.7%	19.5%	72.5%	73.8%	73.2%
7	Atlanta, GA	12.5%	46.2%	33.3%	75.0%	100.0%	90.5%
7	Birmingham, AL	9.1%	27.3%	18.2%	84.6%	72.7%	79.2%
7	Tuscaloosa, AL		21.4%	21.4%		86.7%	86.7%
8	Gainesville, FL	0.0%	0.0%	0.0%	36.4%	27.3%	31.8%
10	Cleveland, OH	17.4%	19.0%	18.3%	91.5%	82.8%	86.7%
11	Battle Creek, MI	16.0%	28.6%	21.7%	76.0%	81.0%	78.3%
11	Danville, IL	30.0%	0.0%	20.0%	100.0%	100.0%	100.0%
12	Milwaukee, WI	10.0%	44.4%	26.3%	90.0%	88.9%	89.5%
12	North Chicago, IL	15.8%	17.6%	16.7%	68.4%	58.8%	63.9%
12	Tomah, WI	46.2%	25.0%	33.3%	92.3%	80.0%	84.8%
15	Kansas City, MO	34.5%	38.1%	36.0%	83.9%	95.2%	88.5%
15	Topeka, KS	15.0%	31.3%	22.2%	80.0%	93.8%	86.1%
16	Little Rock, AK	29.5%	7.0%	18.4%	95.5%	79.1%	87.4%
16	Oklahoma City, OK	8.6%	11.1%	9.7%	86.1%	85.2%	85.7%
17	Dallas, TX	10.0%	25.0%	17.5%	80.0%	70.0%	75.0%
20	American Lake, WA	17.1%	16.7%	16.9%	61.0%	73.8%	67.5%
21	Palo Alto, CA	76.9%	40.0%	60.9%	100.0%	100.0%	100.0%
21	San Francisco, CA	11.1%	25.0%	19.0%	55.6%	69.2%	63.6%
23	Fort Meade, SD	20.7%	12.5%	17.8%	96.6%	87.5%	93.3%
23	Hot Springs, SD	10.0%	0.0%	4.2%	100.0%	92.9%	95.8%
<b>SITE AVERAGE</b>		<b>20.3%</b>	<b>21.1%</b>	<b>21.1%</b>	<b>75.4%</b>	<b>76.8%</b>	<b>76.5%</b>
<b>SITE S.D.</b>		<b>16.1%</b>	<b>13.5%</b>	<b>12.4%</b>	<b>21.4%</b>	<b>16.8%</b>	<b>17.6%</b>
<b>VETERAN AVERAGE</b>		<b>21.5%</b>	<b>21.2%</b>	<b>21.3%</b>	<b>77.6%</b>	<b>75.8%</b>	<b>76.7%</b>

† Bonham and Butler were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 35. Length of Stay by Site for FY04 and FY05 †**

VISN	SITE	N	N	N	Length of Stay		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	64	59	123	168.6	174.3	171.3
1	Boston Women	8	6	14	359.9	249.2	312.4
1	Boston, MA	16	21	37	360.4	298.3	325.2
1	Northampton, MA	19	21	40	230.0	196.4	212.4
2	Albany, NY	24	19	43	152.5	149.6	151.2
3	Lyons, NJ	15	13	28	315.1	292.8	304.8
4	Lebanon, PA	16	38	54	85.3	125.2	113.3
4	Pittsburgh, PA	18	15	33	233.0	183.5	210.5
5	Perry Point, MD	31	40	71	137.8	198.2	171.8
6	Hampton, VA	34	41	75	158.9	123.9	139.8
7	Atlanta, GA	11	8	19	267.6	305.5	283.6
8	Gainesville, FL	9	11	20	153.8	159.0	156.7
10	Cleveland, OH	44	61	105	142.3	125.0	132.2
11	Battle Creek, MI	20	24	44	124.2	98.8	110.3
11	Danville, IL	8	6	14	138.9	342.2	226.0
12	Milwaukee, WI	8	10	18	260.3	245.8	252.2
12	North Chicago, IL	26	17	43	268.6	210.6	245.7
12	Tomah, WI	17	16	33	185.4	138.4	162.6
15	Kansas City, MO	21	17	38	145.2	169.1	155.9
15	Topeka, KS	18	17	35	192.6	259.2	224.9
16	Little Rock, AK	46	46	92	172.0	174.8	173.4
16	Oklahoma City, OK	44	24	68	139.6	144.5	141.3
17	Dallas, TX	24	17	41	238.9	161.5	206.8
20	American Lake, WA	46	42	88	153.7	143.7	148.9
21	Palo Alto, CA	10	12	22	274.2	284.0	279.5
21	San Francisco, CA	6	13	19	237.0	282.8	268.4
23	Fort Meade, SD	28	18	46	110.3	143.8	123.4
23	Hot Springs, SD	4	11	15	110.3	179.9	161.3
<b>SITE AVERAGE</b>		<b>22.7</b>	<b>23.0</b>	<b>45.6</b>	<b>197.0</b>	<b>198.6</b>	<b>198.8</b>
<b>SITE S.D.</b>		<b>14.8</b>	<b>15.3</b>	<b>29.1</b>	<b>74.6</b>	<b>66.9</b>	<b>64.0</b>
<b>VETERAN AVERAGE</b>					<b>180.5</b>	<b>174.5</b>	<b>177.5</b>

† Birmingham, Butler, Bonham, and Tuscaloosa were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 36a. Program Participation by Site for FY04 and FY05†**

VISN	SITE	Average Hours Worked Per Week			Average Earnings Per Week			Average Rent Paid Per Month (30 Day) ††			Average Tox Screens Per Week			Average AA/NA Meetings Attended Per Week		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	27.6	30.3	28.9	\$224.27	\$256.69	\$239.82	\$222.06	\$234.84	\$228.19	2.54	2.25	2.40	2.37	2.55	2.46
1	Boston Women	29.7	32.3	30.8	\$261.80	\$224.42	\$245.78	\$303.39	\$363.12	\$326.36	0.87	0.91	0.89	2.00	1.12	1.62
1	Boston, MA	40.6	37.5	38.9	\$341.80	\$327.76	\$333.83	\$441.75	\$386.93	\$410.64	1.06	1.10	1.08	3.00	2.90	2.94
1	Northampton, MA	37.6	37.5	37.5	\$226.11	\$214.34	\$219.93	\$225.62	\$208.71	\$216.74	0.67	0.90	0.79	4.47	3.35	3.89
2	Albany, NY	33.1	34.6	33.8	\$211.75	\$214.44	\$212.94	\$245.32	\$195.56	\$223.33	0.32	0.30	0.31	1.73	1.18	1.49
3	Lyons, NJ	33.2	35.5	34.2	\$278.07	\$275.28	\$276.77	\$228.39	\$224.13	\$226.41	1.00	0.91	0.96	1.91	2.44	2.16
4	Lebanon, PA	36.8	37.2	37.1	\$255.92	\$234.05	\$240.53	\$175.58	\$176.81	\$176.45	0.42	0.37	0.39	2.88	2.71	2.76
4	Pittsburgh, PA	34.9	33.9	34.5	\$190.04	\$205.72	\$197.17	\$157.23	\$162.58	\$159.66	1.28	1.06	1.18	3.00	3.00	3.00
5	Perry Point, MD	23.0	31.0	27.5	\$124.67	\$255.35	\$198.29	\$110.20	\$159.53	\$137.99	0.39	0.25	0.31	2.48	2.30	2.38
6	Hampton, VA	40.2	38.0	39.0	\$226.01	\$201.56	\$212.65	\$181.97	\$192.85	\$187.92	0.96	1.04	1.01	3.00	3.00	3.00
7	Atlanta, GA	33.6	40.3	36.4	\$203.66	\$225.65	\$212.92	\$206.66	\$208.30	\$207.35	1.56	0.49	1.11	3.00	3.00	3.00
8	Gainesville, FL	32.6	32.2	32.4	\$214.33	\$225.59	\$220.52	\$286.40	\$278.07	\$281.82	2.20	2.03	2.11	2.78	2.79	2.79
10	Cleveland, OH	39.6	34.2	36.4	\$251.08	\$237.78	\$243.35	\$265.22	\$250.13	\$256.45	1.16	0.68	0.88	3.55	4.02	3.82
11	Battle Creek, MI	29.5	29.6	29.6	\$213.42	\$207.61	\$210.25	\$200.14	\$194.16	\$196.88	0.55	0.54	0.54	3.00	3.00	3.00
11	Danville, IL	33.1	39.6	35.9	\$183.29	\$253.76	\$213.49	\$160.37	\$175.22	\$166.73	1.11	0.58	0.89	1.35	0.57	1.01
12	Milwaukee, WI	33.7	42.4	38.5	\$284.99	\$391.22	\$344.01	\$238.60	\$287.29	\$265.65	0.24	0.58	0.43	1.46	1.50	1.48
12	North Chicago, IL	25.8	28.7	26.9	\$191.25	\$211.73	\$199.35	\$240.91	\$197.77	\$223.85	1.86	1.94	1.89	3.00	3.00	3.00
12	Tomah, WI	37.3	27.7	32.7	\$306.68	\$198.80	\$254.37	\$247.70	\$255.66	\$251.56	1.04	1.25	1.14	1.44	1.42	1.43
15	Kansas City, MO	30.8	32.1	31.4	\$220.31	\$221.69	\$220.93	\$237.41	\$242.71	\$239.78	2.77	2.93	2.85	3.00	3.00	3.00
15	Topeka, KS	36.8	36.0	36.4	\$198.00	\$206.15	\$201.96	\$211.87	\$223.10	\$217.32	0.48	0.38	0.43	3.00	3.00	3.00
16	Little Rock, AK	32.4	33.1	32.7	\$193.82	\$207.51	\$200.66	\$215.42	\$220.64	\$218.03	0.73	0.59	0.66	0.97	1.11	1.04
16	Oklahoma City, OK	30.7	31.6	31.0	\$168.03	\$193.65	\$177.07	\$171.02	\$169.14	\$170.36	1.35	1.53	1.41	2.18	2.50	2.29
17	Dallas, TX	32.9	28.3	31.0	\$205.98	\$179.53	\$195.01	\$193.00	\$241.66	\$213.18	0.58	0.70	0.63	2.49	2.41	2.46
20	American Lake, WA	25.5	30.3	27.8	\$158.96	\$201.30	\$179.17	\$176.40	\$210.77	\$192.80	1.05	1.12	1.08	0.84	0.64	0.74
21	Palo Alto, CA	33.5	35.6	34.6	\$340.21	\$337.00	\$338.46	\$299.18	\$331.40	\$316.76	1.97	1.81	1.89	2.00	1.33	1.64
21	San Francisco, CA	44.7	37.2	39.6	\$332.82	\$314.30	\$320.15	\$195.52	\$215.24	\$209.01	0.45	0.23	0.30	2.12	0.96	1.33
23	Fort Meade, SD	31.3	25.7	29.1	\$210.21	\$174.41	\$196.20	\$169.10	\$155.74	\$163.87	0.78	0.45	0.65	1.41	1.04	1.27
23	Hot Springs, SD	36.9	36.9	36.9	\$302.22	\$274.29	\$281.74	\$161.51	\$160.73	\$160.94	0.69	0.63	0.65	0.25	0.58	0.49
<b>SITE AVERAGE</b>		<b>33.5</b>	<b>33.9</b>	<b>33.6</b>	<b>\$232.85</b>	<b>\$238.27</b>	<b>\$235.26</b>	<b>\$220.28</b>	<b>\$225.81</b>	<b>\$223.07</b>	<b>1.07</b>	<b>0.98</b>	<b>1.03</b>	<b>2.31</b>	<b>2.16</b>	<b>2.23</b>
<b>SITE S.D.</b>		<b>4.9</b>	<b>4.1</b>	<b>3.8</b>	<b>\$55.72</b>	<b>\$51.24</b>	<b>\$48.39</b>	<b>\$62.87</b>	<b>\$59.33</b>	<b>\$58.49</b>	<b>0.67</b>	<b>0.68</b>	<b>0.66</b>	<b>0.92</b>	<b>0.99</b>	<b>0.92</b>
<b>VETERAN AVERAGE</b>		<b>32.3</b>	<b>33.3</b>	<b>32.8</b>	<b>\$216.07</b>	<b>\$231.47</b>	<b>\$223.86</b>	<b>\$212.62</b>	<b>\$216.92</b>	<b>\$214.79</b>	<b>1.16</b>	<b>0.98</b>	<b>1.07</b>	<b>2.33</b>	<b>2.34</b>	<b>2.33</b>

† Birmingham, Butler, Bonham, and Tuscaloosa were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

†† The amount of rent veterans are charged varies across sites. Rent is determined by each site taking account of the cost of household utilities, the cost of maintenance and upkeep of the residence and the veterans' potential earnings in CWT. Several sites include the cost of food in the rent; other sites include security deposits as well as other items when determining the cost of rent.

**Table 36b. Program Participation by Site for FY04 and FY05†**

VISN	SITE	Total Hours Worked in Competitive Employment			Total Earnings in Competitive Employment			Total Hours Worked in CWT			Total Earnings in CWT		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	80.8	52.1	67.0	\$873.05	\$573.03	\$729.14	593.6	704.5	646.8	\$4,624.56	\$6,021.53	\$5,294.65
1	Boston Women	329.4	0.0	188.2	\$4,601.38	\$0.00	\$2,629.36	1247.6	737.0	1051.2	\$9,777.00	\$5,163.60	\$8,002.62
1	Boston, MA	90.4	18.3	49.5	\$1,608.75	\$329.24	\$882.54	2010.8	1670.0	1817.4	\$15,938.13	\$13,936.10	\$14,801.84
1	Northampton, MA	128.4	133.3	131.0	\$1,153.68	\$1,152.38	\$1,153.00	1154.2	951.4	1047.8	\$6,702.42	\$5,216.38	\$5,922.25
2	Albany, NY	78.1	96.2	86.1	\$898.33	\$1,070.95	\$974.60	672.4	650.4	662.7	\$3,942.29	\$3,695.26	\$3,833.14
3	Lyons, NJ	712.0	283.1	512.9	\$7,258.67	\$3,280.00	\$5,411.43	731.2	1228.3	962.0	\$5,155.60	\$8,790.00	\$6,843.00
4	Lebanon, PA	76.4	100.8	93.6	\$793.13	\$998.26	\$937.48	464.9	526.7	508.4	\$3,088.50	\$3,292.97	\$3,232.39
4	Pittsburgh, PA	0.0	65.7	29.8	\$0.00	\$717.00	\$325.91	1138.3	785.3	977.8	\$6,290.39	\$4,527.93	\$5,489.27
5	Perry Point, MD	148.4	362.9	269.2	\$1,405.35	\$3,796.10	\$2,752.25	314.7	417.9	372.8	\$1,308.23	\$1,830.26	\$1,599.07
6	Hampton, VA	146.2	89.7	115.3	\$1,670.29	\$812.71	\$1,201.48	746.5	564.0	646.7	\$3,466.29	\$2,731.20	\$3,064.44
7	Atlanta, GA	290.9	40.0	185.3	\$2,365.45	\$240.00	\$1,470.53	953.5	1491.9	1180.2	\$5,136.73	\$8,445.75	\$6,530.00
8	Gainesville, FL	0.0	58.2	32.0	\$0.00	\$510.36	\$280.70	719.1	645.5	678.7	\$4,785.44	\$4,196.00	\$4,461.25
10	Cleveland, OH	13.6	30.0	23.1	\$135.05	\$308.85	\$236.02	773.0	584.4	663.4	\$4,786.14	\$3,836.54	\$4,234.47
11	Battle Creek, MI	24.0	5.0	13.6	\$209.00	\$35.83	\$114.55	521.2	421.3	466.7	\$3,791.45	\$2,926.58	\$3,319.70
11	Danville, IL	0.0	443.3	190.0	\$0.00	\$3,393.33	\$1,454.29	617.6	1445.5	972.4	\$3,410.25	\$8,931.50	\$5,776.50
12	Milwaukee, WI	0.0	230.2	127.9	\$0.00	\$2,460.80	\$1,367.11	1275.8	1134.4	1197.2	\$10,742.13	\$11,054.50	\$10,915.67
12	North Chicago, IL	377.3	267.8	334.0	\$3,841.69	\$3,113.47	\$3,553.79	625.6	595.1	613.5	\$4,183.69	\$3,900.12	\$4,071.58
12	Tomah, WI	158.6	97.9	129.2	\$1,474.12	\$986.38	\$1,237.64	826.4	541.7	688.4	\$6,355.18	\$3,760.06	\$5,096.94
15	Kansas City, MO	30.5	54.1	41.1	\$363.10	\$554.12	\$448.55	622.1	696.5	655.4	\$4,363.71	\$4,828.88	\$4,571.82
15	Topeka, KS	8.9	0.0	4.6	\$97.78	\$0.00	\$50.29	1003.2	1360.7	1176.8	\$5,482.11	\$7,615.35	\$6,518.26
16	Little Rock, AK	0.0	27.2	13.6	\$0.00	\$336.57	\$168.28	832.4	842.1	837.2	\$5,154.50	\$5,167.46	\$5,160.98
16	Oklahoma City, OK	11.8	69.3	32.1	\$101.86	\$735.04	\$325.34	621.0	578.4	606.0	\$3,370.80	\$3,123.92	\$3,283.66
17	Dallas, TX	51.3	4.1	31.7	\$623.33	\$34.59	\$379.22	1169.8	737.9	990.7	\$7,281.38	\$4,600.12	\$6,169.63
20	American Lake, WA	96.7	109.8	103.0	\$985.28	\$1,076.86	\$1,028.99	491.1	473.6	482.7	\$2,790.28	\$2,934.48	\$2,859.10
21	Palo Alto, CA	76.9	200.8	144.5	\$825.00	\$2,125.00	\$1,534.09	1207.4	1268.7	1240.8	\$12,368.10	\$11,579.33	\$11,937.86
21	San Francisco, CA	93.3	411.4	310.9	\$733.33	\$6,470.31	\$4,658.63	1286.7	983.4	1079.2	\$8,528.67	\$6,149.46	\$6,900.79
23	Fort Meade, SD	54.0	104.4	73.7	\$593.71	\$914.78	\$719.35	408.3	393.1	402.4	\$2,562.64	\$2,402.06	\$2,499.80
23	Hot Springs, SD	116.0	147.6	139.2	\$964.00	\$1,759.45	\$1,547.33	484.0	825.6	734.5	\$3,720.00	\$5,418.64	\$4,965.67
<b>SITE AVERAGE</b>		<b>114.1</b>	<b>125.1</b>	<b>124.0</b>	<b>\$1,199.12</b>	<b>\$1,349.48</b>	<b>\$1,341.85</b>	<b>839.7</b>	<b>830.5</b>	<b>834.3</b>	<b>\$5,682.38</b>	<b>\$5,574.14</b>	<b>\$5,619.87</b>
<b>SITE S.D.</b>		<b>153.3</b>	<b>125.6</b>	<b>116.8</b>	<b>\$1,622.56</b>	<b>\$1,495.02</b>	<b>\$1,338.02</b>	<b>368.7</b>	<b>359.3</b>	<b>322.9</b>	<b>\$3,232.95</b>	<b>\$3,015.69</b>	<b>\$2,922.62</b>
<b>VETERAN AVERAGE</b>		<b>97.5</b>	<b>105.4</b>	<b>101.5</b>	<b>\$1,023.86</b>	<b>\$1,131.57</b>	<b>\$1,078.34</b>	<b>753.9</b>	<b>724.0</b>	<b>738.8</b>	<b>\$4,881.35</b>	<b>\$4,796.06</b>	<b>\$4,838.28</b>

† Birmingham, Butler, Bonham, and Tuscaloosa were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 37. Mode of Discharge by Site for FY04 and FY05 †**

VISN	SITE	SUCCESSFUL DISCHARGE			ASKED TO LEAVE			LEFT BY CHOICE			OTHER		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	64.1%	57.6%	61.0%	17.2%	20.3%	18.7%	17.2%	18.6%	17.9%	1.6%	3.4%	2.4%
1	Boston Women	50.0%	50.0%	50.0%	37.5%	0.0%	21.4%	12.5%	33.3%	21.4%	0.0%	16.7%	7.1%
1	Boston, MA	68.8%	71.4%	70.3%	25.0%	14.3%	18.9%	6.3%	9.5%	8.1%	0.0%	4.8%	2.7%
1	Northampton, MA	63.2%	57.1%	60.0%	26.3%	19.0%	22.5%	10.5%	23.8%	17.5%	0.0%	0.0%	0.0%
2	Albany, NY	66.7%	47.4%	58.1%	12.5%	47.4%	27.9%	16.7%	5.3%	11.6%	4.2%	0.0%	2.3%
3	Lyons, NJ	66.7%	69.2%	67.9%	26.7%	15.4%	21.4%	6.7%	15.4%	10.7%	0.0%	0.0%	0.0%
4	Lebanon, PA	31.3%	47.4%	42.6%	50.0%	31.6%	37.0%	18.8%	21.1%	20.4%	0.0%	0.0%	0.0%
4	Pittsburgh, PA	72.2%	60.0%	66.7%	11.1%	20.0%	15.2%	0.0%	20.0%	9.1%	16.7%	0.0%	9.1%
5	Perry Point, MD	41.9%	45.0%	43.7%	41.9%	22.5%	31.0%	9.7%	30.0%	21.1%	6.5%	2.5%	4.2%
6	Hampton, VA	58.8%	41.5%	49.3%	35.3%	41.5%	38.7%	5.9%	14.6%	10.7%	0.0%	2.4%	1.3%
7	Atlanta, GA	90.9%	87.5%	89.5%	9.1%	0.0%	5.3%	0.0%	12.5%	5.3%	0.0%	0.0%	0.0%
8	Gainesville, FL	77.8%	72.7%	75.0%	22.2%	18.2%	20.0%	0.0%	0.0%	0.0%	0.0%	9.1%	5.0%
10	Cleveland, OH	43.2%	57.4%	51.4%	36.4%	9.8%	21.0%	13.6%	32.8%	24.8%	6.8%	0.0%	2.9%
11	Battle Creek, MI	45.0%	45.8%	45.5%	35.0%	41.7%	38.6%	20.0%	8.3%	13.6%	0.0%	4.2%	2.3%
11	Danville, IL	62.5%	83.3%	71.4%	0.0%	0.0%	0.0%	12.5%	16.7%	14.3%	25.0%	0.0%	14.3%
12	Milwaukee, WI	37.5%	60.0%	50.0%	50.0%	30.0%	38.9%	12.5%	10.0%	11.1%	0.0%	0.0%	0.0%
12	North Chicago, IL	34.6%	23.5%	30.2%	34.6%	41.2%	37.2%	30.8%	35.3%	32.6%	0.0%	0.0%	0.0%
12	Tomah, WI	52.9%	56.3%	54.5%	35.3%	6.3%	21.2%	11.8%	37.5%	24.2%	0.0%	0.0%	0.0%
15	Kansas City, MO	38.1%	23.5%	31.6%	28.6%	58.8%	42.1%	23.8%	17.6%	21.1%	9.5%	0.0%	5.3%
15	Topeka, KS	33.3%	58.8%	45.7%	38.9%	35.3%	37.1%	22.2%	0.0%	11.4%	5.6%	5.9%	5.7%
16	Little Rock, AK	50.0%	45.7%	47.8%	28.3%	21.7%	25.0%	21.7%	32.6%	27.2%	0.0%	0.0%	0.0%
16	Oklahoma City, OK	38.6%	33.3%	36.8%	15.9%	20.8%	17.6%	31.8%	41.7%	35.3%	13.6%	4.2%	10.3%
17	Dallas, TX	37.5%	41.2%	39.0%	29.2%	29.4%	29.3%	29.2%	29.4%	29.3%	4.2%	0.0%	2.4%
20	American Lake, WA	54.3%	57.1%	55.7%	23.9%	23.8%	23.9%	21.7%	16.7%	19.3%	0.0%	2.4%	1.1%
21	Palo Alto, CA	80.0%	66.7%	72.7%	10.0%	25.0%	18.2%	10.0%	8.3%	9.1%	0.0%	0.0%	0.0%
21	San Francisco, CA	50.0%	61.5%	57.9%	16.7%	23.1%	21.1%	33.3%	7.7%	15.8%	0.0%	7.7%	5.3%
23	Fort Meade, SD	75.0%	38.9%	60.9%	14.3%	44.4%	26.1%	10.7%	11.1%	10.9%	0.0%	5.6%	2.2%
23	Hot Springs, SD	25.0%	45.5%	40.0%	0.0%	18.2%	13.3%	50.0%	36.4%	40.0%	25.0%	0.0%	6.7%
<b>SITE AVERAGE</b>		<b>53.9%</b>	<b>53.8%</b>	<b>54.5%</b>	<b>25.4%</b>	<b>24.3%</b>	<b>24.6%</b>	<b>16.4%</b>	<b>19.5%</b>	<b>17.6%</b>	<b>4.2%</b>	<b>2.5%</b>	<b>3.3%</b>
<b>SITE S.D.</b>		<b>17.0%</b>	<b>15.5%</b>	<b>14.1%</b>	<b>13.4%</b>	<b>14.8%</b>	<b>10.3%</b>	<b>11.4%</b>	<b>11.9%</b>	<b>9.4%</b>	<b>7.4%</b>	<b>3.9%</b>	<b>3.6%</b>
<b>VETERAN AVERAGE</b>		<b>53.1%</b>	<b>51.4%</b>	<b>52.2%</b>	<b>26.3%</b>	<b>25.3%</b>	<b>25.8%</b>	<b>17.0%</b>	<b>21.2%</b>	<b>19.1%</b>	<b>3.6%</b>	<b>2.1%</b>	<b>2.9%</b>

† Birmingham, Butler, Bonham, and Tuscaloosa were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 38. Housing and Employment Arrangements at Discharge by Site for FY04 and FY05 †**

VISN	SITE	HOUSED AT DISCHARGE			INSTITUTIONALIZED AT DISCHARGE			COMPETITIVELY EMPLOYED AT DISCHARGE			EMPLOYED IN CWT AT DISCHARGE		
		FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %	FY04 %	FY05 %	FY04-05 %
1	Bedford, MA	71.9%	66.1%	69.1%	12.5%	11.9%	12.2%	32.8%	11.9%	22.8%	37.5%	50.0%	43.4%
1	Boston Women	37.5%	66.7%	50.0%	62.5%	33.3%	50.0%	37.5%	16.7%	28.6%	50.0%	40.0%	46.2%
1	Boston, MA	81.3%	85.7%	83.8%	12.5%	9.5%	10.8%	12.5%	14.3%	13.5%	62.5%	47.6%	54.1%
1	Northampton, MA	73.7%	57.1%	65.0%	5.3%	19.0%	12.5%	42.1%	38.1%	40.0%	21.1%	14.3%	17.5%
2	Albany, NY	79.2%	78.9%	79.1%	4.2%	5.3%	4.7%	45.8%	47.4%	46.5%	37.5%	10.5%	25.6%
3	Lyons, NJ	93.3%	84.6%	89.3%	6.7%	7.7%	7.1%	53.3%	53.8%	53.6%	13.3%	15.4%	14.3%
4	Lebanon, PA	81.3%	78.9%	79.6%	12.5%	18.4%	16.7%	75.0%	47.4%	55.6%	0.0%	5.3%	3.7%
4	Pittsburgh, PA	72.2%	73.3%	72.7%	16.7%	6.7%	12.1%	66.7%	40.0%	54.5%	0.0%	6.7%	3.1%
5	Perry Point, MD	77.4%	72.5%	74.6%	9.7%	10.0%	9.9%	51.6%	60.0%	56.3%	9.7%	2.5%	5.6%
6	Hampton, VA	91.2%	82.9%	86.7%	8.8%	4.9%	6.7%	67.6%	58.5%	62.7%	2.9%	2.4%	2.7%
7	Atlanta, GA	100.0%	87.5%	94.7%	0.0%	0.0%	0.0%	72.7%	37.5%	57.9%	18.2%	0.0%	10.5%
8	Gainesville, FL	77.8%	72.7%	75.0%	22.2%	18.2%	20.0%	55.6%	45.5%	50.0%	22.2%	9.1%	15.0%
10	Cleveland, OH	68.2%	65.6%	66.7%	20.5%	18.0%	19.0%	25.0%	39.3%	33.3%	6.8%	6.7%	6.7%
11	Battle Creek, MI	40.0%	25.0%	31.8%	5.0%	20.8%	13.6%	20.0%	16.7%	18.2%	5.0%	20.8%	13.6%
11	Danville, IL	87.5%	83.3%	85.7%	12.5%	0.0%	7.1%	25.0%	66.7%	42.9%	12.5%	0.0%	7.1%
12	Milwaukee, WI	87.5%	100.0%	94.4%	12.5%	0.0%	5.6%	12.5%	30.0%	22.2%	37.5%	30.0%	33.3%
12	North Chicago, IL	96.2%	70.6%	86.0%	0.0%	17.6%	7.0%	61.5%	41.2%	53.5%	0.0%	0.0%	0.0%
12	Tomah, WI	94.1%	75.0%	84.8%	5.9%	12.5%	9.1%	35.3%	37.5%	36.4%	35.3%	25.0%	30.3%
15	Kansas City, MO	76.2%	76.5%	76.3%	19.0%	11.8%	15.8%	23.8%	23.5%	23.7%	5.0%	11.8%	8.1%
15	Topeka, KS	61.1%	70.6%	65.7%	22.2%	23.5%	22.9%	38.9%	47.1%	42.9%	0.0%	0.0%	0.0%
16	Little Rock, AK	78.3%	82.6%	80.4%	0.0%	2.2%	1.1%	37.0%	47.8%	42.4%	4.3%	4.3%	4.3%
16	Oklahoma City, OK	70.5%	66.7%	69.1%	13.6%	8.3%	11.8%	36.4%	50.0%	41.2%	9.1%	4.2%	7.4%
17	Dallas, TX	79.2%	82.4%	80.5%	8.3%	11.8%	9.8%	20.8%	5.9%	14.6%	58.3%	41.2%	51.2%
20	American Lake, WA	63.0%	85.7%	73.9%	8.7%	4.8%	6.8%	43.5%	47.6%	45.5%	6.5%	7.1%	6.8%
21	Palo Alto, CA	90.0%	75.0%	81.8%	10.0%	8.3%	9.1%	80.0%	58.3%	68.2%	20.0%	16.7%	18.2%
21	San Francisco, CA	83.3%	76.9%	78.9%	16.7%	7.7%	10.5%	33.3%	61.5%	52.6%	33.3%	7.7%	15.8%
23	Fort Meade, SD	71.4%	55.6%	65.2%	14.3%	16.7%	15.2%	39.3%	16.7%	30.4%	32.1%	22.2%	28.3%
23	Hot Springs, SD	100.0%	72.7%	80.0%	0.0%	0.0%	0.0%	75.0%	72.7%	73.3%	0.0%	0.0%	0.0%
<b>SITE AVERAGE</b>		<b>78.0%</b>	<b>74.0%</b>	<b>75.8%</b>	<b>12.2%</b>	<b>11.0%</b>	<b>11.7%</b>	<b>43.6%</b>	<b>40.5%</b>	<b>42.3%</b>	<b>19.3%</b>	<b>14.3%</b>	<b>16.9%</b>
<b>SITE S.D.</b>		<b>15.2%</b>	<b>13.5%</b>	<b>13.1%</b>	<b>11.8%</b>	<b>8.1%</b>	<b>9.4%</b>	<b>19.7%</b>	<b>17.8%</b>	<b>16.1%</b>	<b>18.6%</b>	<b>15.0%</b>	<b>16.1%</b>
<b>VETERAN AVERAGE</b>		<b>75.7%</b>	<b>73.2%</b>	<b>74.4%</b>	<b>11.0%</b>	<b>11.2%</b>	<b>11.1%</b>	<b>41.4%</b>	<b>39.7%</b>	<b>40.6%</b>	<b>17.7%</b>	<b>14.2%</b>	<b>15.9%</b>

† Birmingham, Butler, Bonham, and Tuscaloosa were not included in this table because they had data on fewer than 10 veterans during FY04 and FY05.

**Table 39a. Community-Oriented Programs Environment Scale (COPES) by Site for FY04 and FY05 †, ††**

VISN		SITE		SUBSCALE MEANS ††† - Relationship Dimensions								
				Involvement			Support			Spontaneity		
				FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	3.64	3.59	3.62	3.64	3.41	3.56	2.22	2.15	2.20		
1	Boston, MA	3.39	3.68	3.54	3.67	3.63	3.65	2.06	2.58	2.32		
1	Northampton, MA	3.94	3.95	3.95	3.83	3.90	3.87	3.11	3.80	3.47		
2	Albany, NY	3.91	3.18	3.59	3.77	3.29	3.56	2.05	1.35	1.74		
3	Lyons, NJ	3.50	3.91	3.68	3.29	3.64	3.44	2.29	1.64	2.00		
4	Lebanon, PA	3.05	2.70	2.85	3.11	2.70	2.87	1.44	1.78	1.64		
4	Pittsburgh, PA	3.53	3.82	3.64	3.59	3.64	3.61	2.53	2.00	2.32		
5	Perry Point, MD	3.26	3.38	3.32	3.56	3.24	3.39	1.70	1.24	1.46		
6	Hampton, VA	3.59	3.29	3.45	3.19	3.18	3.18	1.16	1.50	1.32		
7	Atlanta, GA	3.63	3.63	3.63	3.38	3.50	3.44	1.88	1.38	1.63		
7	Tuscaloosa, AL		2.85	2.85		3.62	3.62		1.00	1.00		
8	Gainesville, FL	3.40	3.13	3.28	3.30	3.50	3.39	2.80	1.88	2.39		
10	Cleveland, OH	3.59	3.88	3.75	3.22	3.86	3.56	2.16	1.60	1.86		
11	Battle Creek, MI	3.68	3.07	3.42	3.63	3.29	3.48	1.37	1.79	1.55		
11	Danville, IL	2.63	3.75	3.00	3.63	3.25	3.50	1.25	1.00	1.17		
12	Milwaukee, WI	3.86	3.78	3.81	3.57	3.44	3.50	1.71	2.22	2.00		
12	North Chicago, IL	3.68	3.69	3.69	3.26	3.62	3.41	1.67	1.77	1.71		
12	Tomah, WI	3.18	3.08	3.13	3.64	3.23	3.42	2.36	2.08	2.21		
15	Kansas City, MO	3.64	3.78	3.70	3.36	3.67	3.48	2.36	2.33	2.35		
15	Topeka, KS	3.00	3.50	3.22	2.93	3.25	3.07	1.60	1.33	1.48		
16	Little Rock, AK	3.59	3.44	3.52	3.38	3.53	3.45	1.43	1.36	1.40		
16	Oklahoma City, OK	3.17	2.88	3.04	3.07	3.36	3.20	1.47	1.60	1.53		
17	Dallas, TX	3.40	3.36	3.38	3.47	3.36	3.42	1.80	0.82	1.38		
20	American Lake, WA	3.40	3.30	3.35	3.31	3.30	3.31	2.34	2.18	2.26		
21	Palo Alto, CA	3.58	3.63	3.60	3.50	3.50	3.50	2.17	2.50	2.30		
21	San Francisco, CA	3.50	3.30	3.39	3.38	2.60	2.94	2.38	1.60	1.94		
23	Fort Meade, SD	3.05	2.80	2.97	3.26	2.90	3.14	2.26	1.30	1.93		
23	Hot Springs, SD	3.89	2.75	3.35	3.00	3.25	3.12	2.11	1.75	1.94		
<b>SITE AVERAGE</b>		<b>3.47</b>	<b>3.40</b>	<b>3.42</b>	<b>3.40</b>	<b>3.38</b>	<b>3.40</b>	<b>1.99</b>	<b>1.77</b>	<b>1.88</b>		
<b>SITE S.D.</b>		<b>0.31</b>	<b>0.38</b>	<b>0.29</b>	<b>0.24</b>	<b>0.30</b>	<b>0.22</b>	<b>0.48</b>	<b>0.60</b>	<b>0.50</b>		
<b>VETERAN AVERAGE</b>		<b>3.49</b>	<b>3.39</b>	<b>3.44</b>	<b>3.40</b>	<b>3.40</b>	<b>3.40</b>	<b>1.95</b>	<b>1.78</b>	<b>1.87</b>		
<b>American Normative Sample Mean</b>		<b>2.71</b>	<b>2.71</b>	<b>2.71</b>	<b>2.76</b>	<b>2.76</b>	<b>2.76</b>	<b>2.11</b>	<b>2.11</b>	<b>2.11</b>		
<b>American Normative Sample S.D.</b>		<b>0.58</b>	<b>0.58</b>	<b>0.58</b>	<b>0.67</b>	<b>0.67</b>	<b>0.67</b>	<b>0.64</b>	<b>0.64</b>	<b>0.64</b>		

† Bonham, Boston Women's Program, Butler, and Birmingham were not included in this table because they had data on 10 or fewer veterans during FY04 and FY05.

†† See Appendix A for definition of measure.

††† Copes subscales scores range from 0-4.

**Table 39b. Community-Oriented Programs Environment Scale (COPEs) by Site for FY04 and FY05 †, ††**

VISN		SUBSCALE MEANS ††† - Personal Growth Dimensions											
		Autonomy			Practical Orientation			Personal Problem Orientation			Anger and Aggression		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	2.36	2.70	2.48	3.45	3.37	3.43	2.15	1.93	2.07	1.05	1.26	1.12
1	Boston, MA	2.00	2.21	2.11	3.56	3.53	3.54	2.61	2.68	2.65	0.72	1.89	1.32
1	Northampton, MA	2.83	3.00	2.92	3.94	3.70	3.82	3.78	4.00	3.89	0.17	0.20	0.18
2	Albany, NY	1.91	1.94	1.92	3.59	3.41	3.51	2.36	1.65	2.05	0.91	1.53	1.18
3	Lyons, NJ	2.07	2.00	2.04	3.43	3.09	3.28	3.00	2.27	2.68	0.93	1.09	1.00
4	Lebanon, PA	1.79	1.74	1.76	2.68	2.67	2.67	2.37	2.15	2.24	2.11	1.78	1.91
4	Pittsburgh, PA	2.29	2.36	2.32	3.41	3.55	3.46	2.06	3.00	2.43	0.82	1.09	0.93
5	Perry Point, MD	1.48	2.24	1.88	3.33	3.38	3.36	2.07	2.03	2.05	1.67	1.62	1.64
6	Hampton, VA	1.78	1.64	1.72	3.56	3.36	3.47	2.47	2.50	2.48	1.91	1.61	1.77
7	Atlanta, GA	1.88	2.00	1.94	3.63	3.50	3.56	2.88	3.00	2.94	1.25	1.75	1.50
7	Tuscaloosa, AL		1.46	1.46		3.46	3.46		1.62	1.62		2.00	2.00
8	Gainesville, FL	2.00	1.88	1.94	3.50	2.75	3.17	1.70	1.63	1.67	1.00	0.88	0.94
10	Cleveland, OH	2.35	2.95	2.67	3.41	3.55	3.48	2.35	3.17	2.78	1.08	0.10	0.56
11	Battle Creek, MI	2.26	1.29	1.85	3.79	3.36	3.61	2.53	2.21	2.39	1.53	1.86	1.67
11	Danville, IL	1.88	2.50	2.08	3.25	3.50	3.33	1.75	2.50	2.00	2.00	1.00	1.67
12	Milwaukee, WI	2.43	2.11	2.25	3.43	3.67	3.56	2.43	3.11	2.81	1.14	0.89	1.00
12	North Chicago, IL	2.16	2.00	2.09	3.47	3.46	3.47	2.37	3.08	2.66	1.79	1.23	1.56
12	Tomah, WI	2.00	1.77	1.88	3.27	3.08	3.17	2.27	1.92	2.08	0.64	1.23	0.96
15	Kansas City, MO	1.86	2.11	1.96	3.64	3.67	3.65	2.14	2.00	2.09	1.21	0.89	1.09
15	Topeka, KS	2.07	2.25	2.15	2.73	3.00	2.85	1.67	1.17	1.44	1.47	1.08	1.30
16	Little Rock, AK	2.03	2.03	2.03	3.30	3.11	3.21	1.51	1.86	1.68	0.81	0.97	0.89
16	Oklahoma City, OK	1.50	1.48	1.49	3.20	3.24	3.22	1.20	1.32	1.25	1.47	1.60	1.53
17	Dallas, TX	1.67	1.45	1.58	3.33	3.27	3.31	1.53	2.36	1.88	1.13	1.36	1.23
20	American Lake, WA	2.11	1.97	2.04	3.26	2.61	2.94	1.89	1.45	1.68	0.86	1.03	0.94
21	Palo Alto, CA	2.08	2.75	2.35	3.67	3.75	3.70	3.08	3.38	3.20	1.00	1.38	1.15
21	San Francisco, CA	3.00	1.80	2.33	3.00	2.30	2.61	2.75	0.70	1.61	0.88	1.50	1.22
23	Fort Meade, SD	2.11	2.30	2.17	3.21	3.20	3.21	2.05	2.00	2.03	0.84	1.30	1.00
23	Hot Springs, SD	1.89	1.75	1.82	3.44	3.25	3.35	2.22	2.38	2.29	0.44	1.50	0.94
<b>SITE AVERAGE</b>		<b>2.07</b>	<b>2.06</b>	<b>2.04</b>	<b>3.39</b>	<b>3.28</b>	<b>3.34</b>	<b>2.27</b>	<b>2.25</b>	<b>2.24</b>	<b>1.14</b>	<b>1.27</b>	<b>1.22</b>
<b>SITE S.D.</b>		<b>0.34</b>	<b>0.44</b>	<b>0.33</b>	<b>0.28</b>	<b>0.35</b>	<b>0.29</b>	<b>0.55</b>	<b>0.74</b>	<b>0.58</b>	<b>0.47</b>	<b>0.45</b>	<b>0.41</b>
<b>VETERAN AVERAGE</b>		<b>2.06</b>	<b>2.10</b>	<b>2.08</b>	<b>3.39</b>	<b>3.25</b>	<b>3.32</b>	<b>2.19</b>	<b>2.23</b>	<b>2.21</b>	<b>1.16</b>	<b>1.22</b>	<b>1.19</b>
<b>American Normative Sample Mean</b>		<b>1.97</b>	<b>1.97</b>	<b>1.97</b>	<b>2.26</b>	<b>2.26</b>	<b>2.26</b>	<b>1.82</b>	<b>1.82</b>	<b>1.82</b>	<b>1.66</b>	<b>1.66</b>	<b>1.66</b>
<b>American Normative Sample S.D.</b>		<b>0.63</b>	<b>0.63</b>	<b>0.63</b>	<b>0.68</b>	<b>0.68</b>	<b>0.68</b>	<b>0.74</b>	<b>0.74</b>	<b>0.74</b>	<b>0.88</b>	<b>0.88</b>	<b>0.88</b>

† Bonham, Boston Women's Program, Butler, and Birmingham were not included in this table because they had data on 10 or fewer veterans during FY04 and FY05.

†† See Appendix A for definition of measure.

††† Copes subscales scores range from 0-4.

**Table 39c. Community-Oriented Programs Environment Scale (COPES) by Site for FY04 and FY05 †,††**

VISN		SITE		SUBSCALE MEANS ††† - System Maintenance Dimensions								
				Order and Organization			Program Clarity			Staff Control		
				FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	3.60	3.30	3.50	3.73	3.52	3.66	3.20	3.11	3.17		
1	Boston, MA	3.50	3.74	3.62	3.72	3.89	3.81	3.00	3.26	3.14		
1	Northampton, MA	4.00	4.00	4.00	3.94	3.90	3.92	3.00	3.00	3.00		
2	Albany, NY	3.64	3.35	3.51	3.77	3.59	3.69	3.45	3.53	3.49		
3	Lyons, NJ	3.29	3.55	3.40	3.50	3.64	3.56	3.36	3.36	3.36		
4	Lebanon, PA	2.95	3.22	3.11	3.00	3.04	3.02	3.05	3.11	3.09		
4	Pittsburgh, PA	3.53	3.73	3.61	3.59	3.82	3.68	3.06	3.64	3.29		
5	Perry Point, MD	3.19	3.34	3.27	3.44	3.62	3.54	3.04	3.34	3.20		
6	Hampton, VA	3.56	3.57	3.57	3.47	3.46	3.47	3.06	3.25	3.15		
7	Atlanta, GA	3.75	3.75	3.75	3.63	3.13	3.38	3.50	3.88	3.69		
7	Tuscaloosa, AL		3.00	3.00		3.38	3.38		3.31	3.31		
8	Gainesville, FL	4.00	3.63	3.83	4.00	3.88	3.94	3.40	3.13	3.28		
10	Cleveland, OH	3.49	3.88	3.70	3.65	3.93	3.80	3.14	3.36	3.25		
11	Battle Creek, MI	3.58	3.21	3.42	3.84	3.29	3.61	3.47	3.07	3.30		
11	Danville, IL	3.25	3.75	3.42	3.25	3.75	3.42	2.25	3.50	2.67		
12	Milwaukee, WI	3.86	3.78	3.81	3.71	3.44	3.56	3.29	3.33	3.31		
12	North Chicago, IL	3.68	3.77	3.72	3.53	3.38	3.47	3.53	3.69	3.59		
12	Tomah, WI	3.55	3.38	3.46	3.91	3.46	3.67	3.00	2.92	2.96		
15	Kansas City, MO	3.57	3.67	3.61	3.93	3.89	3.91	2.64	3.22	2.87		
15	Topeka, KS	3.33	3.25	3.30	3.60	3.75	3.67	3.13	3.00	3.07		
16	Little Rock, AK	3.51	3.69	3.60	3.78	3.89	3.84	3.30	3.19	3.25		
16	Oklahoma City, OK	3.67	3.36	3.53	3.60	3.56	3.58	3.10	3.16	3.13		
17	Dallas, TX	3.80	3.42	3.63	3.93	3.82	3.88	3.40	3.36	3.38		
20	American Lake, WA	3.49	3.21	3.35	3.71	3.61	3.66	3.23	2.79	3.01		
21	Palo Alto, CA	3.75	3.63	3.70	3.50	4.00	3.70	3.25	3.13	3.20		
21	San Francisco, CA	3.63	3.50	3.56	3.75	3.40	3.56	3.38	2.70	3.00		
23	Fort Meade, SD	3.05	2.70	2.93	3.47	3.00	3.31	2.74	2.80	2.76		
23	Hot Springs, SD	3.11	3.38	3.24	3.78	4.00	3.88	3.33	3.13	3.24		
<b>SITE AVERAGE</b>		<b>3.53</b>	<b>3.49</b>	<b>3.50</b>	<b>3.66</b>	<b>3.61</b>	<b>3.63</b>	<b>3.16</b>	<b>3.22</b>	<b>3.18</b>		
<b>SITE S.D.</b>		<b>0.27</b>	<b>0.29</b>	<b>0.25</b>	<b>0.22</b>	<b>0.28</b>	<b>0.21</b>	<b>0.29</b>	<b>0.27</b>	<b>0.23</b>		
<b>VETERAN AVERAGE</b>		<b>3.52</b>	<b>3.49</b>	<b>3.51</b>	<b>3.65</b>	<b>3.62</b>	<b>3.64</b>	<b>3.16</b>	<b>3.20</b>	<b>3.18</b>		
<b>American Normative Sample Mean</b>		<b>2.97</b>	<b>2.97</b>	<b>2.97</b>	<b>3.05</b>	<b>3.05</b>	<b>3.05</b>	<b>2.26</b>	<b>2.26</b>	<b>2.26</b>		
<b>American Normative Sample S.D.</b>		<b>0.69</b>	<b>0.69</b>	<b>0.69</b>	<b>0.55</b>	<b>0.55</b>	<b>0.55</b>	<b>0.63</b>	<b>0.63</b>	<b>0.63</b>		

† Bonham, Boston Women's Program, Butler, and Birmingham were not included in this table because they had data on 10 or fewer veterans during FY04 and FY05.

†† See Appendix A for definition of measure.

††† Copes subscales scores range from 0-4.

**Table 39d. Community-Oriented Programs Environment Scale (COPEs) Index by Site for FY04 and FY05 †**

VISN	SITE	N			COPEs Index ††		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	55	27	82	3.11	3.01	3.08
1	Boston, MA	18	19	37	3.06	3.25	3.15
1	Northampton, MA	18	20	38	3.60	3.69	3.65
2	Albany, NY	22	17	39	3.16	2.81	3.01
3	Lyons, NJ	14	11	25	3.08	3.01	3.05
4	Lebanon, PA	19	27	46	2.61	2.57	2.59
4	Pittsburgh, PA	17	11	28	3.07	3.28	3.15
5	Perry Point, MD	27	29	56	2.79	2.87	2.83
6	Hampton, VA	32	28	60	2.87	2.86	2.87
7	Atlanta, GA	8	8	16	3.13	3.08	3.10
7	Tuscaloosa, AL		13	13		2.63	2.63
8	Gainesville, FL	10	8	18	3.12	2.82	2.99
10	Cleveland, OH	37	42	79	3.04	3.35	3.21
11	Battle Creek, MI	19	14	33	3.13	2.73	2.96
11	Danville, IL	8	4	12	2.57	3.06	2.73
12	Milwaukee, WI	7	9	16	3.14	3.21	3.18
12	North Chicago, IL	19	13	32	3.04	3.16	3.09
12	Tomah, WI	11	13	24	3.02	2.77	2.88
15	Kansas City, MO	14	9	23	3.02	3.15	3.07
15	Topeka, KS	15	12	27	2.67	2.72	2.70
16	Little Rock, AK	37	36	73	2.87	2.90	2.89
16	Oklahoma City, OK	30	25	55	2.66	2.66	2.66
17	Dallas, TX	15	12	27	2.93	2.60	2.78
20	American Lake, WA	35	33	68	2.97	2.71	2.85
21	Palo Alto, CA	12	8	20	3.18	3.36	3.25
21	San Francisco, CA	8	10	18	3.19	2.43	2.77
23	Fort Meade, SD	19	10	29	2.80	2.56	2.72
23	Hot Springs, SD	9	8	17	2.98	2.85	2.92
<b>SITE AVERAGE</b>					<b>2.99</b>	<b>2.93</b>	<b>2.95</b>
<b>SITE S.D.</b>					<b>0.22</b>	<b>0.30</b>	<b>0.23</b>
<b>VETERAN AVERAGE</b>					<b>2.98</b>	<b>2.94</b>	<b>2.96</b>
<b>American Normative Sample Mean</b>					<b>n.a.</b>	<b>n.a.</b>	<b>n.a.</b>
<b>American Normative Sample S.D.</b>					<b>n.a.</b>	<b>n.a.</b>	<b>n.a.</b>

† Bonham, Boston Women's Program, Butler, and Birmingham were not included in this table because they had data on 10 or fewer veterans during FY04 and FY05.

†† COPEs index is the mean of 9 of the 10 COPEs subscales. The anger and aggression subscale has been omitted.

**Table 40a. Work Environment Scale (WES) by Site for FY04 and FY05 †**

VISN		SITE		SUBSCALE MEANS †† - Relationship Dimensions								
				Involvement			Peer Cohesion			Supervisor Support		
				FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	5.87	5.48	5.74	5.44	5.52	5.46	5.80	5.48	5.70		
1	Boston, MA	5.61	6.05	5.84	5.72	5.58	5.65	5.50	5.84	5.68		
1	Northampton, MA	7.39	7.65	7.53	7.00	7.10	7.05	6.78	7.00	6.89		
2	Albany, NY	7.45	5.06	6.41	5.91	4.12	5.13	6.55	5.18	5.95		
3	Lyons, NJ	6.50	6.36	6.44	6.29	5.91	6.12	5.86	6.36	6.08		
4	Lebanon, PA	5.21	4.37	4.72	5.47	5.41	5.43	5.11	5.44	5.30		
4	Pittsburgh, PA	7.12	7.45	7.25	6.00	6.18	6.07	6.24	6.82	6.46		
5	Perry Point, MD	6.81	5.93	6.36	6.30	5.21	5.75	6.44	6.21	6.33		
6	Hampton, VA	6.03	6.18	6.10	5.69	6.32	5.98	5.47	6.68	6.03		
7	Atlanta, GA	6.75	7.13	6.94	6.13	6.00	6.06	7.00	6.50	6.75		
7	Tuscaloosa, AL		6.92	6.92		5.69	5.69		6.69	6.69		
8	Gainesville, FL	6.40	5.75	6.11	6.60	5.13	5.94	6.60	5.88	6.28		
10	Cleveland, OH	6.03	6.57	6.32	5.97	6.17	6.08	5.81	7.14	6.52		
11	Battle Creek, MI	7.47	5.00	6.42	6.68	6.29	6.52	6.89	6.00	6.52		
11	Danville, IL	5.38	6.75	5.83	5.00	5.00	5.00	6.25	6.50	6.33		
12	Milwaukee, WI	6.14	7.56	6.94	5.43	6.44	6.00	5.29	6.56	6.00		
12	North Chicago, IL	5.68	7.54	6.44	5.42	6.77	5.97	5.89	7.08	6.38		
12	Tomah, WI	6.64	6.15	6.38	7.00	5.77	6.33	7.18	6.08	6.58		
15	Kansas City, MO	6.57	7.44	6.91	6.43	6.44	6.43	6.00	6.11	6.04		
15	Topeka, KS	4.53	5.58	5.00	4.60	5.25	4.89	5.80	5.50	5.67		
16	Little Rock, AK	5.95	5.94	5.95	5.78	5.25	5.52	6.49	6.36	6.42		
16	Oklahoma City, OK	5.70	6.00	5.84	5.27	4.76	5.04	5.70	5.96	5.82		
17	Dallas, TX	6.40	5.00	5.81	5.40	4.00	4.81	5.80	4.09	5.08		
20	American Lake, WA	6.23	6.52	6.37	6.26	5.85	6.06	6.71	6.36	6.54		
21	Palo Alto, CA	7.17	6.38	6.85	6.83	6.00	6.50	6.00	6.00	6.00		
21	San Francisco, CA	6.75	4.30	5.39	5.88	5.10	5.44	5.88	4.70	5.22		
23	Fort Meade, SD	5.26	5.90	5.48	5.89	5.30	5.69	5.74	6.70	6.07		
23	Hot Springs, SD	6.89	6.50	6.71	6.33	6.25	6.29	6.11	6.63	6.35		
<b>SITE AVERAGE</b>		<b>6.29</b>	<b>6.20</b>	<b>6.25</b>	<b>5.95</b>	<b>5.67</b>	<b>5.82</b>	<b>6.11</b>	<b>6.14</b>	<b>6.13</b>		
<b>SITE S.D.</b>		<b>0.75</b>	<b>0.93</b>	<b>0.65</b>	<b>0.60</b>	<b>0.73</b>	<b>0.54</b>	<b>0.53</b>	<b>0.71</b>	<b>0.46</b>		
<b>VETERAN AVERAGE</b>		<b>6.22</b>	<b>6.11</b>	<b>6.17</b>	<b>5.90</b>	<b>5.67</b>	<b>5.79</b>	<b>6.08</b>	<b>6.19</b>	<b>6.13</b>		
<b>American Normative Sample Mean</b>		<b>5.56</b>	<b>5.56</b>	<b>5.56</b>	<b>5.22</b>	<b>5.22</b>	<b>5.22</b>	<b>4.99</b>	<b>4.99</b>	<b>4.99</b>		
<b>American Normative Sample S.D.</b>		<b>1.54</b>	<b>1.54</b>	<b>1.54</b>	<b>1.40</b>	<b>1.40</b>	<b>1.40</b>	<b>1.40</b>	<b>1.40</b>	<b>1.40</b>		

† Bonham, Boston Women's Program, Butler, and Birmingham were not included in this table because they had data on 10 or fewer veterans during FY04 and FY05.

†† WES subscales scores range from 0-9.

**Table 40b. Work Environment Scale (WES) by Site for FY04 and FY05 †**

VISN		SITE		SUBSCALE MEANS †† - Personal Growth Dimensions								
				Autonomy			Task Orientation			Work Pressure		
				FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	5.40	5.00	5.27	7.18	6.70	7.02	4.00	3.33	3.78		
1	Boston, MA	4.56	4.74	4.65	7.11	7.00	7.05	2.50	2.37	2.43		
1	Northampton, MA	7.56	8.20	7.89	7.67	7.60	7.63	1.11	0.95	1.03		
2	Albany, NY	6.18	4.94	5.64	8.09	7.00	7.62	3.41	3.24	3.33		
3	Lyons, NJ	5.08	5.73	5.38	6.92	7.36	7.13	2.92	2.91	2.92		
4	Lebanon, PA	4.84	5.30	5.11	6.47	6.81	6.67	3.37	3.11	3.22		
4	Pittsburgh, PA	5.12	4.91	5.04	7.53	7.91	7.68	3.29	3.55	3.39		
5	Perry Point, MD	6.11	5.64	5.87	7.56	6.82	7.18	3.04	3.96	3.51		
6	Hampton, VA	4.78	5.64	5.18	6.75	7.04	6.88	3.69	2.25	3.02		
7	Atlanta, GA	5.63	4.75	5.19	8.38	8.00	8.19	2.25	3.00	2.63		
7	Tuscaloosa, AL		5.69	5.69		7.85	7.85		2.77	2.77		
8	Gainesville, FL	5.60	5.63	5.61	7.60	7.13	7.39	1.90	2.88	2.33		
10	Cleveland, OH	5.59	6.10	5.86	7.27	8.24	7.78	3.62	5.17	4.44		
11	Battle Creek, MI	6.05	5.21	5.70	7.63	7.14	7.42	2.95	4.43	3.58		
11	Danville, IL	6.63	6.75	6.67	6.88	7.25	7.00	2.00	2.25	2.08		
12	Milwaukee, WI	4.43	5.44	5.00	6.29	8.00	7.25	3.86	3.33	3.56		
12	North Chicago, IL	5.00	5.77	5.31	6.74	7.85	7.19	2.47	3.31	2.81		
12	Tomah, WI	6.64	5.62	6.08	7.55	6.62	7.04	1.73	3.85	2.88		
15	Kansas City, MO	5.86	5.78	5.83	7.64	7.67	7.65	2.50	3.56	2.91		
15	Topeka, KS	4.93	6.08	5.44	6.87	7.50	7.15	2.87	3.75	3.26		
16	Little Rock, AK	5.38	5.64	5.51	7.16	7.42	7.29	2.78	2.72	2.75		
16	Oklahoma City, OK	5.67	6.12	5.87	7.20	6.76	7.00	2.63	2.84	2.73		
17	Dallas, TX	5.27	4.82	5.08	7.67	6.64	7.23	2.80	3.42	3.07		
20	American Lake, WA	5.80	6.27	6.03	7.11	7.58	7.34	1.80	3.39	2.57		
21	Palo Alto, CA	5.75	6.63	6.10	8.33	7.25	7.90	3.58	4.38	3.90		
21	San Francisco, CA	6.25	4.20	5.11	7.63	6.10	6.78	3.75	4.10	3.94		
23	Fort Meade, SD	5.84	6.30	6.00	7.53	7.90	7.66	3.53	3.90	3.66		
23	Hot Springs, SD	6.78	6.25	6.53	7.11	7.25	7.18	2.67	4.00	3.29		
<b>SITE AVERAGE</b>		<b>5.66</b>	<b>5.68</b>	<b>5.67</b>	<b>7.33</b>	<b>7.30</b>	<b>7.33</b>	<b>2.85</b>	<b>3.31</b>	<b>3.06</b>		
<b>SITE S.D.</b>		<b>0.73</b>	<b>0.79</b>	<b>0.64</b>	<b>0.51</b>	<b>0.52</b>	<b>0.37</b>	<b>0.74</b>	<b>0.83</b>	<b>0.67</b>		
<b>VETERAN AVERAGE</b>		<b>5.59</b>	<b>5.71</b>	<b>5.65</b>	<b>7.28</b>	<b>7.29</b>	<b>7.29</b>	<b>2.96</b>	<b>3.32</b>	<b>3.13</b>		
<b>American Normative Sample Mean</b>		<b>4.98</b>	<b>4.98</b>	<b>4.98</b>	<b>5.63</b>	<b>5.63</b>	<b>5.63</b>	<b>4.87</b>	<b>4.87</b>	<b>4.87</b>		
<b>American Normative Sample S.D.</b>		<b>1.46</b>	<b>1.46</b>	<b>1.46</b>	<b>1.31</b>	<b>1.31</b>	<b>1.31</b>	<b>1.57</b>	<b>1.57</b>	<b>1.57</b>		

† Bonham, Boston Women's Program, Butler, and Birmingham were not included in this table because they had data on 10 or fewer veterans during FY04 and FY05.

†† WES subscales scores range from 0-9.

**Table 40c. Work Environment Scale (WES) by Site for FY04 and FY05 †**

VISN		SUBSCALE MEANS †† - System Maintenance and System Change Dimensions											
		Clarity			Control			Innovation			Physical Comfort		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	7.02	6.67	6.90	6.96	6.22	6.72	3.58	3.41	3.52	5.93	5.37	5.74
1	Boston, MA	6.78	7.37	7.08	7.22	6.63	6.92	3.61	3.84	3.73	7.11	5.68	6.38
1	Northampton, MA	7.50	8.50	8.03	6.67	7.50	7.11	6.11	6.70	6.42	7.11	6.90	7.00
2	Albany, NY	7.77	7.12	7.49	7.32	7.35	7.33	4.36	2.53	3.56	7.32	6.29	6.87
3	Lyons, NJ	6.62	7.64	7.08	6.92	7.00	6.96	4.54	4.36	4.46	7.31	6.18	6.79
4	Lebanon, PA	6.16	6.89	6.59	7.00	7.33	7.20	2.79	2.41	2.57	6.05	5.74	5.87
4	Pittsburgh, PA	7.65	7.64	7.64	7.47	7.82	7.61	3.94	4.73	4.25	6.76	7.55	7.07
5	Perry Point, MD	7.67	6.93	7.29	6.41	6.46	6.44	4.67	3.36	4.00	6.89	4.93	5.89
6	Hampton, VA	6.72	7.14	6.92	7.19	6.71	6.97	3.16	3.96	3.53	5.75	6.25	5.98
7	Atlanta, GA	7.25	8.00	7.63	7.25	7.13	7.19	4.38	4.13	4.25	7.00	7.38	7.19
7	Tuscaloosa, AL		8.08	8.08		7.54	7.54		5.15	5.15		6.46	6.46
8	Gainesville, FL	8.30	7.38	7.89	7.40	7.25	7.33	2.70	3.25	2.94	6.20	5.63	5.94
10	Cleveland, OH	7.05	8.05	7.58	7.14	7.48	7.32	4.16	3.52	3.82	5.43	5.74	5.59
11	Battle Creek, MI	8.11	6.71	7.52	7.26	7.57	7.39	4.74	3.50	4.21	6.68	4.50	5.76
11	Danville, IL	6.63	7.75	7.00	6.25	7.75	6.75	4.50	6.00	5.00	5.75	7.75	6.42
12	Milwaukee, WI	6.29	7.78	7.13	6.14	6.56	6.38	3.71	4.44	4.13	6.29	6.89	6.63
12	North Chicago, IL	7.11	7.85	7.41	7.05	7.62	7.28	2.74	4.69	3.53	6.05	6.46	6.22
12	Tomah, WI	8.18	6.62	7.33	6.36	6.54	6.46	3.91	4.23	4.08	7.09	6.23	6.63
15	Kansas City, MO	7.36	7.78	7.52	6.79	7.44	7.04	4.36	4.44	4.39	7.14	7.33	7.22
15	Topeka, KS	7.20	7.00	7.11	6.67	6.83	6.74	2.67	3.00	2.81	6.13	6.92	6.48
16	Little Rock, AK	7.49	7.56	7.52	7.22	6.86	7.04	4.22	3.78	4.00	7.19	7.08	7.14
16	Oklahoma City, OK	6.90	7.08	6.98	6.73	6.28	6.53	3.83	3.32	3.60	6.33	6.20	6.27
17	Dallas, TX	7.20	6.82	7.04	7.53	8.00	7.73	3.67	2.91	3.35	6.47	7.27	6.81
20	American Lake, WA	7.71	7.33	7.53	6.34	6.64	6.49	4.00	3.94	3.97	6.31	6.33	6.32
21	Palo Alto, CA	7.75	7.00	7.45	6.42	7.00	6.65	4.33	3.63	4.05	6.33	6.38	6.35
21	San Francisco, CA	7.38	5.90	6.56	6.50	6.10	6.28	3.75	3.20	3.44	5.38	5.20	5.28
23	Fort Meade, SD	6.68	7.50	6.97	6.26	5.80	6.10	2.95	4.00	3.31	7.05	5.90	6.66
23	Hot Springs, SD	7.33	7.25	7.29	6.33	6.75	6.53	5.22	4.13	4.71	7.56	6.63	7.12
<b>SITE AVERAGE</b>		<b>7.25</b>	<b>7.33</b>	<b>7.30</b>	<b>6.84</b>	<b>7.01</b>	<b>6.93</b>	<b>3.95</b>	<b>3.95</b>	<b>3.96</b>	<b>6.54</b>	<b>6.33</b>	<b>6.43</b>
<b>SITE S.D.</b>		<b>0.55</b>	<b>0.56</b>	<b>0.38</b>	<b>0.43</b>	<b>0.57</b>	<b>0.43</b>	<b>0.81</b>	<b>0.95</b>	<b>0.77</b>	<b>0.61</b>	<b>0.81</b>	<b>0.53</b>
<b>VETERAN AVERAGE</b>		<b>7.24</b>	<b>7.33</b>	<b>7.28</b>	<b>6.90</b>	<b>6.95</b>	<b>6.92</b>	<b>3.91</b>	<b>3.81</b>	<b>3.86</b>	<b>6.47</b>	<b>6.18</b>	<b>6.33</b>
American Normative Sample Mean		4.44	4.44	4.44	5.43	5.43	5.43	4.37	4.37	4.37	3.72	3.72	3.72
American Normative Sample S.D.		1.41	1.41	1.41	1.42	1.42	1.42	1.82	1.82	1.82	1.28	1.28	1.28

† Bonham, Boston Women's Program, Butler, and Birmingham were not included in this table because they had data on 10 or fewer veterans during FY04 and FY05.

†† WES subscales scores range from 0-9.

**Table 40d. Work Environment Scale (WES) by Site for FY04 and FY05 †**

VISN	SITE	N			WES Index ††		
		FY04	FY05	FY04-05	FY04	FY05	FY04-05
1	Bedford, MA	55	27	82	5.91	5.54	5.79
1	Boston, MA	18	19	37	5.91	5.86	5.89
1	Northampton, MA	18	20	38	7.09	7.46	7.28
2	Albany, NY	22	17	39	6.77	5.51	6.22
3	Lyons, NJ	14	11	25	5.96	6.32	6.12
4	Lebanon, PA	19	27	46	5.46	5.52	5.50
4	Pittsburgh, PA	17	11	28	6.42	6.78	6.56
5	Perry Point, MD	27	28	55	6.54	5.72	6.12
6	Hampton, VA	32	28	60	5.73	6.21	5.95
7	Atlanta, GA	8	8	16	6.64	6.56	6.60
7	Tuscaloosa, AL		13	13		6.68	6.68
8	Gainesville, FL	10	8	18	6.38	5.89	6.16
10	Cleveland, OH	37	42	79	6.05	6.56	6.32
11	Battle Creek, MI	19	14	33	6.84	5.77	6.38
11	Danville, IL	8	4	12	5.92	6.83	6.22
12	Milwaukee, WI	7	9	16	5.56	6.63	6.16
12	North Chicago, IL	19	13	32	5.74	6.85	6.19
12	Tomah, WI	11	13	24	6.73	5.98	6.32
15	Kansas City, MO	14	9	23	6.46	6.72	6.56
15	Topeka, KS	15	12	27	5.49	5.96	5.70
16	Little Rock, AK	37	36	73	6.32	6.21	6.26
16	Oklahoma City, OK	30	25	55	5.93	5.83	5.88
17	Dallas, TX	15	11	26	6.16	5.51	5.88
20	American Lake, WA	35	33	68	6.28	6.31	6.29
21	Palo Alto, CA	12	8	20	6.55	6.25	6.43
21	San Francisco, CA	8	10	18	6.15	4.98	5.50
23	Fort Meade, SD	19	10	29	5.91	6.14	5.99
23	Hot Springs, SD	9	8	17	6.63	6.40	6.52
<b>SITE AVERAGE</b>					<b>6.20</b>	<b>6.18</b>	<b>6.20</b>
<b>SITE S.D.</b>					<b>0.44</b>	<b>0.54</b>	<b>0.38</b>
<b>VETERAN AVERAGE</b>					<b>6.17</b>	<b>6.14</b>	<b>6.15</b>

† Bonham, Boston Women's Program, Butler, and Birmingham were not included in this table because they had data on 10 or fewer veterans during FY04 and FY05.

†† WES subscales scores range from 0-9.

**Table 41a. Total Number of Veterans Interviewed and 3 Month Post-Discharge Follow-up Rates by Site for FY04 and FY05 †**

VISN	SITE	FY04 3-Month Follow-up Rate n=289††	FY05 3-Month Follow-up Rate n=277††	FY04&FY05 3-Month Follow-up Rate † n=566	FY04&FY05 Total Number of Veterans interviewed n=566††	FY04&FY05 Total Number of Veterans Discharged n=1317†††
1	Bedford, MA	35.2%	17.2%	29.7%	36	136
1	Boston Women	100.0%	55.6%	68.3%	7	11
1	Boston, MA	84.2%	68.8%	77.9%	27	35
1	Northampton, MA	27.3%	35.3%	31.3%	12	39
2	Albany, NY	92.3%	100.0%	95.9%	45	47
3	Lyons, NJ	47.1%	72.7%	59.9%	16	28
4	Lebanon, PA	11.1%	69.4%	65.1%	27	54
4	Pittsburgh, PA	84.2%	76.5%	80.7%	29	37
5	Perry Point, MD	8.0%	48.5%	44.0%	18	71
6	Hampton, VA	16.7%	15.0%	15.8%	12	76
7	Atlanta, GA	15.4%	0.0%	15.4%	2	23
8	Gainesville, FL	61.5%	70.0%	65.5%	15	23
10	Cleveland, OH	14.6%	15.6%	15.2%	17	112
11	Battle Creek, MI	21.7%	13.6%	18.7%	8	45
11	Danville, IL	66.7%	60.0%	64.8%	11	18
12	Milwaukee, WI	100.0%	77.8%	90.8%	17	19
12	North Chicago, IL	23.1%	15.0%	20.4%	9	46
12	Tomah, WI	47.1%	33.3%	41.8%	13	32
15	Kansas City, MO	0.0%	12.0%	12.0%	3	42
15	Topeka, KS	75.0%	87.5%	81.7%	26	32
16	Little Rock, AR	12.0%	38.6%	31.7%	23	94
16	Oklahoma City, OK	65.9%	72.0%	68.2%	47	71
17	Dallas, TX	76.9%	94.7%	85.4%	38	45
20	American Lake, WA	68.0%	56.1%	63.2%	57	92
21	Palo Alto, CA	72.7%	71.4%	72.2%	13	18
21	San Francisco, CA	71.4%	45.5%	58.4%	10	18
23	Fort Meade, SD	47.8%	47.4%	47.6%	20	42
23	Hot Springs, SD	100.0%	62.5%	76.6%	8	11
<b>All Veterans</b>		<b>43.5%</b>	<b>43.8%</b>	<b>43.5%</b>	<b>566</b>	<b>1317</b>
<b>Site Average</b>		<b>51.6%</b>	<b>51.1%</b>	<b>53.5%</b>	<b>20.2</b>	<b>47.0</b>
<b>Site S.D.</b>		<b>32.2%</b>	<b>27.8%</b>	<b>26.1%</b>	<b>13.9</b>	<b>31.4</b>

† The practice standard for percent of veterans re-located and re-interviewed three months after discharge is set at 50%. The percents are weighted based on total 'n'.

††The 'n' for this data only counts follow-ups due and done in FY04 and FY05.

††† Birmingham, Bonham, and Tuscaloosa were excluded from this table since they had discharge data on fewer than 10 veterans during FY04 and FY05. Butler opened in 2005 so had no 3-month follow-up data. The 'n' only accounts for discharges where follow-ups would be due in FY04 or FY05.

**Table 41b. Three Month Post-Discharge Follow-up Rates Among Veterans Discharged Successfully and Among Veterans Discharged Other Than Successfully by Site for FY04 and FY05 †, ††**

VISN	SITE	FY04&FY05	FY04&FY05	FY04&FY05
		Overall 3-Month Follow-up Rate† n=566	3-Mo Follow-Up Rate Among Veterans Discharged Successfully n=355	3-Mo Follow-Up Rate Among Veterans Discharged Other Than Successfully n=213
1	Bedford, MA	29.7%	31.3%	18.9%
1	Boston Women	68.3%	80.0%	50.0%
1	Boston, MA	77.9%	90.9%	53.9%
1	Northampton, MA	31.3%	29.2%	33.3%
2	Albany, NY	95.9%	100.0%	91.7%
3	Lyons, NJ	59.9%	72.2%	30.0%
4	Lebanon, PA	65.1%	54.2%	46.7%
4	Pittsburgh, PA	80.7%	100.0%	36.4%
5	Perry Point, MD	44.0%	45.8%	20.6%
6	Hampton, VA	15.8%	24.4%	5.7%
7	Atlanta, GA	15.4%	10.0%	0.0%
8	Gainesville, FL	65.5%	87.5%	14.3%
10	Cleveland, OH	15.2%	24.1%	5.6%
11	Battle Creek, MI	18.7%	27.8%	11.1%
11	Danville, IL	64.8%	72.7%	42.9%
12	Milwaukee, WI	90.8%	91.7%	85.7%
12	North Chicago, IL	20.4%	16.7%	20.6%
12	Tomah, WI	41.8%	33.3%	50.0%
15	Kansas City, MO	12.0%	7.7%	6.9%
15	Topeka, KS	81.7%	81.8%	81.0%
16	Little Rock, AR	31.7%	40.8%	6.7%
16	Oklahoma City, OK	68.2%	85.2%	56.8%
17	Dallas, TX	85.4%	90.5%	79.2%
20	American Lake, WA	63.2%	67.4%	58.1%
21	Palo Alto, CA	72.2%	75.0%	66.7%
21	San Francisco, CA	58.4%	72.7%	28.6%
23	Fort Meade, SD	47.6%	57.1%	28.6%
23	Hot Springs, SD	76.6%	80.0%	66.7%
<b>All Veterans</b>		<b>43.5%</b>	<b>52.3%</b>	<b>47.7%</b>
<b>Site Average</b>		<b>53.2%</b>	<b>58.7%</b>	<b>39.4%</b>
<b>Site S.D.</b>		<b>25.7%</b>	<b>28.9%</b>	<b>26.6%</b>

† The practice standard for percent of veterans re-located and re-interviewed three months after discharge is set at 50%. The percents are weighted based on total 'n'.

†† Birmingham, Bonham, and Tuscaloosa were excluded from this table since they had discharge data on fewer than 10 veterans during FY04 and FY05. Butler opened in 2005 so had no 3-month follow-up data.

**Table 42a. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY04 and FY05 †, ††, †††**

<b>R-square with risk adjusters</b>	<b>0.162</b>	<b>0.083</b>	<b>0.065</b>	<b>0.329</b>
<b>R-square with sites and risk adjusters</b>	<b>0.257</b>	<b>0.129</b>	<b>0.143</b>	<b>0.397</b>
<b>Veteran Average with risk adjusters</b>	<b>0.103</b>	<b>0.031</b>	<b>70.0%</b>	<b>0.181</b>
<b>Site Median/Standard</b>	<b>0.058</b>	<b>0.020</b>	<b>71.1%</b>	<b>0.165</b>

VISN	SITE ††	# of Vets with 3 Mo FU's	Follow-up Rate ††††	ASI Index Alcohol Problems	ASI Index Drug Problems	Sober past 3 Mos	ASI Index Psychiatric Problems
1	Bedford, MA††††	36	<b>29.7%</b>	0.100	0.016	72.4%	0.105
1	Boston, MA	27	77.9%	0.080	0.020	70.3%	0.156
1	Northampton, MA††††	12	<b>31.3%</b>	0.160	-0.012	51.6%	0.004
2	Albany, NY	45	95.9%	0.122	0.071	65.8%	0.164
3	Lyons, NJ	16	59.9%	0.079	0.048	62.1%	0.143
4	Lebanon, PA	27	65.1%	0.049	0.015	71.1%	0.179
4	Pittsburgh, PA	29	80.7%	0.103	0.051	90.7%	0.164
5	Perry Point, MD††††	18	<b>44.0%</b>	0.058	0.001	73.9%	0.172
6	Hampton, VA††††	12	<b>15.8%</b>	0.026	-0.007	75.1%	0.085
8	Gainesville, FL	15	65.5%	0.014	0.008	88.4%	0.105
10	Cleveland, OH††††	17	<b>15.2%</b>	0.055	0.001	86.1%	0.037
11	Danville, IL	11	64.8%	0.041	0.049	62.7%	0.155
12	Milwaukee, WI	17	90.8%	0.001	0.012	90.5%	0.196
12	Tomah, WI††††	13	<b>41.8%</b>	0.237	0.066	32.9%	0.318
15	Topeka, KS	26	81.7%	0.321	0.046	38.6%	0.254
16	Little Rock, AK††††	23	<b>31.7%</b>	0.116	0.049	61.2%	0.282
16	Oklahoma City, OK	47	68.2%	0.195	0.035	59.1%	0.271
17	Dallas, TX	38	85.4%	0.035	0.033	71.4%	0.188
20	American Lake, WA	57	63.2%	0.108	0.033	70.4%	0.228
21	Palo Alto, CA	13	72.2%	0.013	0.026	94.7%	0.127
21	San Francisco, CA	10	58.4%	0.035	0.016	96.1%	0.107
23	Fort Meade, SD††††	20	<b>47.6%</b>	0.042	0.015	90.2%	0.125

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health care services, employment history, homelessness, income, social support network and legal history.

†† Birmingham, Bonham, and Tuscaloosa are excluded from this table because they had discharge data on fewer than 10 veterans during FY04 and FY05. Boston Women, Atlanta, Battle Creek, North Chicago, Kansas City, and Hot Springs had fewer than 10 veterans with 3-month follow-up interviews and were omitted from these analyses.

††† In previous reports we have identified outliers but in this report we don't because the Ns are too small to be accurate.

†††† Outcome data from sites who had less than a 50% follow-up rate (Bedford, Northampton, Perry Point, Hampton, Cleveland, Tomah, Little Rock, and Fort Meade) must be interpreted with caution.

**Table 42b. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY04 and FY05 †, ††, †††**

R-square with risk adjusters	<b>0.070</b>	<b>0.020</b>	<b>0.046</b>
R-square with sites and risk adjusters	<b>0.167</b>	<b>0.116</b>	<b>0.124</b>
Veteran Average with risk adjusters	<b>9.74</b>	<b>\$770.18</b>	<b>\$1,124.21</b>
Site Median/Standard	<b>10.13</b>	<b>\$823.76</b>	<b>\$1,070.41</b>

VISN	Site ††	# of Vets with 3	Follow-up Rate ††††	Days in Competitive Employment Past 30	Earnings in Competitive Employment Past 30	Total Income Past 30
1	Bedford, MA††††	36	<b>29.7%</b>	6.18	\$537.58	\$1,224.13
1	Boston, MA	27	77.9%	4.43	\$591.36	\$1,422.37
1	Northampton, MA††††	12	<b>31.3%</b>	12.01	\$907.65	\$1,069.89
2	Albany, NY	45	95.9%	8.67	\$751.64	\$1,048.53
3	Lyons, NJ	16	59.9%	11.71	\$916.26	\$1,148.13
4	Lebanon, PA	27	65.1%	11.48	\$869.40	\$894.41
4	Pittsburgh, PA	29	80.7%	15.37	\$1,162.86	\$1,344.01
5	Perry Point, MD††††	18	<b>44.0%</b>	9.39	\$864.70	\$1,055.66
6	Hampton, VA††††	12	<b>15.8%</b>	19.04	\$2,212.05	\$2,181.03
8	Gainesville, FL	15	65.5%	11.95	\$783.57	\$1,070.41
10	Cleveland, OH††††	17	<b>15.2%</b>	15.75	\$1,082.06	\$1,237.42
11	Danville, IL	11	64.8%	7.50	\$520.50	\$1,023.76
12	Milwaukee, WI	17	90.8%	10.13	\$914.54	\$1,475.12
12	Tomah, WI††††	13	<b>41.8%</b>	6.29	\$351.78	\$1,009.23
15	Topeka, KS	26	81.7%	10.45	\$667.25	\$767.61
16	Little Rock, AK††††	23	<b>31.7%</b>	9.39	\$874.08	\$1,323.73
16	Oklahoma City, OK	47	68.2%	11.48	\$823.76	\$1,126.33
17	Dallas, TX	38	85.4%	6.29	\$396.23	\$787.82
20	American Lake, WA	57	63.2%	8.91	\$663.40	\$1,028.57
21	Palo Alto, CA	13	72.2%	14.04	\$990.56	\$1,254.73
21	San Francisco, CA	10	58.4%	13.57	\$1,328.75	\$1,756.99
23	Fort Meade, SD††††	20	<b>47.6%</b>	6.87	\$448.66	\$878.60

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health care services, employment history,

†† Birmingham, Bonham, and Tuscaloosa are excluded from this table because they had discharge data on fewer than 10 veterans during FY04 and FY05. Boston Women, Atlanta, Battle Creek, North Chicago, Kansas City, and Hot Springs had fewer than 10 veterans with 3-month follow-up interviews and were omitted from these analyses.

††† In previous reports we have identified outliers but in this report we don't because the Ns are too small to be accurate.

†††† Outcome data from sites who had less than a 50% follow-up rate (Bedford, Northampton, Perry Point, Hampton, Cleveland, Tomah, Little Rock, and Fort Meade) must be interpreted with caution.

**Table 42c. Risk-Adjusted 3 Month Post-Discharge Outcomes by Site Among Veterans Discharged During FY04 and FY05 †, ††,†††**

<b>R-square with risk adjusters</b>	<b>0.353</b>	<b>0.230</b>	<b>0.029</b>
<b>R-square with sites and risk adjusters</b>	<b>0.496</b>	<b>0.326</b>	<b>0.080</b>
<b>Veteran Average with risk adjusters</b>	<b>12.34</b>	<b>14.40</b>	<b>73.38</b>
<b>Site Median/Standard</b>	<b>11.78</b>	<b>15.21</b>	<b>74.67</b>

VISN	SITE	# of Vets with 3 Mo FU's	Follow-up Rate ††††	Social Network Scale †††††	Social Contact Scale †††††	Days Housed Past 3 Mos
1	Bedford, MA†††††	36	<b>29.7%</b>	12.77	13.85	79.32
1	Boston, MA	27	77.9%	16.62	16.81	76.02
1	Northampton, MA†††††	12	<b>31.3%</b>	5.18	21.02	74.70
2	Albany, NY	45	95.9%	8.52	10.59	72.73
3	Lyons, NJ	16	59.9%	5.53	10.47	75.54
4	Lebanon, PA	27	65.1%	3.93	10.35	62.37
4	Pittsburgh, PA	29	80.7%	13.07	15.81	73.99
5	Perry Point, MD†††††	18	<b>44.0%</b>	11.78	12.98	65.86
6	Hampton, VA†††††	12	<b>15.8%</b>	11.01	15.58	91.15
8	Gainesville, FL	15	65.5%	12.53	17.15	73.82
10	Cleveland, OH†††††	17	<b>15.2%</b>	12.34	18.15	74.67
11	Danville, IL	11	64.8%	18.51	16.05	73.67
12	Milwaukee, WI	17	90.8%	10.97	15.21	84.41
12	Tomah, WI†††††	13	<b>41.8%</b>	15.82	16.54	77.16
15	Topeka, KS	26	81.7%	9.39	10.60	51.96
16	Little Rock, AK†††††	23	<b>31.7%</b>	11.69	15.43	79.18
16	Oklahoma City, OK	47	68.2%	12.28	14.40	71.35
17	Dallas, TX	38	85.4%	11.53	15.57	75.45
20	American Lake, WA	57	63.2%	17.33	16.31	73.92
21	Palo Alto, CA	13	72.2%	13.09	15.05	82.52
21	San Francisco, CA	10	58.4%	16.43	14.68	74.96
23	Fort Meade, SD†††††	20	<b>47.6%</b>	16.73	14.59	74.22

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, race, severity of substance abuse, psychiatric and medical symptoms, previous use of health care services, employment history, homelessness, income, social support network and legal history.

†† Birmingham, Bonham, and Tuscaloosa are excluded from this table because they had discharge data on fewer than 10 veterans during FY04 and FY05. Boston Women, Atlanta, Battle Creek, North Chicago, Kansas City, and Hot Springs had fewer than 10 veterans with 3-month follow-up interviews and were omitted from these analyses.

††† In previous reports we have identified outliers but in this report we don't because the Ns are too small to be accurate.

†††† Outcome data from sites who had less than a 50% follow-up rate (Bedford, Northampton, Perry Point, Hampton, Cleveland, Tomah, Little Rock, and Fort Meade) must be interpreted with caution.

††††† See Appendix A for definition of measure.

**Table 43a. Summary of Outlier Status for Critical Monitors Addressing Veteran Characteristics**

VISN	SITE †††	VETERAN CHARACTERISTICS†		
		Any Psychiatric Disorder	Days in Competitive Employment	Homeless When Last In Community ††
1	Bedford, MA ††			
1	Boston Women			
1	Boston, MA			
1	Northampton, MA			
2	Albany, NY††			61.7%
3	Lyons, NJ††			
4	Lebanon, PA††			37.8%
4	Pittsburgh, PA			
5	Perry Point, MD		6.85	
6	Hampton, VA			
7	Atlanta, GA††	95.2%		
7	Birmingham, AL††			
7	Tuscaloosa, AL			
8	Gainesville, FL			
10	Cleveland, OH			
11	Battle Creek, MI			
11	Danville, IL		3.47	
12	Milwaukee, WI††		3.16	47.4
12	North Chicago, IL	97.2%		
12	Tomah, WI			
15	Kansas City, MO			
15	Topeka, KS			
16	Little Rock, AK			
16	Oklahoma City, OK††			55.6%
17	Dallas, TX ††			70.0%
20	American Lake, WA			
21	Palo Alto, CA			
21	San Francisco, CA ††			54.5%
23	Fort Meade, SD		2.82	
23	Hot Springs, SD			
<b>AVERAGE/STANDARD</b>		<b>99.7%</b>	<b>0.80</b>	<b>75.0%</b>

† Objective #1 - Preference for admissions should be given to veterans who have chronic substance abuse problems or psychiatric problems, are unemployed and/or homeless.

†† This critical monitor is applicable only to the 10 CWT/TR sites whose target population is the homeless mentally ill veteran. VHA Headquarters has identified at least 75% as the clinical standard.

††† Bonham and Butler were excluded from this table because they had admission data on fewer than 10 veterans.

**Table 43b. Summary of Outlier Status for Critical Monitors Addressing Program Participation.**

VISN	SITE ††	PROGRAM PARTICIPATION †				
		Length of Stay	Average Hours Worked Per Week	Successful Discharge	Asked to Leave	Left by Choice
1	Bedford, MA		28.9			
1	Boston Women	312.4				
1	Boston, MA	325.2				
1	Northampton, MA					
2	Albany, NY					
3	Lyons, NJ	304.8				
4	Lebanon, PA				37.0%	
4	Pittsburgh, PA					
5	Perry Point, MD		27.5			
6	Hampton, VA				38.7%	
7	Atlanta, GA	283.6				
8	Gainesville, FL					
10	Cleveland, OH					
11	Battle Creek, MI		29.6		38.6%	
11	Danville, IL					
12	Milwaukee, WI				38.9%	
12	North Chicago, IL		26.9	30.2%	37.2%	32.6%
12	Tomah, WI					
15	Kansas City, MO			31.6%	42.1%	
15	Topeka, KS				37.1%	
16	Little Rock, AK					27.2%
16	Oklahoma City, OK			36.8%		35.3%
17	Dallas, TX			39.0%		29.3%
20	American Lake, WA		27.8			
21	Palo Alto, CA	279.5				
21	San Francisco, CA	268.4				
23	Fort Meade, SD		29.1			
23	Hot Springs, SD			40.0%		40.0%
<b>AVERAGE/STANDARD</b>		<b>198.8</b>	<b>33.6</b>	<b>54.5%</b>	<b>24.6%</b>	<b>17.6%</b>

† Objective #2 - The program is to provide time-limited vocational and residential treatment.

†† Birmingham, Butler, Bonham, and Tuscaloosa were excluded from this table because they had discharge data on fewer than 10 veterans in FY04 and FY05.

**Table 43c. Summary of Outlier Status for Critical Monitors Addressing Veteran Satisfaction**

VISN	SITE ††	VETERAN SATISFACTION †	
		COPEs Index †††	WES Index †††
1	Bedford, MA		5.79
1	Boston, MA		
1	Northampton, MA		
2	Albany, NY		
3	Lyons, NJ		
4	Lebanon, PA	2.59	5.50
4	Pittsburgh, PA		
5	Perry Point, MD		
6	Hampton, VA		
7	Atlanta, GA		
7	Tuscaloosa, AL	2.63	
8	Gainesville, FL		
10	Cleveland, OH		
11	Battle Creek, MI		
11	Danville, IL		
12	Milwaukee, WI		
12	North Chicago, IL		
12	Tomah, WI		
15	Kansas City, MO		
15	Topeka, KS	2.70	5.70
16	Little Rock, AK		
16	Oklahoma City, OK	2.66	
17	Dallas, TX		
21	Palo Alto, CA		
21	San Francisco, CA		5.50
23	Fort Meade, SD		
23	Hot Springs, SD		
<b>AVERAGE/STANDARD</b>		<b>2.95</b>	<b>6.20</b>

† Objective #3 - The CWT/TR program is to provide excellent services as perceived by veterans.

†† Bonham, Boston Women, Butler, and Birmingham were excluded from these analyses because they had COPEs and WES data on 10 or fewer veterans.

††† See Appendix A for definition of measures.

**Table 44. Summary of Critical Monitor Outliers by Site for FY04 and FY05 †, ††**

VISN	SITE	VETERAN CHARACTERISTICS CRITICAL MONITOR	PROGRAM PARTICIPATION CRITICAL MONITORS††	VETERAN SATISFACTION CRITICAL MONITORS††	3-MONTH FOLLOW-UP RATE†††	TOTAL NUMBER OF OUTLIERS†††
1	Bedford, MA		1	1	1	3
1	Boston Women††		1			1
1	Boston, MA		1			1
1	Northampton, MA				1	1
2	Albany, NY	1				1
3	Lyons, NJ		1			1
4	Lebanon, PA	1	1	2		4
4	Pittsburgh, PA					
5	Perry Point, MD	1	1		1	3
6	Hampton, VA		1		1	2
7	Atlanta, GA	1	1			2
7	Birmingham, AL††					
7	Tuscaloosa, AL††			1		1
8	Gainesville, FL					
10	Cleveland, OH				1	1
11	Battle Creek, MI		2			2
11	Danville, IL	1				1
12	Milwaukee, WI	2	1			3
12	North Chicago, IL	1	4			5
12	Tomah, WI				1	1
15	Kansas City, MO		2			2
15	Topeka, KS		1	2		3
16	Little Rock, AR		1		1	2
16	Oklahoma City, OK	1	2	1		4
17	Dallas, TX	1	2			3
20	American Lake, WA		1			1
21	Palo Alto, CA		1			1
21	San Francisco, CA	1	1	1		3
23	Fort Meade, SD	1	1		1	3
23	Hot Springs, SD		2			2

† Bonham and Butler were excluded from analyses because they had data on fewer than 10 veterans.

††Birmingham and Tuscaloosa were excluded from "Program Participation" because they had data on fewer than 10 veterans. Boston Women and Birmingham were excluded from "Veteran Satisfaction" analyses because they had data on fewer than 10 veterans.

††† 3 month post-discharge outcome critical monitors were excluded from this report.